

# SCENIC°

LUXURY CRUISES & TOURS

## CANADA, ALASKA & USA

Luxury Land Journeys

2025



*Scenic Special Stay - Banff, Canada*

*N 51° 10' W 115° 35'*

# *The benchmark in handcrafted luxury land journeys*

Enjoy many moments of wonder exploring the natural beauty and culture of the East and West Coasts of Canada, Alaska and the United States.



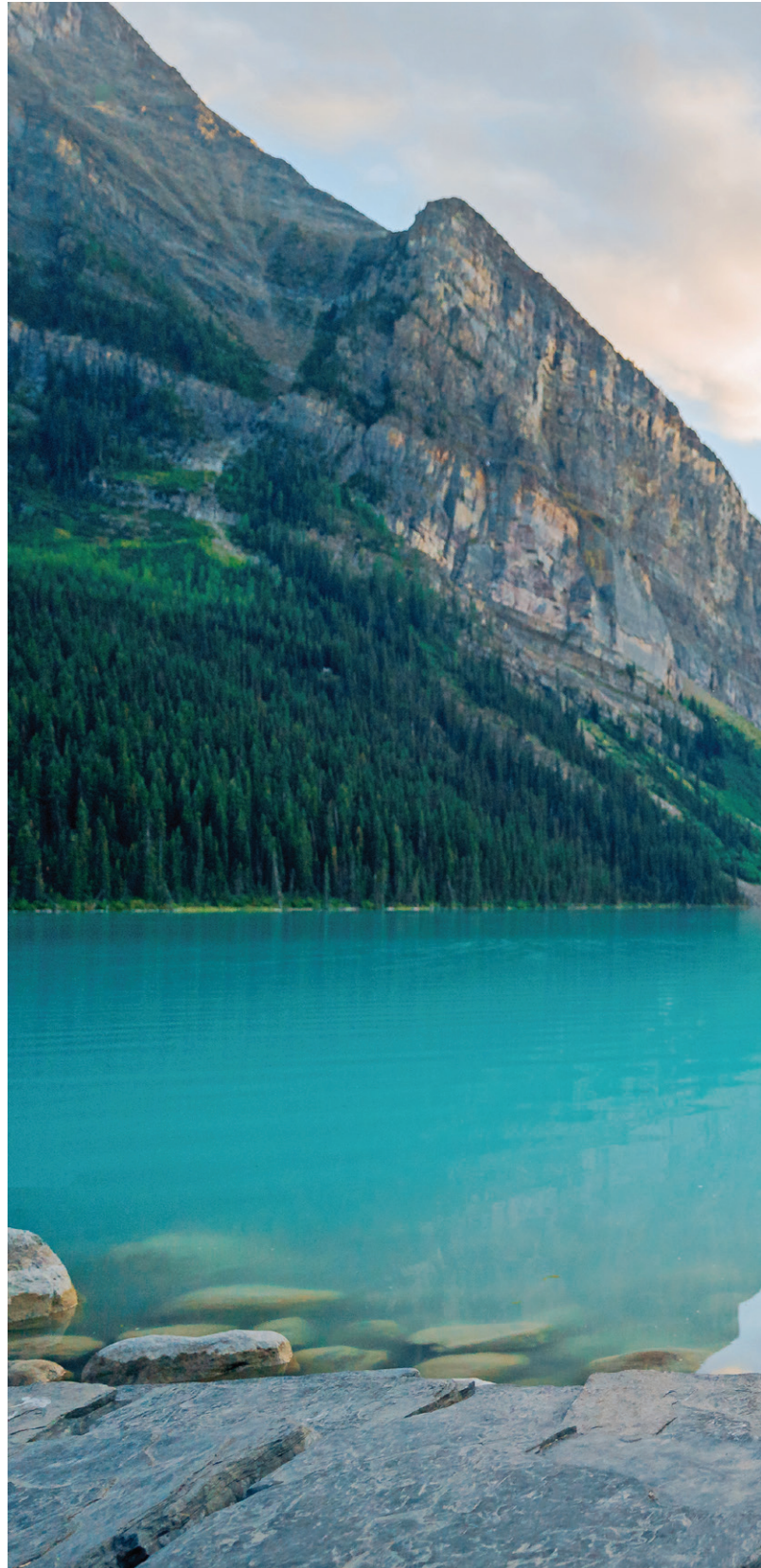
Be immersed in once-in-a-lifetime Scenic Enrich experiences for a true insight into rich cultural traditions, local wildlife and remarkable scenery.



Experience Scenic Special Stays, hotels that are remarkable for their location, character and heritage, including Canada's legendary Fairmont Resorts.



Travel with the confidence of Scenic's 38 years of expertise. It's more than an escorted tour; it's a handcrafted luxury land journey in a class of its own.





# Welcome to Scenic

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## Western Canada, The Rockies & Alaska

<i>Luxury Land Journey Inclusions in Western Canada, the Rockies &amp; Alaska</i>				<b>22</b>
<b>16 Day</b>	Majestic Rockies & Alaskan Cruise	<b>Calgary &gt; Vancouver</b>	RHAV	26
<b>15/22 Day</b>	Icons of Western Canada & Alaskan Cruise	<b>Vancouver &gt; Vancouver</b>	RPCL/RPRL	28
<b>25 Day</b>	Canadian Rockies, Alaska & Arctic Circle	<b>Victoria &gt; Fairbanks</b>	RPLA	30

## Winter in Canada

<i>Experience the wonders of Winter in Canada</i>				<b>32</b>
<b>14 Day</b>	Christmas in the Rockies	<b>Victoria &gt; Calgary</b>	RPXV	34

## Canada's East & the USA

<i>Luxury Land Journey Inclusions in Eastern Canada and the USA</i>				<b>36</b>
<b>15 Day</b>	Eastern Canada & USA Explorer	<b>Ottawa &gt; New York City</b>	TTUN	40
<b>16 Day</b>	Eastern Explorer & Maritimes Cruise	<b>Toronto &gt; Boston</b>	TTNY	42
<b>19 Day</b>	Autumn Colours of Eastern Canada and New England	<b>Toronto &gt; Boston</b>	NEUS	44

## Journey Information

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Denali National Park & Preserve, Alaska

# A journey through Canada, Alaska & USA



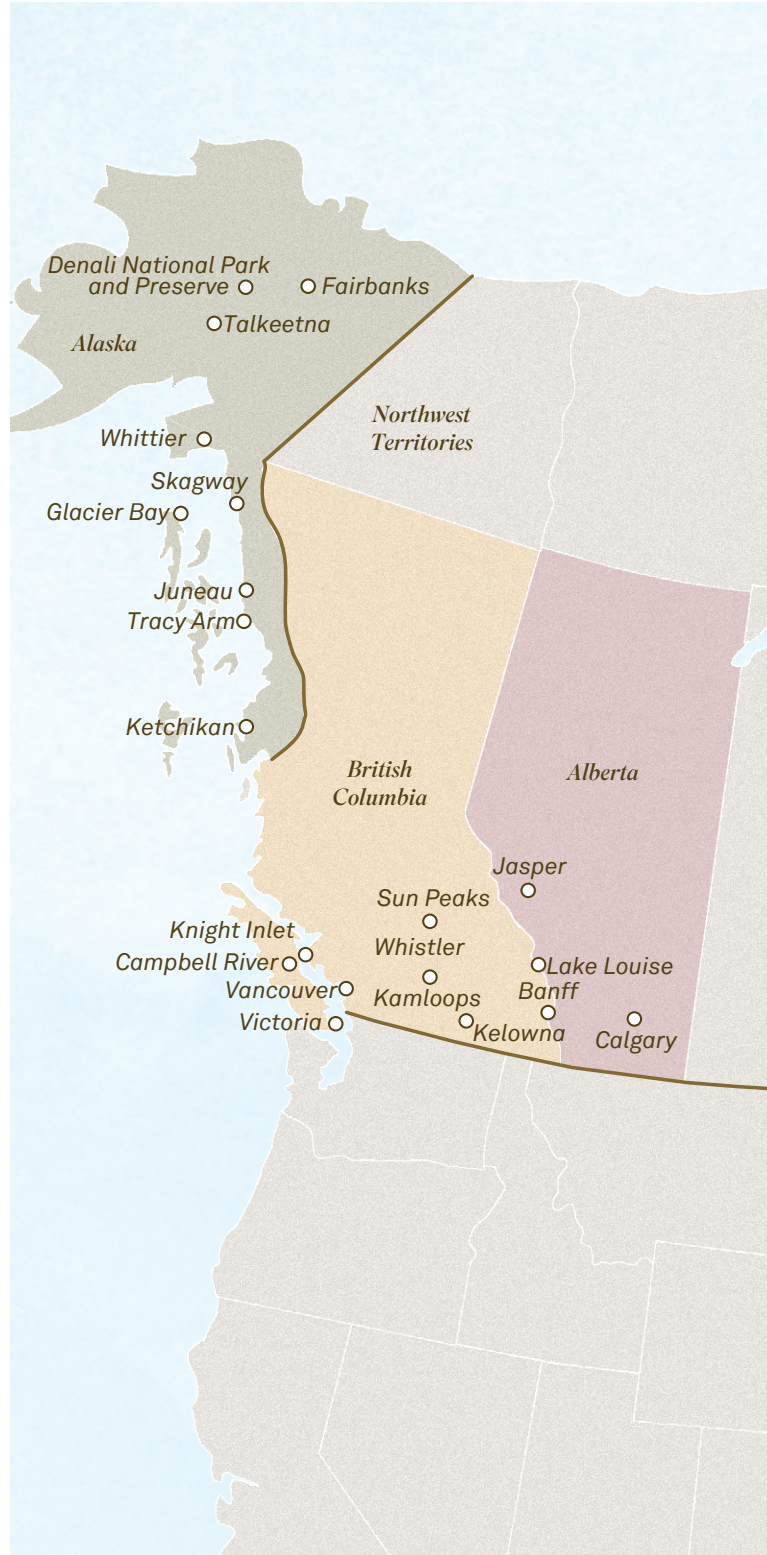
Delight in the beauty of Eastern Canada and the USA, exploring the remote Atlantic Coastline and the lively cosmopolitan cities.



From the majestic Rocky Mountains to the remote wilderness of Alaska's Arctic Circle, encounter diverse wildlife and natural wonders across Western Canada and Alaska.



Enjoy the best of every season across each destination. From frozen lakes in the winter to vibrant fall colours, each moment is sure to be unforgettable.



Explore a continent of awe-inspiring nature, where the culture is as diverse as the scenery. From the wilderness of Alaska to the vibrant cities of the East Coast, there's so much to discover.



# *The Scenic Difference is in the details*



Squamish Lil'wat Cultural Centre, Whistler, Canada

<sup>A</sup> Whale watching, Victoria, Canada

For more information visit [scenic.com.au/land-canada](https://www.scenic.com.au/land-canada)



From revealing the beauty and wonder of spectacular destinations, to ensuring you are at the heart of everything we do, Scenic has raised the bar to exceed expectations. It's more than a luxury land journey; it's creating memories to last a lifetime.

## An unmatched journey

When you explore Canada, Alaska and the United States you'll experience a level of excellence that's truly unique. With a commitment to providing exclusive, enriching experiences, our small group land journeys ensure that you can be fully immersed in your destination.

Limited to just 36 guests, and with an award-winning reputation, our journeys offer you the flexibility to tailor your days to your tastes and pace. Be led by expert local guides who intimately know the region, making your exploration of each location even richer.

With Scenic's Nth Degree philosophy, you can relax knowing everything is taken care of, including transfers and tipping. It's more than personalised travel; it's putting you at the heart of everything we do.



## Unique experiences

Savour exclusive, truly unforgettable experiences with Scenic Enrich and personalise your journey with your choice of included Scenic Freechoice excursions.



## Culinary delicacies

You'll be delighted by the sheer range of dining choices available. From local fare to specialty cuisine, you'll find a wealth of options to suit every mood and palate.

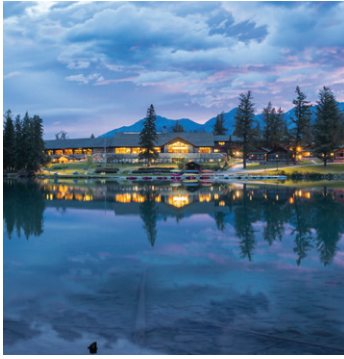


## Scenic Special Stays

Experience stunning accommodation in iconic locations. Stay in Canada's legendary Fairmont Resorts and other hotels remarkable for their character and heritage.

# 5-star luxury, in a class of its own

When you travel with Scenic you can be confident that every detail has been considered. Enjoy a full range of luxurious inclusions that will enhance your experience and make your journey truly carefree.



## Included Experiences

- Smaller group journeys with a maximum of 36 guests
- Scenic Enrich – unforgettable and exclusive once-in-a-lifetime experiences
- Scenic Freechoice excursions – a choice of included activities to personalise your journey
- Scenic Freechoice Dining – a choice of up to six included dining options in select locations to suit your mood and palate
- Enjoy GoldLeaf Service on board the Rocky Mountaineer in Canada

## Expert Team

- Experienced local Tour Directors to guide and assist
- Local Canada based support team to deliver a seamless journey
- Expert local guides

## Handcrafted Accommodation

- Scenic Special Stays – luxury hotels remarkable for their location, character and heritage
- Stay at the iconic Fairmont Hotels and Resorts across Canada
- Enjoy a Verandah Stateroom on board your Alaska cruise

## Your Peace of Mind

- Return airport transfers
- Luxury coaches in Canada
- Tipping and gratuities included
- Complimentary Wi-Fi at selected hotels

**With Scenic it's more than an escorted tour.  
It's a handcrafted luxury journey  
with truly immersive discoveries.**

# 2025 Exclusive Offers

Book early to secure your 2025 departure for the best availability and offers.



## Super Earlybird Offer

Save up to \$1,250 per person\*  
on any journey of 15 days or more,  
when you pay in full by 31 October 2024.

## Earlybird Offer

Save up to \$500 per person^  
with flexible payment terms  
when booked by 31 October 2024.



## Travel with Confidence

We understand the need for flexibility  
to change your travel plans. Enquire  
about our Flexible Booking Plan.

For more information visit [scenic.com.au/land/offers](https://scenic.com.au/land/offers)

\*Terms and conditions apply. Super Earlybird Offer: Save up to \$1,250 per person is based on tours of 15 days or longer. Guests must book and pay their Scenic journey in full by 31 October 2024 in order to receive this offer. Offer is strictly limited and will be withdrawn once sold out or on the 31 October 2024 whichever comes first. A non-refundable deposit of \$1,000pp is due within 7 days of booking. ^Earlybird Offer: Save up to \$500 per person. Offer is strictly limited and will be withdrawn once sold out or on the 31 October 2024 whichever comes first. A non-refundable deposit of \$1,000pp is due within 7 days of booking. For full conditions of offers see [scenic.com.au/terms](https://scenic.com.au/terms). For full terms and conditions for the Flexible Booking Plan refer to [scenic.com.au/terms-conditions/flexible-booking-plan](https://scenic.com.au/terms-conditions/flexible-booking-plan). Offers cannot be combined.

*Canada, Alaska & USA Exclusive Offers*

*Captivating experiences  
in every season*



Banff, Canada

*For more information visit [scenic.com.au/land-canada](http://scenic.com.au/land-canada)*

From snowy peaks to spectacular autumn foliage and lively summer festivals, there's magic in Canada all year round. Our curated itineraries will show you the best of every season and reveal the ever-changing beauty of this remarkable country.

## Winter wonders

Witness the breathtaking beauty of the Rocky Mountains covered in sparkling snow, which may be seen in early Spring. See icy peaks rising majestically over frozen lakes or rug up for a ride in a horse-drawn sleigh along the snowy shores of Lake Louise.

For a truly magical holiday experience, enjoy an unforgettable Christmas in Canada. Our Christmas season departures promise special moments of joy and wonder.



## Autumn hues

As autumn arrives in September and October, be mesmerised by the brilliant colours of fall foliage. Lush landscapes burst into a riot of reds, oranges and golds, creating a tapestry of enchanting hues and textures.

In 2025, our new Autumn Colours of Eastern Canada and New England journey celebrates the wonder of the season. Experience enchanting fall colours and a melting pot of cultures on a 19-day journey through North America's beating heart.



## The Calgary Stampede

Summer is packed with exciting events, including the legendary Calgary Stampede in Alberta. Held each July, it's the world's largest outdoor rodeo and bills itself as The Greatest Outdoor Show on Earth. This not for profit event promotes Calgary's unique western heritage, culture and community spirit.

Experience the Stampede as a Scenic Freechoice option or as a four day Calgary Stampede Extension.



**A** Sleigh Ride, Lake Louise, Canada **B** Stowe, USA **C** Calgary Stampede, Canada

*Enrich your journey  
with our exclusive experiences*



**Jasper Planetarium & Dark Sky Experience, Canada**

- A** Squamish Lil'wat Cultural Centre, Whistler, Canada
- B** Parc Omega, Canada
- C** Alberta Food Tour, Canada
- D** Arctic Circle, Canada

*For more information visit [scenic.com.au/land-canada](https://scenic.com.au/land-canada)*

Our exclusive Scenic Enrich events will take you behind the scenes, enriching your understanding and create meaningful encounters. Inaccessible to the ordinary traveller, these unforgettable experiences will be the highlight of your journey.



## Cultural connections

Be immersed in the traditions of Canada's First Nations people at the Squamish Lil'wat Cultural Centre in Whistler. Admire art and artefacts, hear ancient songs and stories, and feast on an indigenous-inspired menu.



## Wildlife encounters

Get closer to Canada's incredible wildlife. Join renowned black bear researcher Michael Allen for an enlightening discussion, set out on a wildlife safari through Parc Omega or explore Jasper National Park at dusk.



## Rocky Mountain magic

Marvel at the wonders of the Rockies, from the spectacular landscapes to the sights and flavours of the Rocky Mountain foothills, on Alberta's historic Cowboy Trail. Learn the food stories directly from local producers.



## Across the Circle

Experience a scenic flight over the Arctic Circle for a new perspective on these epic landscapes. Be awed by the scale of this remote wonderland as you travel further north than you've ever been.

# *Scenic Freechoice excursions Included, always*



Athabasca River Rafting, Jasper National Park, Canada



Your land journey has been thoughtfully crafted to offer a range of immersive experiences. It's more than included excursions. It's meticulously designed moments and curated Scenic Freechoice experiences tailored to your pace and passions.

## Personalise your land journey

Whether you prefer leisurely exploration or action packed days, Scenic Freechoice excursions offer a diverse range of cultural, nature and culinary experiences. Whether you prefer an active, moderate or relaxed pace, or wish to tailor your days to your passions and interests, the options are as diverse as they are delightful.

In 2025 you can look forward to new experiences, like exploring Montréal's rich culture and history. In Boston, walk the iconic Freedom Trail and delve into the legacy of JFK.

Scenic Freechoice Dining also gives you unsurpassed culinary choice for your dining pleasure at iconic Fairmont Resorts.



## Natural wonders

Soar over the Rockies on a heli-flight over Banff, enjoying 360 degree views of Whistler on the Peak 2 Peak Gondola or encounter wildlife in Denali National Park.



## Culinary delights

From cooking classes in Ottawa, to farm to table experiences or walking food tours, indulge in authentic culinary delicacies.



## Cultural encounters

Visit Sainte-Anne-de-Beaupres Basilica (Canada's oldest pilgrimage site), discover Harvard's campus history, or explore the quaint old town in Québec City.

For detailed information on our range of Scenic Freechoice experiences, please refer to pages 54-57 in the back of this brochure or visit our website.

*Stylish Special Stays  
in iconic locations*



Fairmont Chateau Lake Louise, Canada

Enjoy renowned hospitality in the most stunning locations. Unique hotels reflect the character of each destination, while Scenic Special Stays immerse you in luxury.

## Handcrafted luxury

Our expert journey designers have selected Scenic Special Stays for their individual character, fascinating heritage and remarkable charm. You'll be fully immersed in your surroundings, ensuring that each night is as special as the days spent exploring.

A highlight is the Niagara Falls Marriott Fallsview Hotel & Spa where you can look out over the misting waters.



## The Fairmont difference

Experience the elevated luxury of the iconic Fairmont hotels in Canada's most breathtaking destinations.

Relax in historic landmarks like the Fairmont Empress in Victoria and the Fairmont Banff Springs, known as the 'Castle in the Rockies'. See why the Fairmont Le Château Frontenac in Québec City is the world's most photographed hotel and experience Montréal's contemporary Fairmont Queen Elizabeth.



## Relax and recharge

Few things are more rewarding than unwinding after a busy day exploring. On your Scenic land journey, you'll return each night to handpicked accommodation that promises a comfortable and restful stay.

Enjoy world-class amenities and incredible locations, ensuring you awake each day refreshed and inspired to explore your next destination.



- A Niagara Falls Marriott Fallsview Hotel & Spa, Canada
- B Fairmont Empress Victoria, Canada
- C Omni Mount Washington Resort, USA

# *Picturesque cruising Canada & Alaska*

With our cruise partners Holland America Line and Princess Cruises, we'll take you to places of mesmerising beauty as you seamlessly enjoy the cruise element of your journey. Some are remote and full of natural spectacles, while others take you through the charming heart of more urban centres.

From the splendour of Alaska's Inside Passage to the vistas of Canada's East Coast, you'll be introduced to aspects of these regions that can only be experienced by water.

You can look forward to Verandah Staterooms on board Holland America Line's ms Koningsdam or Balcony Staterooms on Princess Cruises, enhancing your experience of this beautiful part of the world.



We go to great lengths to find truly memorable experiences to share with you. This means partnering with leading travel companies globally to complement your immersive exploration of these fascinating destinations.



ms Koningsdam, Holland America Line, Alaska

**A** Princess Cruises, Glacier Bay, Alaska **B** Verandah Stateroom, Holland America Line

# *Luxury rail journeys in Canada & Alaska*

Canada's Rocky Mountaineer is unquestionably among the world's most spectacular. This remarkable train offers two days of all-daylight rail travel through the Canadian Rockies. On board enjoy unimpeded views from the bi-level glass-domed GoldLeaf Carriage, including an exclusive outdoor viewing platform.

When travelling with Princess Cruises, you can enjoy Princess Rail from Talkeetna to Denali. Relish all the conveniences, from splendid glass-dome windows to world-class dining.

## **Rocky Mountaineer GoldLeaf Service**

Experience 5-star comfort and luxury with GoldLeaf Service on Rocky Mountaineer.

Indulge in spacious reclining seats, included drinks, and a gourmet breakfast and lunch served in the dining room. Be delighted with meals prepared by executive chefs with local ingredients, all while watching magnificent vistas of the Rockies go by.



Travelling across North America on a luxury rail journey will be an experience you will cherish forever. Be treated to best-in-class service and comfort as you traverse through picturesque forests and mountains, taking in the extraordinary vistas.



Rocky Mountaineer, Canada

*Explore Western Canada,  
the Rockies and Alaska*





Breathtaking vast landscapes, majestic wildlife, and vibrant cultural experiences await. Let nature's splendour awaken your sense of wonder and create memories that will last a lifetime across these fascinating regions.



Denali National Park & Preserve, Alaska

# *Enchanting landscapes and magnificent wildlife*



**Athabasca Falls, Canada**

Ⓐ Royal Canadian Mounted Police, Banff, Canada   Ⓑ Humpback Whale, Alaska

*For more information visit [scenic.com.au/land-canada](https://scenic.com.au/land-canada)*

Marvel at the majestic mountain ranges, immerse yourself in indigenous culture, and witness unforgettable wildlife encounters. Let us guide you through Western Canada and Alaska's natural masterpieces and cultural treasures.

## Natural and cultural wonders

Our handcrafted journeys allow you to explore the Rocky Mountains and be immersed in the lush expanses of vast national parks. Gain insights into Canadian history by meeting a retired member of the Royal Canadian Mounted Police and learn about their enduring contributions to the country. Also, experience the Malahat SkyWalk, with panoramic views of Vancouver Island's stunning inlets and fjords from this mesmerising spiral viewing tower.



## Wildlife encounters

Led by expert local guides, have the chance to experience once-in-a-lifetime sightings of grizzly bears, rare bowhead whales, shy moose, and a myriad of unique native wildlife, deeply connecting you with nature.

New in 2025, experience a captivating Scenic Enrich wildlife tour of Jasper National Park at dusk. Encounter wildlife from elk to black bears and learn about their behaviours and habitat against the stunning backdrop of the Rockies' wilderness.



## 5-star luxury inclusions

- Fully escorted smaller group journeys with a maximum of 36 guests
- Scenic Special Stays at selected hotels and resorts including iconic Fairmont Hotels
- Scenic Enrich – unforgettable and exclusive once-in-a-lifetime experiences
- Scenic Freechoice excursions – a choice of included activities to personalise your journey
- Scenic Freechoice Dining - a choice of included dining options to suit your mood and palate
- GoldLeaf Service on Rocky Mountaineer in Canada
- Balcony or Verandah Staterooms\* on your cruise
- Expert local Tour Directors
- Knowledgeable local guides
- Complimentary Wi-Fi at selected hotels
- All tipping and gratuities

\*Balcony Staterooms on Princess Cruises. Verandah Staterooms on Holland America Line.



Rocky Mountains, Canada

# Majestic Rockies & Alaskan Cruise

🕒 16 Day Journey & Cruise 📍 Calgary > Vancouver

🍷 11 Scenic Freechoice excursions & dining 📖 3 Scenic Enrich events 🏠 2 Scenic Special Stays



## The ultimate Canada journey

Whether on land or sea, this journey will leave you speechless. Marvel at the beauty of Banff National Park and Lake Louise. Delight in local cuisine and witness the majestic Rocky Mountains on one of the world's greatest rail journeys. Cruise through Alaska, unveiling places only accessible by air or sea, stories of the past, and captivating wildlife.



Explore this itinerary further, visit [scenic.com.au/rhav](https://scenic.com.au/rhav)

Day 01

## Calgary

Welcome to Canada. You'll meet your Tour Director and fellow travellers at your hotel - The Dorian, Autograph Collection. **Meals: D**

Day 02

Calgary > Banff  

## Enrich

*Experience the flavours of the Rocky Mountain foothills on your journey from Calgary to Banff. Despite harsh conditions, dedicated farmers produce some of Alberta's most delicious food. Ramble the range roads off Alberta's historic Cowboy Trail and relish a special Farm to Fork welcome lunch of exclusively local fare by an exceptional chef.*

Enjoy a two-night Special Stay at the Fairmont Banff Springs. **Meals: B.L**

Day 03

Banff 

Today, choose from a range of activities; witness the Rockies from the Banff Gondola or on a thrilling helicopter flight. Alternatively, enjoy a Bow River float trip or a relaxing soak in the mineral pools. Dine in your choice of restaurants included at your hotel. **Meals: B.D**

Day 04

Banff > Lake Louise   


Experience Lake Louise, known as the 'Diamond in the Wilderness', with an overnight Special Stay at the iconic Fairmont Chateau Lake Louise in a Lakeview Room.

## Enrich

*Meet a retired member of the Royal Canadian Mounted Police for an insight into the importance of the Mounties in Canada, past and present.*

This evening, choose from a range of restaurants. **Meals: B.D**

Day 05

Lake Louise > Jasper 

Travel on one of the most famous roads in the world, the Icefields Parkway, stopping at the Columbia Icefield. Take an 'Ice Explorer' onto the Athabasca Glacier. Arrive at the Fairmont Jasper Park Lodge for a two-night stay. Select from a range of restaurants at your hotel tonight, dive into modern Italian fare or a cosy chalet offering traditional alpine cuisine. **Meals: B.D**

Day 06

Jasper  

Choose from riding the open road in a Harley Davidson™ sidecar, rafting

down the Athabasca River or boating on Maligne Lake. Alternatively, take a scenic drive around Jasper's stunning lakes and explore Maligne Canyon.

## Enrich

*Explore Jasper's wilderness with expert guides on a captivating wildlife tour. Encounter elk, deer, black bears, moose, and more. **Meals: B***

Day 07

## Rocky Mountaineer &gt; Kamloops

Experience the iconic Rocky Mountaineer rail journey with two days of luxurious GoldLeaf Service through the Rockies. Departing Jasper, marvel at Mount Robson, the tallest peak. Overnight at Kamloops Hotel†. **Meals: B.L**

**Meals: B.L**

Day 08

## Rocky Mountaineer &gt; Vancouver

View the confluence of the Fraser and Thompson rivers from your glass-dome carriage. Indulge in local cuisine and drinks as you admire the scenery. Check into the Fairmont Hotel Vancouver. **Meals: B.L.D**

**Meals: B.L.D**

Day 09

## Vancouver &gt; Alaskan Cruise

This morning experience the serenity of Capilano Suspension Bridge Park, exclusively for Scenic guests. Then join a city sightseeing tour. Later, embark on your seven-night Alaskan cruise. **Meals: B.D**

**Meals: B.D**

Day 10

## Scenic Cruising

Settle back or explore the restaurants and lounges on board Holland America Line's ms Koningsdam\*. Look out for orcas, humpback whales, or bald eagles from your verandah. **Meals: B.L.D**

Day 11

## Juneau

Nestled in Alaska's Inside Passage, Juneau is the state capital, accessible only by air or sea. Discover its' blend of natural beauty, rich history, and unique culture. **Meals: B.L.D**

Day 12

## Skagway

Take a stroll into the past. See historic shop facades, wooden boardwalks and echoes of the gold rush. **Meals: B.L.D**

Day 13

## Glacier Bay

You'll be mesmerised by the dramatic ice walls of Glacier Bay National Park. A national park Service Ranger will provide insights into the natural wonders and wildlife around you. **Meals: B.L.D**

Day 14

## Ketchikan

Alaska's final port of call, Ketchikan earns its reputation as the 'salmon capital of the world'. Make the most of your time here enjoying local delights. **Meals: B.L.D**

**Meals: B.L.D**

Day 15

## Scenic Cruising

As we cruise south, toast to your Canadian and Alaskan journey with newfound friends. **Meals: B.L.D**

Day 16

## Vancouver

Arrive in Vancouver for your onward journey, taking with you memories for a lifetime. **Meals: B**


*This itinerary is a guide only and may be amended for operational reasons. Please refer to the terms and conditions on pages 62-65 for further information.*


## Extend your journey

**Combine a West Coast and East Cost itinerary to create your ultimate journey.**

See page 50, Majestic Rockies & the Colours of Eastern Canada - Journey code RHMB

## 2025 PRICING AND SPECIAL OFFERS

Journey code: RHAV	May 02, 09	May 23	Jun 27, Aug 15, Sep 05
 May feature snow in the Rockies			
	From	From	From
<b>Super Earlybird</b>	\$14,425	\$15,525	\$17,445
Full Fare	\$15,675	\$16,775	\$18,695

 May feature snow in the Rockies. All prices are from per person twin share and include taxes and charges. \*All cruising is independent and does not include a dedicated Scenic Tour/Cruise Director. †Overnight stay at a Kamloops hotel as assigned by Rocky Mountaineer. Single room price on application. Prices are correct as of 26 April, 2024, please note a fuel surcharge may be applicable at time of full payment. For full terms and conditions please refer to pages 62-65 or refer to our website.

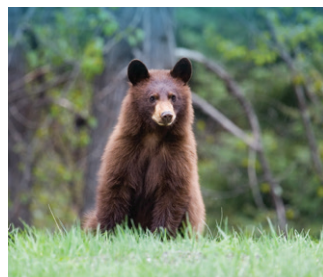


Jasper Park Lodge, Canada

# Icons of Western Canada & Alaskan Cruise

🕒 15/22 Day Journey & Cruise 📍 Vancouver > Vancouver

🌄 19 Scenic Freechoice excursions & dining 📍 4 Scenic Enrich events 🏠 3 Scenic Special Stays



## A land larger than life

Dominating the landscape of north-western America, the Rocky Mountains stand as a testament to nature's grandeur. Embark on a journey through towering peaks and verdant forests by train, then set sail through Alaska's majestic fjords, revealing hidden stories and captivating wildlife. Explore the magnificence of the great American North on this unforgettable journey.



Explore this itinerary further, visit [scenic.com.au/rpcl](https://scenic.com.au/rpcl)

Day 01

**Vancouver**

Check in for a two-night stay at the Fairmont Hotel Vancouver. *Meals: D*

Day 02

**Vancouver**


This morning enjoy the serenity of Capilano Suspension Bridge Park, exclusively for Scenic guests. Later, join a city sightseeing tour. *Meals: B*

Day 03

**Rocky Mountaineer > Kamloops**

Experience the iconic Rocky Mountaineer rail journey with luxurious GoldLeaf Service. Tonight, stay at a hotel in Kamloops<sup>‡</sup>. *Meals: B.L*

Day 04

**Rocky Mountaineer > Lake Louise** 

Enjoy the views from Rocky Mountaineer's glass-dome carriage. Delight in Lakeview Rooms at the iconic Fairmont Chateau Lake Louise, your two-night Special Stay. *Meals: B.L*

Day 05

**Lake Louise** 

Experience Lake Louise, the 'Diamond in the Wilderness' and a true natural wonder. This evening choose from a range of included restaurants. *Meals: B.D*

Day 06

**Lake Louise > Banff**   

Enjoy your two-night Special Stay at the Fairmont Banff Springs.

**Enrich**

*Meet a retired member of the Royal Canadian Mounted Police for an insight into the importance of the Mounties. Dine in your choice of restaurants included at your hotel. Meals: B.D*

Day 07

**Banff**  

Choose from a selection of activities.

**Enrich**

*Explore one of the Canadian Rockies' busiest wildlife corridors at dusk via a golf cart. Meals: B*

Day 08

**Banff > Jasper** 

See the Athabasca Glacier aboard an Ice Explorer. Unwind in rustic luxury at Fairmont Jasper Park Lodge.

**Enrich**

*Discover Jasper National Park's vast dark sky preserve. Meals: B.D*

Day 09

**Jasper** 

Choose from a Harley Davidson™ sidecar ride, rafting on the Athabasca River, boating on Maligne Lake, or a scenic drive around Jaspers stunning lakes. *Meals: B*

Day 10

**Jasper > Sun Peaks**

Weave through lush forests, winding rivers and jewelled lakes before arriving at the alpine village of Sun Peaks and your overnight stay at the Sun Peaks Grand Hotel. *Meals: B.D*

Day 11

**Sun Peaks > Whistler** 

Visit Squamish Lil'wat Cultural Centre in Whistler.

**Enrich**

*Join renowned black bear expert Michael Allen for an enlightening session. Meals: B*

Day 12

**Whistler** 

Choose your activity: soar above on a helicopter, enjoy the view by Zipline or the Peak 2 Peak Gondola. Alternatively, enjoy a tasting tour or a Mountain Adventure Tour. *Meals: B*

Day 13

**Whistler > Victoria** 

Cross the Strait of Georgia by ferry and enjoy a two-night Special Stay at Victoria's iconic The Fairmont Empress. *Meals: B*

Day 14

**Victoria > Butchart Gardens** 

Explore Butchart Gardens. This afternoon, choose from a range of activities. *Meals: B.D*

Day 15

**Vancouver > Alaskan Cruise**

Board your seven-night Alaskan cruise and settle into your comfortable Verandah Stateroom. *Meals: B.D*

*(15 day journey guests transfer to Victoria Airport after breakfast. Journey Code: RPRL)*

Day 16

**Scenic Cruising**

Explore the restaurants and lounges on Holland America Line's ms Koningsdam#. *Meals: B.L.D*

Day 17

**Juneau**

Discover Alaska's capital, only accessible by air or sea. *Meals: B.L.D*

Day 18

**Skagway**

See historic shop facades and echoes of the gold rush. *Meals: B.L.D*

Day 19

**Glacier Bay**

Be mesmerised by Glacier Bay National Park with insights from an expert Service Ranger. *Meals: B.L.D*

Day 20

**Ketchikan**

Visit the 'salmon capital of the world', savouring local delights. *Meals: B.L.D*

Day 21

**Scenic Cruising**

Toast to your journey with newfound friends, sharing highlights. *Meals: B.L.D*

Day 22

**Vancouver**

Farewell your new friends and take with you memories for a lifetime. *Meals B*

*This itinerary is a guide only and may be amended for operational reasons. Please refer to the terms and conditions on pages 62-65 for further information.*



**Extend your journey**

**Combine a West Coast and East Cost itinerary to create your ultimate journey.**

See page 51, Grand Tour of Canada & Alaska  
- Journey code REUN

**2025 PRICING AND SPECIAL OFFERS**

Journey code: RPCL	Apr 19, 26	May 03, 10, 17, 24	May 31, Jun 07, 14, 28, Jul 12, 26, Aug 02, 09, 16, 23, 30, Sep 06, 13
 May feature snow in the Rockies  Calgary Stampede Freechoice available	From	From	From
<b>Super Earlybird</b>	\$15,945	\$17,945	\$21,345
Full Fare	\$17,195	\$19,195	\$22,595

 May feature snow in the Rockies.  Calgary Stampede Freechoice available. All prices are from per person twin share and include taxes and charges. #All cruising is independent and does not include a dedicated Scenic Tour/Cruise Director. †Overnight stay at a Kamloops hotel as assigned by Rocky Mountaineer. Single room price on application. Prices are correct as of 26 April, 2024, please note a fuel surcharge may be applicable at time of full payment. For full terms and conditions please refer to pages 62-65 or refer to our website.



Denali National Park & Preserve, Alaska

# Canadian Rockies, Alaska & Arctic Circle

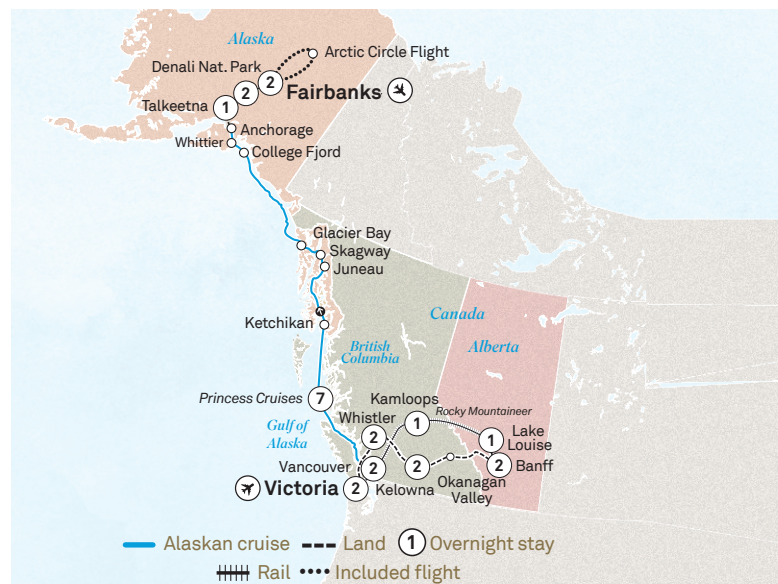
🕒 25 Day Journey & Cruise 📍 Victoria > Fairbanks

🍷 17 Scenic Freechoice excursions & dining 📍 7 Scenic Enrich events 🏠 4 Scenic Special Stays



## Mesmerising frontiers

Journey through Canada and Alaska, where rugged charm and untamed beauty await. Delight in the culinary treasures of the Okanagan Valley and immerse yourself in enriching indigenous-inspired experiences while enjoying well-appointed accommodation. Explore pristine wilderness from Denali National Park to College Fjord and crossing the Arctic Circle.



Explore this itinerary further, visit [scenic.com.au/rpla](https://scenic.com.au/rpla)




Day 01

Victoria 

Your journey begins on Vancouver Island. Enjoy a two-night Special Stay at Victoria's iconic The Fairmont Empress. Celebrate at a welcome dinner. **Meals: D**

Day 02

Victoria > Butchart Gardens 

Explore the spectacular Butchart Gardens. This afternoon, choose from a range of activities. **Meals: B**

Day 03

Victoria > Whistler 

Before arriving in Whistler, stop at the Malahat Skywalk. Ascend the spiral 31-metre wooden ramp for sweeping views. Enjoy a two-night stay at the Fairmont Chateau Whistler.

**Enrich**

Join renowned black bear expert researcher Michael Allen for an enlightening session about these extraordinary creatures. At night, visit the Squamish Lil'wat Cultural Centre for indigenous-inspired cuisine and captivating cultural performances.

**Meals: B.D**

Day 04

Whistler 

Today choose your activity: soar above on a helicopter flight, enjoy the view by Zipline or the Peak 2 Peak Gondola. Alternatively, enjoy a tasting tour or a Mountain Adventure Tour. **Meals: B**

Day 05

Whistler > Kelowna

Travel from Whistler to Kelowna with breathtaking views. Visit historic Lillooet. **Meals: B**

Day 06

Okanagan Valley 

**Enrich**

Experience the vibrant culinary scene of the Okanagan. Visit innovative farms and wineries and enjoy a delicious lunch made using locally sourced products. **Meals: B.L**

Day 07

Okanagan Valley > Banff  

Continue to Banff and your two-night Special Stay at the Fairmont Banff Springs. Dine in your choice of restaurants included at your hotel. **Meals: B.D**

Day 08

Banff  

Choose from a selection of activities, active or as relaxed as you wish.

**Enrich**

Explore one of the Canadian Rockies' busiest wildlife corridors at dusk via a golf cart. **Meals: B**

Day 09

Banff > Lake Louise   

Arrive at the famous 'Diamond in the Wilderness' a true natural wonder. Overnight Special Stay in Lakeview Rooms at the iconic Fairmont Chateau Lake Louise.

**Enrich**

Meet a retired member of the Royal Canadian Mounted Police for an insight into the importance of the Mounties. Enjoy dinner from a range of restaurants.

**Meals: B.D**

Day 10 - 11

Rocky Mountaineer > Kamloops > Vancouver

Experience the iconic Rocky Mountaineer two day rail journey and relish in the luxurious GoldLeaf Service. Overnight at your Kamloops Hotel<sup>†</sup>. **Daily Meals: B.L**

Day 12

Vancouver

This morning enjoy the serenity of Capilano Suspension Bridge Park, exclusively for Scenic guests. Later, join a city sightseeing tour. **Meals: B**

Day 13-19

Vancouver > Alaskan Cruise

Today you'll board your elegant seven-night Alaskan Princess Cruise. Visit Ketchikan, Juneau, Skagway, the dramatic ice walls of Glacier Bay or College Ford with its collection of glaciers along the way. **Daily Meals: B.L.D**

Day 20

Anchorage > Talkeetna

Visit the Alaska Wildlife Conservation Centre, then enjoy a jet boat ride before your stay at Mt. McKinley Princess Wilderness Lodge. **Meals: B.D**

Day 21

Talkeetna > Denali National Park  


Journey on Princess Rail to McKinley Chalet Resort for a two-night Special Stay.

**Enrich**

Visit Joanne Porterfield's homestead and learn about early Alaskan life.

**Meals: B.D**

Day 22

Denali National Park 

Explore Alaska's rugged wilderness today from a selection of activities.

**Meals: B**

Day 23

Denali National Park > Fairbanks

Cruise into Alaska's heart on the 'Discovery III' Sternwheeler and explore local village life. Two-night stay at the Fairbanks Riverside Lodge.

**Meals: B.D**

Day 24

Fairbanks > Arctic Circle 

**Enrich**

Experience the thrill of crossing the Arctic Circle by air. **Meals: B**

Day 25

Fairbanks

It's time to bid farewell after a wondrous journey. **Meals: B**


*This itinerary is a guide only and may be amended for operational reasons. Please refer to the terms and conditions on pages 62-65 for further information.*


**Extend your journey**

Combine a West Coast and East Cost itinerary to create your ultimate journey.

See page 51, Grand Canada, Alaska & Arctic Circle - Journey code RAEC

2025 PRICING AND SPECIAL OFFERS

<b>Journey code: RPLA</b>  May feature snow in the Rockies	Apr 28, May 05	May 19, 26, Aug 11, 25	Jun 16, 30, Jul 14
	From	From	From
<b>Super Earlybird</b>	\$21,145	\$23,145	\$25,125
Full Fare	\$22,395	\$24,395	\$26,375

 May feature snow in the Rockies. All prices are from per person twin share and include taxes and charges. <sup>†</sup>Overnight stay at a Kamloops hotel as assigned by Rocky Mountaineer. Single room price on application. Prices are correct as of 26 April, 2024, please note a fuel surcharge may be applicable at time of full payment. For full terms and conditions please refer to pages 62-65 or refer to our website.

*Experience the wonders  
of winter in Canada*



Embrace the holiday spirit and the chance to experience a quintessential white Christmas overlooking enchanting mountains. Be transported to a winter wonderland and collect unforgettable moments filled with joy and wonder.



Winter Ice Castle, Lake Louise, Canada



Fairmont Banff Springs, Canada

# Christmas in the Rockies

🕒 14 Day Journey 📍 Victoria > Calgary

❄️ 11 Scenic Freechoice excursions & dining 📍 4 Scenic Enrich events 🏠 3 Scenic Special Stays




## A special time, a magical place

Experience the spell of a white Christmas in Canada's Rocky Mountains, with fairytale snowscapes and elk reminiscent of reindeer. This itinerary showcases iconic Christmas spots, including the beautiful Butchart Gardens and a festive stay at Banff's 'Castle in the Rockies', the Fairmont Banff Springs. Get ready for an unforgettable holiday season filled with enchanting memories.




Explore this itinerary further, visit [scenic.com.au/rpxv](https://scenic.com.au/rpxv)

Day 01

Victoria 

Your journey of wonder begins with a two-night Special Stay at Victoria's iconic The Fairmont Empress. Celebrate at a welcome dinner. *Meals: D*

Day 02

Victoria > Butchart Gardens 

Choose between traditional afternoon tea at the Fairmont Empress or a scenic floatplane flight for a bird's eye view of the city. Alternatively, join a festive culinary walking tour. Later, experience the magic of Christmas at Butchart Gardens with holiday lights, wreaths, and carol singers. *Meals: B*

Day 03

Victoria > Vancouver

Discover some of Vancouver's characterful neighbourhoods and visit the famous Capilano Suspension Bridge Park, which is even more mystical in the winter. Enjoy a two-night stay at the exclusive Fairmont Hotel Vancouver. *Meals: B,D*

Day 04

Vancouver

Buzzing with festive foods, Christmas decor and one-of-a-kind artisan shops, Granville Island Public Market is the perfect way to soak in the holiday spirit. Enjoy today's visit combining cosy winter flavours with savvy shopping tips and holiday cheer. *Meals: B*

Day 05

Vancouver > Okanagan Valley

Drive into the picturesque Okanagan Valley. Stay lakeside at Delta Hotels by Marriott Grand Okanagan Resort, surrounded by scenic mountains. This evening is free for you to relax and unwind at your stylish resort. *Meals: B,D*

Day 06

Okanagan Valley 

Enrich

*Discover the world of wines growing near Okanagan Lake, taste varieties from volcanic soil, and enjoy breathtaking vineyard views. Feast on local produce paired with wines for lunch. Visit an indigenous Heritage Museum and experience the stories of the Syilx people.* *Meals: B,L*

Day 07

Okanagan Valley > Jasper 




Keep a look out for wildlife such as elk as you arrive at Jasper. For the next two nights, enjoy a cosy home stay at Fairmont Jasper Park Lodge. Wake up to stunning views of snow-covered trees, frosted mountaintops and glittering ice crystals. Dine at your choice of restaurants included at your hotel. *Meals: B,D*

Day 08

Jasper 

Today choose from a range of activities. Try something new such as the Maligne Canyon Icewalk or snowshoeing in Jasper National Park with an expert guide. Alternatively, embark on a wildlife discovery tour to learn about the local fauna. *Meals: B*

Day 09

Jasper > Lake Louise   

Travel along one of the most spectacular drives in the world, the Icefields Parkway.

Enrich

*Marvel at the unique, natural phenomenon of ice bubbles trapped below the surface of Abraham Lake. Explore this winter wonderland by helicopter.*

This evening, choose from a variety of restaurants to dine in. Enjoy the iconic Fairmont Chateau Lake Louise on a two-night Special Stay and delight in your Lakeview Rooms. *Meals: B,L,D*

Day 10

Lake Louise 

Enjoy a magical horse drawn sleigh ride along the snowy shores of Lake Louise.

Enrich

*Meet a retired member of the Royal Canadian Mounted Police for an insight into the importance of the Mounties in Canada, past and present.* *Meals: B*

Day 11

Lake Louise > Banff 

Marvel at the awe-inspiring Canadian Rockies from the top of Sulphur Mountain. The Fairmont Banff Springs, resembling a magical castle in winter, adding enchantment to your stay. Complete your winter fairytale with a three-night Special Stay. *Meals: B*

Day 12

Banff 

Merry Christmas! Experience your dream of a white Christmas today. Celebrate the festive season at the hotel with international flair, blending traditional Christmas sights and sounds into a magical festival.

Enrich

*Continue the festive spirit with a pre-dinner drink in the grand Mt Stephen Hall. At this time of the year the incredible medieval-like hall, with its rare antiques, paintings and oak-carved ceiling is decorated with all the Christmas trimmings. Enjoy a classic Christmas dinner with your fellow travellers.* *Meals: B,D*

Day 13

Banff 

Choose to complete your Canadian winter experience with an icewalk into Grotto Canyon or discover the mountaintops from above in a helicopter. If you prefer, stay cosy in your 'Castle in the Rockies' and rejuvenate in the mineral pools of the Fairmont Spa Banff Springs. *Meals: B*

Day 14

Banff > Calgary

Transfer to Calgary airport for your homeward flight, taking with you unforgettable memories of a white Christmas. *Meals: B*

*This itinerary is a guide only and may be amended for operational reasons. Please refer to the terms and conditions on pages 62-65 for further information.*

2025 PRICING AND SPECIAL OFFERS

Journey code: RPXV.B/RPXV.L*	Dec 14 Christmas in Banff	Dec 16* Christmas in Lake Louise
	From	From
Super Earlybird	\$13,545	\$13,545
Full Fare	\$14,795	\$14,795

All prices are from per person and include taxes and charges. Prices are correct as of 26 April, 2024, please note a fuel surcharge may be applicable at time of full payment. For full terms and conditions please refer to pages 62-65 or refer to our website. \*Alternate itinerary.

# *Uncover Canada's East and the United States*



Be immersed in a melting pot of cultures, where every corner holds untold stories and culinary delights await. From bustling cities to quaint towns, discover unique experiences that will unlock this historic region's secrets.



*Explore rich history and  
limitless discoveries*



Capitol Building, Washington D.C., USA

**A** Niagara Falls, Canada **B** Sugar Shack, Canada

*For more information visit [scenic.com.au/land-canada](http://scenic.com.au/land-canada)*



Be immersed in this vibrant region, where cultures blend seamlessly, and history comes to life. From picturesque landscapes to once-in-a-lifetime moments, you can look forward to experiencing the best of Eastern Canada and the USA.

## Cosmopolitan cities and natural splendour

Explore the Atlantic Coast of Canada and the majestic power of Niagara Falls. A must-see spectacle, you'll feel re-energised by the icy mist created by the cascading waterfalls. Immerse yourself in vibrant cities, from the dazzling Broadway shows of New York to the mesmerising light display at Montréal's Notre-Dame Basilica and the intriguing history of Washington D.C.



## Local flavours and traditions

Learn how maple syrup is made and dine on traditional Québécois fare at a local Sugar Shack with live music. Enjoy a cultural experience at Madahòki Farm in Ottawa's Greenbelt, sampling traditional tea while cooking your own Bannock over the fire, and explore Ottawa's top restaurants with a progressive dining tour. Also relish a farm-to-table dinner overlooking Niagara Falls, followed by an immersive visit to the newly renovated Niagara Falls Power Station.



## 5 star luxury inclusions

- Fully escorted smaller group journeys with a maximum of 36 guests
- Scenic Special Stays at selected Fairmont Hotels and Resorts, and the iconic Niagara Falls Marriott Fallsview Hotel and Spa
- Scenic Enrich – unforgettable and exclusive once-in-a-lifetime experiences
- Scenic Freechoice excursions – a choice of included activities to personalise your journey
- Gourmet dining with authentic and local cuisine
- Verandah Staterooms on board your cruise
- Experienced local Tour Directors
- Knowledgeable local guides
- Complimentary Wi-Fi at selected hotels
- All tipping and gratuities



Niagara Falls, Canada

# Eastern Canada & USA Explorer

🕒 15 Day Journey 📍 Ottawa > New York City

🌿 6 Scenic Freechoice excursions 📍 3 Scenic Enrich events 🏠 2 Scenic Special Stays



## North America's treasures

Blending culture, history and captivating towns, be taken through some of North America's most iconic destinations. Wander through the vibrant streets of Ottawa and Washington D.C., where colonial influences offer insights into the evolution of two powerful capitals. Experience the awe-inspiring Niagara Falls, where nature's raw power will leave you speechless.

Explore this itinerary further, visit [scenic.com.au/ttun](https://scenic.com.au/ttun)

Day 01

Ottawa

Welcome to Eastern Canada. Begin your journey in Ottawa, Canada's capital city is nothing if not elegant. Enjoy a two-night stay at the majestic Fairmont Château Laurier.

Day 02

Ottawa

Discover Ottawa on a guided tour and be delighted by Canada's bilingual culture. Indulge in an authentic indigenous experience at Mādahòki Farm. Learn to cook Bannock over an open fire, sip traditional tea, and hear local tales. *Meals: B.D*

Day 03

Parc Oméga > Québec City  

Enrich

*Explore Parc Oméga on a unique wildlife safari. The 1,500-acre preserve is home to bears, wolves, red deer, and more.*

Enjoy a two-night Special Stay at the Fairmont Le Château Frontenac. Dominating Québec's skyline, this is the world's most photographed hotel.

*Meals: B.D*

Day 04

Québec City 

Explore this stunning city your way. Choose to discover Old Québec's cobblestoned streets on a guided walk, or bike through the Lower Town and Grand Market, or visit Montmorency Falls and Sainte-Anne-de-Beaupres Basilica. *Meals: B*

Day 05

Québec City > Montréal 

Explore the unique architecture of North America's only walled city on a guided tour.

Enrich

*Feast on traditional Québécois fare accompanied by live music at a Sugar Shack.*

Continue to Montréal and explore the city's history, architecture, and vibrant culture on a city tour. Enjoy a two-night stay at Fairmont The Queen Elizabeth.

*Meals: B.L*

Day 06

Montréal 

Today, choose from a range of activities included for your enjoyment. *Meals: B.D*

Day 07

Montréal > Toronto

Travel in Business Class on VIA Rail Canada to Toronto. Well crafted menus and beverages are included throughout your peaceful journey. Hop on, relax and let yourself be carried to Toronto in comfort. Enjoy a two-night stay at the Fairmont Royal York. *Meals: B.L.D*

Day 08

Toronto

Experience breathtaking views from Toronto's CN Tower, including the famous glass floor and outdoor observation area, followed by a brief tour of this cosmopolitan city. *Meals: B*

Day 09

Toronto > Niagara Falls 

Cruise to the base of Niagara Falls and experience the deafening roar of the cascading waters. This evening, enjoy a memorable dinner right next to the Canadian Horseshoe Falls at Table Rock restaurant. Later, witness the Niagara Parks Power Station through an epic sight and sound night show. Your overnight Special Stay is at the Niagara Falls Marriott Fallsview Hotel & Spa, where you'll marvel at the view from your Fallsview Room. *Meals: B.D*

Day 10

Niagara Falls > Lancaster

Welcome to the USA. Savour a traditional home-style Amish feast, then settle into the Lancaster Marriott at Penn Square. *Meals: B.D*

Day 11

Lancaster > Washington D.C.

Visit an Amish farm for an insight into their culture, faith and way of life. Later, travel to Washington D.C. for a contrasting experience. Relish in a two-night stay at the luxurious Fairmont Washington D.C. *Meals: B.D*

Day 12

Washington D.C.

Enjoy a guided tour of Washington D.C. and gain a greater understanding of its enormous historical significance and influence. *Meals: B*

Day 13

Philadelphia > New York City

Discover Philadelphia's history before heading to New York City for a two-night stay at the New York Marriott Marquis. *Meals: B*

Day 14

New York City 

New York City is a food lover's dream. Join a culinary walking experience and get to know the Big Apple just like a local.

Enrich

*Experience the excitement of Broadway with an unforgettable show tonight.*

*Meals: B*

Day 15

New York City

Your journey ends today. Farewell your new friends, taking with you wonderful memories. *Meals: B*

*This itinerary is a guide only and may be amended for operational reasons. Please refer to the terms and conditions pages 62-65 for further information.*


Extend your journey


Combine a West Coast and East Cost itinerary to create your ultimate journey.

See page 50, Majestic Rockies & the Colours of Eastern Canada - Journey code RHMB

See page 51, Grand Tour of Canada & Alaska - Journey code REUN

2025 PRICING AND SPECIAL OFFERS

Journey code: TTUN	May 17, 24, Jul 19	Aug 30, Sep 20
 Departure may feature fall colours		
	From	From
Super Earlybird	\$14,245	\$14,745
Full Fare	\$15,495	\$15,995

 Departure may feature fall colours. All prices are from per person twin share and include taxes and charges. Single room price on application. Prices are correct as of 26 April, 2024, please note a fuel surcharge may be applicable at time of full payment. For full terms and conditions please refer to pages 62-65 or refer to our website.



# Eastern Explorer & Maritimes Cruise

🕒 16 Day Journey & Cruise 📍 Toronto > Boston

🌿 6 Scenic Freechoice excursions 📍 3 Scenic Enrich events 🏠 2 Scenic Special Stays



## The wonders of the East

This unforgettable journey combines Canada's most captivating cities with a cruise through the Gulf of Saint Lawrence, the world's largest estuary. Visit the thundering Niagara Falls before you uncover the cultural richness of Ottawa, Québec City, and Montréal. Discover picturesque islands before arriving in the historic and cultured city of Boston.




Explore this itinerary further, visit [scenic.com.au/ttny](https://scenic.com.au/ttny)

Day 01  
Toronto

Welcome to Eastern Canada. Your journey begins with an overnight stay at the Fairmont Royal York. This stunning hotel has hosted royals, presidents and dignitaries among its guests, and today it will welcome you.

Day 02  
Niagara Falls 

Travel through the countryside before arriving at Niagara Falls and a thrilling cruise to the base of Horseshoe Falls. Get up close to one of the most amazing waterfalls in the world as you feel the mist washing over you. Later, visit a winery in the wine region around Niagara-on-the-Lake renowned for the production of ice wine. Overnight Special Stay at Niagara Falls Marriott Fallsview Hotel & Spa, where you'll marvel at the view from your Fallsview Room. *Meals: B,D*

Day 03  
Niagara Falls > Ottawa 

Continue to Ottawa, Canada's elegant capital city straddling the Rideau Canal. Enjoy a two-night stay at the Fairmont Château Laurier.

**Enrich**  
*Indulge in Ottawa's finest cuisine tonight with a progressive dining experience at the city's renowned restaurants.*  
*Meals: B,D*

Day 04  
Ottawa 

Discover the city on a guided tour. Be delighted by Canada's bilingual culture. Choose to experience Ottawa's culinary scene with a tailored Micro Brewery Tour, a hands-on cooking class or a guided culinary tour of the vibrant ByWard Market. *Meals: B*

Day 05  
Ottawa > Montréal 

**Enrich**  
*Explore Parc Oméga on a unique wildlife safari. The 1,500-acre preserve is home to bears, wolves, red deer, and more. Witness the Aura Experience, an immersive visual and musical display in the Notre-Dame Basilica of Montréal and join a haunted downtown ghost walk. Enjoy two nights at the grand Fairmont The Queen Elizabeth. *Meals: B**

Day 06  
Montréal

Discover all the must see highlights of Montréal on a city tour through its history, architecture and culture, from the days of Fort Ville-Marie to modern times. Experience what makes Montréal so vibrant as you explore the main streets and landmarks of this metropolis. *Meals: B,D*

Day 07  
Montréal > Québec City  

Discover Québec on a guided tour, exploring the unique architecture of North America's only walled city. Indulge in a two-night Special Stay at the Fairmont Le Château Frontenac.  
**Enrich**  
*Learn how maple syrup is made and dine on traditional Québécois fare at a local Sugar Shack while accompanied by live, local music. *Meals: B,L**

Day 08  
Québec City 

Explore this stunning city your way. Choose to discover Old Québec's cobblestoned streets on a guided walk, or bike through the Lower Town and Grand Market, or visit Montmorency Falls and Sainte-Anne-de-Beaupres Basilica. *Meals: B,D*

Day 09  
Québec City > Maritimes Cruise

Board your Holland American Line cruise\* and settle into your comfortable Verandah Stateroom. *Meals: B,D*

Day 10  
Québec City

Take the opportunity to further explore one of the world's most beautiful cities. *Meals: B,L,D*

Day 11  
Gulf of Saint Lawrence

Sail the majestic Gulf of Saint Lawrence, known for its rich maritime history and diverse marine life. *Meals: B,L,D*

Day 12  
Charlottetown, Prince Edward Island

Visit Charlottetown, the largest city on Prince Edward Island and the inspiration for 'Anne of Green Gables'. The charming Victorian architecture, cobblestone streets, and picturesque wild shores will inspire you. *Meals: B,L,D*

Day 13  
Sydney, Cape Breton Island

This extraordinary island is rich with Gaelic, Mi'kmaq and Acadian cultures. *Meals: B,L,D*

Day 14  
Halifax, Nova Scotia

Explore the seaside capital of Nova Scotia. Maritime lovers will delight in the nautical themed museums and the quaint fishing village of Peggy's Cove, complete with picturesque lighthouse. *Meals: B,L,D*

Day 15  
Portland, Maine

Explore the lively Old Port with its cobblestone streets and waterfront. Discover nearby neighbourhoods and outdoor experiences before sailing to Boston. *Meals: B,L,D*

Day 16  
Boston

Your journey ends in Boston. Farewell your new friends, taking with you wonderful memories. *Meals: B*

*This itinerary is a guide only and may be amended or operational reasons. Please refer to the terms and conditions on pages 62-65 for further information.*

Extend your journey

Combine a West Coast and East Cost itinerary to create your ultimate journey.

See page 51, Grand Canada, Alaska & Arctic Circle - Journey code RAEC

2025 PRICING AND SPECIAL OFFERS

Journey code: TTNV	May 16, Jun 20, Jul 04	Aug 29
	From	From
Super Earlybird	\$11,895	\$12,045
Full Fare	\$13,145	\$13,295

All prices are from per person twin share and include taxes and charges. #All cruising is independent and does not include a dedicated Scenic Tour/Cruise Director. Single room price on application. Prices are correct as of 26 April, 2024, please note a fuel surcharge may be applicable at time of full payment. For full terms and conditions please refer to pages 62-65 or refer to our website.



Montpelier, USA

# Autumn Colours of Eastern Canada and New England

🕒 19 Day Journey 📍 Toronto > Boston

🌿 9 Scenic Freechoice excursions 📍 6 Scenic Enrich events 🏠 4 Scenic Special Stays



## Urban charm and natural grandeur

Discover North America's vibrant cities and natural wonders, celebrating the beauty of autumn colours along the way. From charming eastern Canada to the gems of New England, including Toronto, Niagara Falls, Québec City, Montréal, Boston, and Martha's Vineyard, prepare for unforgettable days filled with food and cultural delights and awe-inspiring nature.



Explore this itinerary further, visit [scenic.com.au/neus](https://scenic.com.au/neus)

Day 01

**Toronto**

Welcome to Toronto, Canada. Your journey into wonder begins with an overnight stay at the majestic Fairmont Royal York.

Day 02

**Niagara Falls** 

Cruise to the base of Niagara Falls, one of the world's natural wonders. Celebrate your trip with a welcome dinner and an overnight Special Stay at Niagara Falls Marriott Fallsview Hotel & Spa, marvelling at the view from your Fallsview Room. *Meals: B.D*

Day 03

**Niagara Falls > Algonquin Park**

Experience the mesmerising fall palette of Algonquin Provincial Park. Vibrant reds, fiery oranges, and rich yellows paint stunning autumn hues. Two-night stay at Muskoka Bay Resort. *Meals: B.D*

Day 04

**Algonquin Provincial Park**

Step back in time aboard one of Muskoka's steamships, which has a history older than Canada's. *Meals: B*

Day 05

**Algonquin Park > Ottawa**

Straddling the Rideau Canal Ottawa, established as Canada's capital in 1857, has evolved into one of the country's most vibrant and exciting cities. Spend your next two nights at Fairmont Château Laurier. *Meals: B*

Day 06

**Ottawa**  



Discover the charm of Canada's capital on a guided tour. Explore Ottawa's culinary delights with tailored experiences. Choose from a Micro Brewery Tour or a hands-on cooking class at C'est Bon, or a guided culinary journey through ByWard Market.

**Enrich**

*Indulge in Ottawa's finest cuisine tonight with a progressive dining experience.*

*Meals: B.D*

Day 07

**Ottawa > Mont Tremblant**  **Enrich**

*Explore Parc Oméga on a unique wildlife safari. The 1,500-acre preserve is home to bears, wolves, red deer, and more.*

Your overnight Special Stay at Fairmont Mont Tremblant is nestled between majestic mountains and Lake Tremblant. *Meals: B.D*

Day 08

**Mont Tremblant > Québec City**  

Discover Quebec's history, architecture and culture. Enjoy a two-night Special Stay at the historic Fairmont Le Château Frontenac.

**Enrich**

*Feast on traditional Québécois fare accompanied by live music at a Sugar Shack.* *Meals: B.L*

Day 09

**Québec City** 

Explore this stunning city your way, choose from a range of exciting activities. *Meals: B.D*

Day 10

**Québec City > Montréal**


Discover the 'Gardens of Light' at Montréal Botanical Garden, where colourful silk lanterns enchant in the twilight. Home for the next two nights is the luxurious Fairmont Queen Elizabeth. *Meals: B*

Day 11

**Montréal**

Explore Montréal's highlights on a city tour, from its historic roots to modern charm. The iconic Notre Dame Basilica, with its stunning Gothic Revival architecture is a must-see. *Meals: B.D*

Day 12

**Montréal > Stowe** **Enrich**

*Gain an exclusive insight into French Impressionist Art at the impressive Shelburne Museum. Adorned with 22 beautiful gardens, the museum houses paintings by Claude Monet and Andrew Wyeth.*

**Enrich**

*Explore and dine at Shelburne Farm Inn, a historic landmark on Lake Champlain. Enjoy the fresh alpine air with a two-night stay at Topnotch Resort or similar.* *Meals: B.D*

Day 13

**Stowe**

Discover the rich rural heritage of Woodstock, with its historic covered

bridges and scenic landscapes at Billings Farm. Explore Montpelier, Vermont's capital, on a guided tour. *Meals: B.L*

Day 14

**Stowe > Mount Washington** 

Board Conway Scenic Railroad's Mountaineer train for an unforgettable rail journey through the Mount Washington Valley. Arrive at Omni Mount Washington Resort for a two-night Special Stay. *Meals: B.D*

Day 15

**Mount Washington** **Enrich**

*Ride the world's first mountain climbing train, the Mount Washington Cog Railway, and gain fascinating insights into the unique weather system from a resident meteorologist.* *Meals: B*

Day 16

**Mount Washington > Boston**

Explore Canterbury Shaker Village, a national historic landmark in central New Hampshire, known for its rich history. Journey to historic Boston and a brief city tour. Enjoy three nights at Boston Marriott Long Wharf. *Meals: B*

Day 17

**Martha's Vineyard**

Board the ferry to Martha's Vineyard, one of America's most prestigious holiday islands. Explore enchanting vistas, harbour towns, lighthouses and historic homes made famous in the movie Jaws. *Meals: B.L*

Day 18

**Boston** 

Explore Boston your way from a range of activities. Tonight, join your Tour Director and fellow travellers for a celebratory farewell dinner. *Meals: B.D*

Day 19

**Boston**

Bid a fond farewell, taking with you wonderful memories. *Meals: B*

*This itinerary is a guide only and may be amended for operational reasons. Please refer to the terms and conditions on pages 62-65 for further information.*

**2025 PRICING AND SPECIAL OFFERS**

<b>Journey code: NEUS</b>	Sep 15, 22, 29
	From
<b>Super Earlybird</b>	\$23,145
Full Fare	\$24,395

Departures may feature fall colours. All prices are from per person twin share and include taxes and charges. Single room price on application. Prices are correct as of 26 April, 2024, please note a fuel surcharge may be applicable at time of full payment. For full terms and conditions please refer to pages 62-65 or refer to our website.

*Your holiday, your way*





Combine two or more journeys for a holiday of a lifetime and further plan your perfect trip with ease.



Toronto, Canada

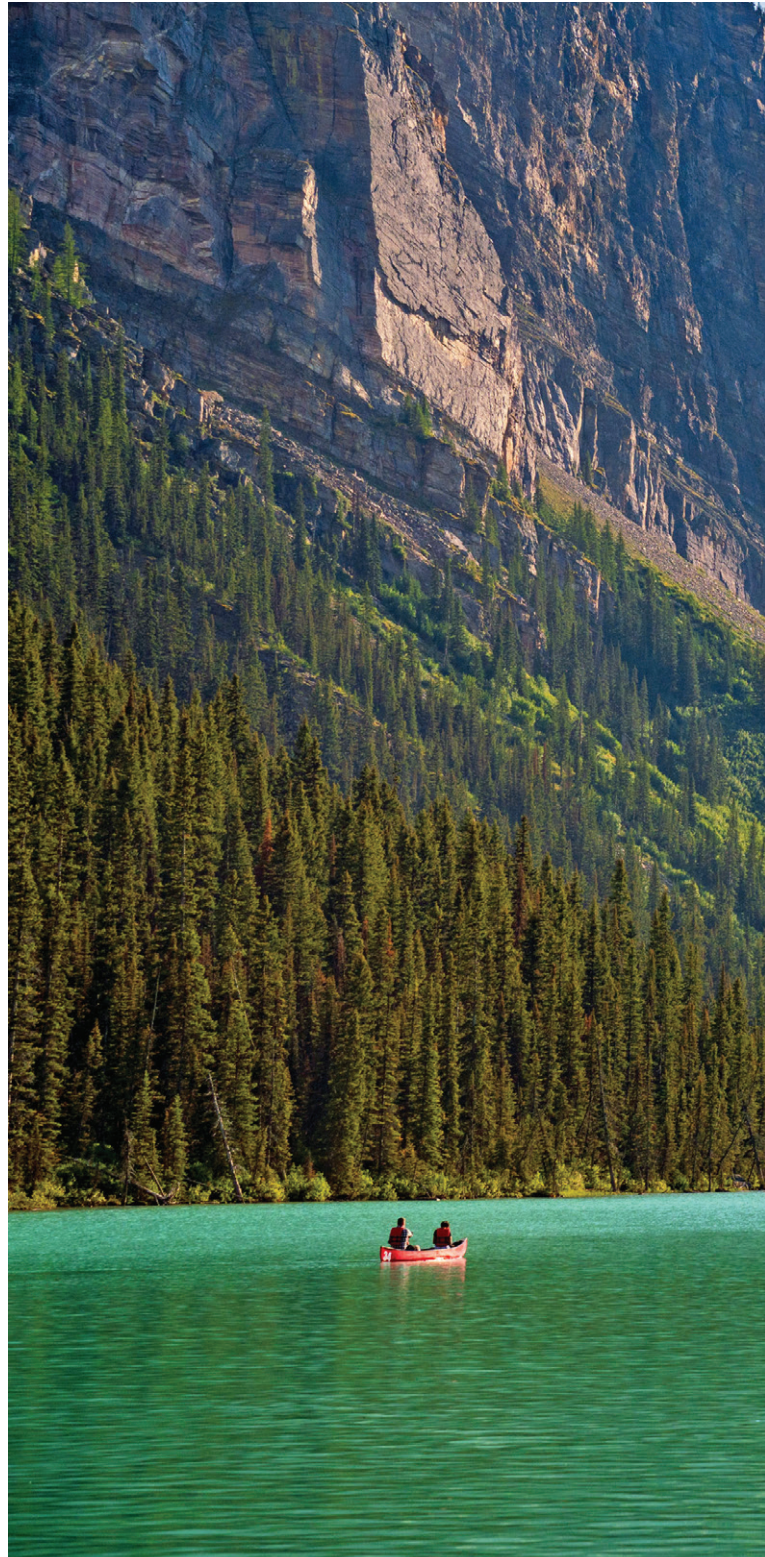
# Create your journey of wonder

With Scenic, you can seamlessly experience more of your destination and delve deeper into their beauty and culture.

Witness the majestic Rocky Mountains and be immersed in the vibrant culture of Canada's East.

Or venture into the remote wilderness of Alaska and explore beyond into the spectacular Arctic Circle.

Refer to the following pages to learn more about our most popular journey combinations and start planning your unforgettable holiday.



Combine our exceptional land journeys to unlock the best Canada, Alaska and the USA have to offer. Explore further and seamlessly experience the diverse landscapes, vibrant cities, and rich cultural heritage of these captivating destinations.



Lake Louise, Canada

**A** Vancouver, Canada **B** Washington Monument, Washington D.C., USA

*Canada, Alaska & USA Luxury Land Journeys*

# Canada, Alaska and the USA ultimate combinations



A Québec City, Canada

## Majestic Rockies & the Colours of Eastern Canada



Be immersed on a journey of wonder discovering lakes, mountains, and cosmopolitan cities.

Witness the majestic Rocky Mountains, the sheer power of Niagara Falls and delve into the French-inspired culture of Montréal and Québec City.

### 30 Day Calgary > New York City (RHMB)

May 02, 09, August 15, September 05

Visit [scenic.com.au/rhmb](http://scenic.com.au/rhmb)

From \$29,325pp\*



Discover the charms of the East and West Coast by combining some of our most popular land journeys. Below is a sample of some of the available combinations, please enquire for further information.

## Grand Canada, Alaska & Arctic Circle



Discover once-in-a-lifetime experiences and the magnificent wilderness of the Arctic. Cross into the Arctic Circle by air, be immersed in indigenous-inspired experiences, and witness the great ice walls of Glacier Bay on your Alaskan cruise.

### 35 Day Toronto > Fairbanks (RAEC)

May 16, June 20, July 04

Visit [scenic.com.au/raec](https://scenic.com.au/raec)

From \$33,745pp\*



## Grand Tour of Canada & Alaska



Explore a world of extraordinary wonder, from beautiful bays to bustling cities. Experience the crystalline mountain lakes in Whistler, magical wildlife encounters, and the vibrant cities of Washington D.C. and New York.

### 36 Day Vancouver > New York (REUN)

April 26, May 03, June 28, August 09, 30

Visit [scenic.com.au/reun](https://scenic.com.au/reun)

From \$31,845pp\*



\*All prices are a from price, based on Super Earlybird fare per person twin share and include taxes and charges. See page 9 for more information. Single room price on application. Prices are correct as of 26 April 2024, please note a fuel surcharge may be applicable at time of full payment. For full terms and conditions please refer to pages 62-65 or refer to our website.

## The finest hotels



Scenic accommodation is all about the details. You can choose to stay in the finest hotels both before and after your Scenic tour, to ensure you are well rested for the next stage of your journey.

Location	Description
Vancouver, Canada	<b>Fairmont Hotel Vancouver</b> This luxury hotel is perfectly situated in the heart of downtown Vancouver, with culture, restaurants and world-class shopping right at the doorstep. <b>From \$385 per person</b>
Victoria, Canada	<b>Fairmont Empress</b> This historic and charming hotel graces Victoria's sparkling Inner Harbour and is exclusive to Scenic. Add your own memories to its extensive and eclectic history. <b>From \$300 per person</b>
Calgary, Canada	<b>The Dorian, Autograph Collection</b> Experience this out of the ordinary Calgary hotel, where chic meets smart modernity. Conveniently located in downtown Calgary, this boutique hotel features stylish rooms, refined in an elegant European design and premium amenities. <b>From \$215 per person</b>
Toronto, Canada	<b>Fairmont Royal York</b> Combining historic luxury with modern comfort, this magnificent landmark is the ultimate downtown Toronto hotel, in the heart of Canada's largest metropolis. <b>From \$420 per person</b>

Location	Description
Ottawa, Canada	<b>Fairmont Château Laurier</b> Stay at an epic castle of unmatched splendour in the heart of Canada's capital. Discover history, culture and local flavours at Ottawa's grand icon. <b>From \$335 per person</b>
New York, USA	<b>New York Marriott Marquis</b> Location is everything in 'the city that never sleeps' and this luxury hotel is located in the heart of the action at Times Square. Steps away is New York city's best attractions and experiences. <b>From \$405 per person</b>
Fairbanks, Alaska	<b>Fairbanks Princess Riverside Lodge</b> Situated on the banks of the Chena River, this Alaskan lodge boasts a warm and inviting atmosphere to retire to after exploring Alaska's rugged wilderness. <b>From \$460 per person</b>

<sup>A</sup> Fairmont Empress, Victoria, Canada

All prices are subject to availability, are 'from' per person twin share in AUD and include breakfast, transfers and taxes. Rates vary based on seasonality and surcharges may apply during certain periods, which you'll be advised of at time of booking. Please refer to specific tour itinerary for hotel allocated at tour start and end points. Please enquire for single room prices.

For more information visit [scenic.com.au/land-canada](https://www.scenic.com.au/land-canada)

## Extend your journey



### Knight Inlet Lodge

Explore an indigenous owned wildlife viewing destination in the heart of the Great Bear Rainforest. Have the chance to encounter grizzly bears, pods of orcas and soaring bald eagles, while enjoying accommodation in the most spectacular natural environment.

**4 or 5 Day Vancouver > Vancouver (KNIB)**



### Calgary Stampede

Experience the world's largest outdoor rodeo, held in Alberta every July. Marvel at the skill of professional cowboys in thrilling rodeo events, revel in the atmosphere of the street fair and enjoy entertainment extravaganzas with outstanding fireworks.

**4 Day Calgary > Calgary (CAL5)**



© Frontiers North Adventures

### Belugas, Bears and Blooms

In July and August the Churchill River comes to life with countless beluga whales. Watch in awe as they migrate to the warm, shallow waters to give birth and feed on fish. Explore the expansive tundra area by buggy in search of polar bears and northern wildlife, while admiring the vast colourful summer blooms.

**6 Day Winnipeg > Winnipeg (CBBB)**

**A** Knight Inlet Lodge, Canada **B** Calgary Stampede, Canada **C** Churchill, Canada

**For more information visit [scenic.com.au/canada-extensions](http://scenic.com.au/canada-extensions), call Scenic on 138 128 or speak to your local Travel Advisor.**

For full terms and conditions please refer to pages 62-65 or refer to our website.

*Canada, Alaska & USA Extended Stays*

## Truly all-inclusive Scenic Freechoice excursions



Your Scenic land journey has been carefully curated to provide you with a range of personalised experiences.

Whether you prefer an active, moderate, or relaxed pace, you can tailor your days to your passions and interests. This planning guide, in conjunction with the itinerary pages, will assist you in selecting the perfect journey for you.

■■■ **Active** – For the adventure lover – go rafting, hiking or try your hand at Ziplining.

■■■ **Moderate** – Take a nature walk at a comfortable walking pace, ride the Banff Gondola or a Harley Davidson™ sidecar ride.

■■■ **Relaxed** – A slower pace to enjoy a Whale Watching cruise, a Heli Flightseeing tour or a relaxing spa.



Local Delicacies (culinary)



Cultural Encounters



Natural Wonders



## Canada, Alaska & USA



Whale Watching, Victoria

### Victoria

#### Whale Watching 🍃

A variety of whales including the orca, plus seals and bald eagles, may be seen from your cruise boat or Zodiac. 🍷🍷

#### Scenic Floatplane Flight 🍃

Take flight for a bird's eye view of the city and a literal 'overview' of all that Vancouver Island has to offer. 🍷🍷

#### Eat Like a Canadian Walking Tour 🍴🍴

Explore Victoria on foot on a culinary walking tour. From poutine to maple syrup, Canada has a rich culinary history and on this tour we explore the stories and history behind Canada's most iconic dishes. 🍷🍷



Eat Like a Canadian Walking Tour, Victoria

### Banff

#### Heli Flightseeing 🍃

Escape on a 25 minute helicopter flight over the Three Sisters Peaks with breathtaking views of the Rockies. 🍷🍷

#### Bow River Float Trip 🍃

Join your oar-powered raft for a relaxing cruise along Bow River to observe the superb scenery and local wildlife. 🍷🍷

#### Fairmont Spa Banff Springs

Rejuvenate in the mineral pools of the Willow Stream Spa, drawing energy from the mountains around you as you relax in this quiet sanctuary. 🍷🍷



Heli Flightseeing, Banff



Calgary Stampede Day Tour‡

#### Banff Gondola 🍃

Reach the top of Sulphur Mountain to experience a stunning bird's-eye view of Banff township and six mountain ranges. 🍷🍷

#### Calgary Stampede Day Tour‡ 🏛️

Celebrate the greatest outdoor show on earth. Includes Rodeo tickets. 🍷🍷

‡ Seasonal – see applicable journey dates on itinerary pages.



Harley Davidson™ Sidecar Tour, Jasper

### Jasper

#### Harley Davidson™ Sidecar Tour

Hit the open road of Jasper National Park on a chauffeured motorcycle sidecar tour. 🍷🍷

#### Maligne Lake Cruise 🍃

Enjoy a 90 minute interpretive cruise to Spirit Island on Maligne Lake. Learn about the local history, wildlife and glaciology. 🍷🍷

#### Athabasca River Rafting 🍃

Join an experienced guide and raft down the Athabasca River. 🍷🍷

#### Maligne Canyon & Lakes Tour 🍃

Explore the top of Maligne Canyon and enjoy a scenic drive through Jasper's stunning lake area. 🍷🍷



Maligne Canyon, Jasper



Peak 2 Peak Gondola, Whistler

### Whistler

#### Peak 2 Peak Gondola 🍃

Travel by gondola or chairlift on Blackcomb and Whistler Mountains, transferring between both on the Peak 2 Peak Gondola. 🍷🍷

#### Whistler Tasting Tour 🍴🍴

There is no better way to spend an afternoon in Whistler than exploring the eclectic culinary scene. Enjoy a delicious multi-course lunch whilst visiting some of the best local lunch spots and indulge your sweet tooth at a chocolate shop. 🍷🍷



Whistler Valley

#### Zip Lining over Whistler Valley 🍃

Combine the feeling of soaring through the air with the beauty of Cougar Mountain and Whistler Valley. 🍷🍷

#### Whistler Heli Flightseeing 🍃

Soar above Whistler on a 12 minute helicopter flight for awe-inspiring views of this mountain region. 🍷🍷

#### Mountain Adventure Tour 🍃

Enjoy a mountain sightseeing adventure of Whistler Blackcomb and the surrounding valley. 🍷🍷



Whistler Blackcomb

Scenic Freechoice activities are subject to minimum numbers, weather conditions and/or seasonal operations.

Please refer to specific itineraries on the website for included Scenic Freechoice activities. Certain Scenic Freechoice options may require pre selection prior to travel.

‡Calgary Stampede Day Tour must be pre-booked by 15 April 2025. Cancellation fee will apply if cancelled after this date. This full day tour substitutes any evening activities in Banff.



Micro Brewery Tour, Ottawa

## Ottawa

### Micro Brewery Tour 🍷

Tailored for the discerning beer lover who craves an authentic behind-the-scenes look at some of the city's unique micro breweries. 🍷🍷

### ByWard Market Culinary Tour 🍴

Get to know Ottawa's delightful ByWard Market with the people who know it best. Meet the chefs, producers, artisans and experience the market the way the locals do. 🍷🍷

### C'est Bon Cooking Class 🍴

Have fun creating succulent dishes in this hands on first class culinary experience. Savour the delicious meal you prepared inspired by Canadian ingredients. 🍷🍷



Old Québec

## Québec City

### Old Québec Guided Walk 🏰

Take a guided walking tour through the quaint cobblestoned streets of North America's only walled city. 🍷🍷

### Lower Town & Grand Market by Bike 🚲

A bike tour rich in history following the city bike path through the narrow streets of the Petit Champlain district. Be immersed in the cultural surrounding and neighbourhood life of Québec City. 🍷🍷

### Montmorency Falls and Sainte-Anne-de-Beaupres Basilica 🌿

Discover the breathtaking natural beauty of Montmorency Falls and feel all its might. Visit Sainte-Anne-de-Beaupres Basilica, the oldest pilgrimage site in Canada. 🍷🍷



Denali National Park, Alaska

## Denali National Park

### Tundra Wilderness Tour 🌿

Enjoy a fully guided tour through Denali National Park and Preserve, viewing the wildlife from your tundra tour bus. 🍷🍷

### Rafting Down the Nenana River 🌿

Discover Alaska's beauty rafting with an experienced guide down the Nenana River. 🍷🍷🍷

### Wilderness Adventure Tour 🌿

Awaken your wild side on this exciting ATV tour that puts you in the driver's seat to zip through gorgeous Alaskan backcountry. 🍷🍷



Freedom Trail Walking Tour, Boston

## Boston

### Freedom Trail Walking tour 🏰

Walk into the past and experience more than 250 years of history on Boston's iconic Freedom Trail®— the 2.5-mile red line leading to 16 nationally significant historic sites, each one an authentic treasure. Preserved and dedicated by the citizens of Boston. 🍷🍷

### Student Led Tour of Harvard 🏰

Explore Harvard history, campus secrets, and prestige with expert student guides. Experience the famous traditions. 🍷🍷

### JFK Presidential Library and Museum 🏰

Visit the library and museum dedicated to the memory of the USA's 35th president. Explore galleries and exhibits dedicated to his life and his thousand days in office. 🍷🍷



Harvard University Campus, Boston

# Christmas Journey



Afternoon Tea, Fairmont Empress, Victoria

## Victoria

### Afternoon Tea at the Fairmont Empress 🍷

Enjoy traditional Afternoon Tea in the Tea Lobby of the Fairmont Empress. 🍷🍷

### Scenic Floatplane Flight 🌿

Take flight for a bird's eye view of the city and a literal 'overview' of all that Vancouver Island has to offer. 🍷🍷

### Christmas Foodie Tour 🍷

Get in the holiday spirit with a festive culinary walking tour. Eat, drink and be merry whilst feasting on cookies, gourmet cheese, decadent wine, festive truffles and more.

## Banff

### Fairmont Spa Banff Springs

Rejuvenate in the mineral pools of the Willow Stream Spa, drawing energy from the stunning mountains around you as you relax in this quiet sanctuary. 🍷🍷

### Grotto Canyon Icewalk 🌿

Walk on a frozen creek into Grotto Canyon, past unusual rock formations, ancient native rock art and icefalls. 🍷🍷

### Heli Flightseeing 🌿

Soar above Banff on a helicopter flight for awe-inspiring views of this winter wonderland mountain region. 🍷🍷



Snowshoeing, Jasper

## Jasper

### Maligne Canyon Ice Walk 🌿

Rug up and explore ancient Maligne Canyon from the ground up. Cross a river bridge made of ice, reach out to touch waterfalls hanging like glowing curtains of ice and discover secret caves. 🍷🍷

### Snowshoeing 🌿

Newly groomed snowshoe trails are now set at Fairmont Jasper Park Lodge. Snowshoe through the woods on marked trails towards Lake Annette. You may even see some wildlife. 🍷🍷

### Wildlife Discovery Tour 🌿

Big or small, there are lots of animals to see in Jasper. Learn all about how these animals contribute to the rich diversity of the National Park and how they survive the mountain winters. 🍷🍷

Scenic Freechoice activities are subject to minimum numbers, weather conditions and/or seasonal operations.

Please refer to specific itineraries on the website for included Scenic Freechoice activities. Certain Scenic Freechoice options may require pre selection prior to travel.

‡Calgary Stampede Day Tour must be pre-booked by 15 April 2025. Cancellation fee will apply if cancelled after this date. This full day tour substitutes any evening activities in Banff.

# Scenic Freechoice Dining



The accent here is on choice. You'll be delighted with up to six dining options open to you, from local and indigenous fare to specialty cuisines from around the world. It's a culinary celebration.

## Banff

From a hidden Bavarian Alpine delight nestled in the woods, to celebrating the simple pleasures of rustic Italian food and the flavours and aromas of a French brasserie, enjoy outstanding cuisine in great company with a selection of Scenic Freechoice Dining options.

## Lake Louise

With a selection ranging from French-Canadian Brasserie-style overlooking spectacular Lake Louise to the very best in contemporary Canadian cuisine. Enjoy dining in stylish décor and surroundings, where attentive service creates the perfect atmosphere for a memorable culinary experience.

## Jasper

Indulge in an authentically local twist on Northern Italian food or a cosy chalet offering traditional alpine cuisine. With warm Canadian hospitality and the perfect backdrop of Lac Beauvert, Scenic Freechoice Dining is a highlight for guests looking to enjoy a warm, casual dining atmosphere.



**A** Walliser Stube, Fairmont Chateau Lake Louise, Canada **B** Castello Italiana, Fairmont Spa Banff Springs, Canada

Scenic Freechoice Dining options are subject to seasonal operation and availability.

### Canada & Alaska

Discover the untamed beauty of Alaska and marvel at Canada's Rocky Mountains. On our land journeys, enjoy stays at Fairmont Hotels and Rocky Mountaineer GoldLeaf service for a luxurious experience.

**Ocean Cruising** 2 countries  
**Land Journeys** 2 countries



### USA & The Caribbean

Access small ports in Bermuda and The Bahamas, cross the legendary Panama Canal and explore USA's East Coast, including New York.

**Ocean Cruising** 8 countries  
**Land Journeys** 1 country



### South America

From beautifully preserved colonial cities to ancient vibrant cultures, majestic fjords and alluring beaches, see what South America has to offer.

**Ocean Cruising** 7 countries  
**Land Journeys** 1 country



### The Arctic & Greenland

From Iceland to Svalbard and beyond the Arctic Circle, discover stunning landscapes and abundant wildlife.

**Ocean Cruising**  
2 countries



### Antarctic Peninsula

Explore the Peninsula's highlights or travel further into the Weddell Sea in search of the emperor penguin. Be one of few to have gone beyond the Antarctic Circle or explore the teeming wildlife of South Georgia and the Falkland Islands' history.

**Ocean Cruising** 1 continent






*For more information visit  
[scenic.com.au](http://scenic.com.au) or your  
local Travel Advisor*

# Discover the world of Scenic

For more than 38 years, Scenic has set the standard for worldwide exploration. Our ultra-luxury cruises and handcrafted land journeys will take you to the heart of each destination's culture, history, and natural wonders across all seven continents.

Whether you are cruising along the majestic waterways of Europe, South East Asia or the Pacific, or discovering the pristine landscapes of the polar regions, every moment is designed to create stories for life.

-  Ultra-Luxury River Cruising
-  Ultra-Luxury Ocean Cruising
-  Luxury Land Journeys

## Europe

Whether on a land journey, ocean or river cruise, explore major capitals like London, Lisbon and Paris to places off the beaten track. Discover medieval cities, idyllic villages and stunning coastal and country landscapes.

- River Cruising** 15 countries
- Ocean Cruising** 17 countries
- Land Journeys** 11 countries



## South East & North Asia

Explore ancient traditions and futuristic cities of Japan and Korea or the stunning nature and cultures of South East Asia.

- Ocean Cruising** 7 countries
- River Cruising** 2 countries
- Land Journeys** 3 countries



## Australia & Oceania

Experience ultra-luxury cruising in Western Australia, the Top End and the Great Barrier Reef. Explore Norfolk Island and Tasmania on a handcrafted land journey.

- Ocean Cruising** 11 countries
- Land Journeys** 1 country



## Africa & Middle East

From Kenya's savannahs to Egypt's Nile wonders, South Africa, Tanzania and Zimbabwe's wildlife, be immersed in a remarkable journey.

- Ocean Cruising** 1 country
- Land Journeys** 6 countries



## East Antarctica & Ross Sea

Explore this seldom-visited region from Hobart and New Zealand. Limited to a few guests annually. Witness abundant wildlife and stunning landscapes.

- Ocean Cruising** 1 continent



## New Zealand

Cruise the stunning Milford Sound, experience Queenstown's allure, and discover Hobbiton's charm.

- Ocean Cruising** 1 country
- Land Journeys** 1 country



# SCENIC°CLUB

## Membership & Benefits



*The Scenic Club loyalty program rewards you for pursuing your passion for travel. Gain access to exclusive offers and savings, like private transfers, priority access on pre-released handcrafted land journeys and ultra-luxury cruises, complimentary pre- or post-cruise hotel stays, and more.*

### SCENIC°CLUB — GOLD —

Upon returning from your first cruise or land journey, you'll automatically become a Scenic Club Gold member. **Gold benefits include:** Welcome home voucher to be redeemed on your next ultra-luxury cruise or land journey\*, priority booking on pre-release land journey or cruises, Scenic Club members-only events and early access to Scenic Wonder eMagazine.

### SCENIC°CLUB — PLATINUM —

Members who collect 5,000 status points will be upgraded to Scenic Club Platinum. In addition to the benefits of Gold, your **Platinum benefits include:** Private transfers and a complimentary pre- or post-hotel stay^.

### SCENIC°CLUB — DIAMOND —

Members who collect 10,000 status points will be upgraded to Scenic Club Diamond. In addition to the benefits of Platinum, your **Diamond benefits include:** Invitation to premium events, on board booking priority and private transfers.

### SCENIC°CLUB — EMERALD —

Members who collect 25,000 status points will be upgraded to Scenic Club Emerald. In addition to all the benefits of Diamond, your **Emerald benefits include:** Upgraded hotel^^, invitations to premium events and a welcome home hamper after every Scenic journey.



Discover more at  
[scenic.com.au/loyalty](https://scenic.com.au/loyalty)

## *Our commitment to a sustainable future*



*Scenic's Cherish the Planet ethos is more than sustainability. It's a commitment to creating positive change, sustainable practices and rich community partnerships, leaving as small a footprint as possible.*

Our Cherish the Planet ethos is built in accordance with the United Nations Sustainable Development Goals. The sustainability agenda reinforces our commitment to environmentally responsible tourism and protecting the places we visit.

We aim to leave as small a footprint as possible while proudly forming positive and enriching associations with the communities we visit.

**To learn more, visit [scenic.com.au](https://scenic.com.au)**



## Terms & Conditions

### 1. Contract

**1.1** These terms and conditions (Conditions) form the basis of the contract between You and Scenic Tours Pty Ltd (ABN 85 002 715 602) (We, Us or Our) (Contract). It is important that You read the Contract carefully to ensure that You understand Your rights and obligations. Certain clauses in these Conditions may apply only to either the Scenic Brand or the Emerald Brand Journeys (as applicable). If a clause only applies to the Scenic Brand or the Emerald Brand (as applicable), this is expressly stated in the relevant clause. Your Contract may also include additional terms and conditions applicable to a special offer or promotion, and/or, depending on Your Journey, Destination Specific Terms.

**1.2** If Your Journey includes a Cruise, You will also be subject to the Passenger Ticket Terms and Conditions, being the conditions of carriage for the Cruise Vessel, which are available on our Website and otherwise on request to Us.

**1.3** You confirm Your understanding and acceptance of these Conditions and the Contract by paying Your Booking Deposit or otherwise paying any part of Your Journey Price. If You do not understand and accept these Conditions and the terms of the Contract, You should not make any payment to Us and in this case, We will cancel Your Booking in accordance with clause 3.3 of these Conditions.

**1.4** If You make a Booking on behalf of any other person, You represent to Us that You have their authority to make the Booking on their behalf and to legally bind them to the terms of the Contract, including these Conditions. Each reference to You, Your, Guest or Passenger means the person who makes the Booking and each other person covered by the Booking.

**1.5** Your Itinerary does not form part of the Contract. It may be necessary for us to make changes to Your Itinerary and we do not guarantee any Itinerary that is provided to You.

**1.6** We may amend our published Conditions from time to time. If We amend the published Conditions, We will publish the amended version on Our Website. We will also provide the current version of the Conditions to You upon request. You will be bound by the current version of the Conditions at the time You make Your Booking.

**1.7** If Your Journey includes a Cruise, Your transportation on any cruise vessel during Your Journey, will also be subject to the terms and conditions of the Operator of the vessel ("Operator Conditions"). Although the Operator may be related to Us, it is a separate legal entity and business and You will enter a separate contract (based on the Operator Conditions) with each Operator. The Operator Conditions are published on Our Website and are also available on request by contacting one of our team at the Customer Service Contact Address. It is important that You read the Operator Conditions carefully to ensure that You understand Your rights and obligations under them. You confirm Your understanding and acceptance of the Operator Conditions by paying Your Booking Deposit or otherwise paying any part of the price of Your Journey to Us.

#### 1.8 Travel Insurance:

(a) All travel involves risks. We strongly recommend You take out comprehensive travel insurance with a reputable insurance company to cover You against risks associated with Your Journey, including cover for loss of luggage, medical expenses and costs and expenses incurred due to cancellations, delays or other disruptions.

(b) If you do not obtain adequate travel insurance, You accept that You may not be able to recover costs in relation to Your Journey Price in the event of cancellation or material changes made to Your Journey or Itinerary.

**1.9** You acknowledge that in order to participate in Your Journey, You may need to sign up to and comply with the terms and conditions of Service Providers, and where reasonably practicable, We will provide such terms and conditions to you prior to or during Your Journey.

### 2. Meaning of Words

In these Conditions, the following words and expressions have the following meanings:

- (a) Booking means the booking You have made with Us for the Journey.
- (b) Booking Deposit means a booking deposit in an amount which We have notified to You before You made Your Booking.
- (c) Captain means the captain of a Cruise Vessel.
- (d) Cruise means a cruise constituting or forming part of Your Journey.
- (e) Cruise Director means any person designated by Us as the cruise director for any Cruise.
- (f) Cruise Vessel means a vessel used for the purpose of providing a Cruise.
- (g) Customer Service Contact Address means the details for contacting Us set out in clause 13.7 of these Conditions.
- (h) Departure Time means the earlier of:
  - (i) The beginning of the boarding process of any vehicle (such as the embarkation of a Cruise Vessel) that is part of Your Journey; and
  - (ii) You checking into any accommodation that is part of Your Journey.
- (i) Destination Specific Terms means terms and conditions specific to a particular Journey, as published in the Journey Brochure or on Our Website for the relevant Journey, or, where applicable, set out in clause 14 of these Conditions.
- (j) Documentation has the meaning given to it in clause 6.6.
- (k) Drone means an unmanned aerial vehicle or UAV, being an aircraft of any size that operates without a pilot on board.
- (l) Emerald Brand means the "Emerald Cruises" brand, associated with the Emerald Website.
- (m) Emerald Website means the website at <https://www.emeraldcruiises.com.au>.
- (n) Flexible Booking Plan means Our flexible booking plan as set out on Our Website.
- (o) Force Majeure Event means any act of God, war, terrorism, fire, flood or any other extreme weather conditions or act of nature, loss of power, epidemics, pandemics or declared public health emergencies, industrial disputes, slow-downs or other strike activities, political unrest, riots or civil disturbances, prohibitions or acts of Federal, State, Territory, or Local government or, quasi-governments bodies or other authorities (including, in each case, their duly constituted or appointed agents), inability to obtain any necessary licence or consent and delays caused by sub-contractors, suppliers or other third parties (including telecommunications carriers), material shortages, any border closure by any country or any relevant Government authority.
- (p) Future Travel Credit means a credit that may be issued by Us to You and which may be redeemed against a future booking in accordance with clause 9 of these Conditions.
- (q) Guest Contact Details means Your contact details which You have provided to Us at the time of making Your Booking, as amended by any written notice You may provide to Us from time to time in accordance with clause 13.10 of these Conditions.
- (r) Itinerary means the itinerary for Your Journey issued by Us, subject to any amendments made by Us from time to time in accordance with this Contract.
- (s) Journey means a journey or journey package offered or provided by Us.
- (t) Journey Brochure means the brochure for Your Journey published by Us in hard copy or electronically, as amended from time to time by notification on Our Website.

(u) Journey Departure Date means the scheduled departure date for the Journey set out in Your Itinerary.

(v) Journey Price means the total amount payable by You for the Journey. It includes the Booking Deposit.

(w) Minor Change has the meaning given to it in clause 5.4.

(x) Operator means the owner or operator of a Cruise Vessel, who is a separate legal entity and business, whether or not related to Us.

(y) Personal Information means information about You and any other person for whom You make a Booking, including a name, address, phone number and other contact details, details of next of kin, passport number, credit or debit card details, and information about health, medical needs, dietary requirements and any disabilities or other special requirements.

(z) Scenic Brand means the "Scenic" brand, associated with the Scenic Website.

(aa) Scenic Website means the website at [www.scenic.com.au](http://www.scenic.com.au).

(bb) Service Provider means any contractor engaged by Us to provide a Journey or any part of a Journey, and includes an Operator. Service Providers are separate legal entities that may be related to Us.

(cc) Tour Director means any person designated by Us as the Tour Director for Your Journey.

(dd) Validity Period means in respect of a Journey Brochure, the validity period stated in that brochure.

(ee) Website means the Scenic Website or the Emerald Website (as applicable).

(ff) Your Journey means the Journey You have booked with Us, as outlined in Your Itinerary and (if applicable) as amended.

### 3 Booking and Payment

**3.1** You may make a Booking directly with Us or through a travel agent. Your Booking will be confirmed only when We have received:

(a) Your Booking Deposit; or

(b) If Your Booking is made 90 days or less before the Journey Departure Date, the Journey Price and all other amounts payable under the Contract.

**3.2** Except as indicated in clause 3.8, We will notify You of the Journey Price and provide You with Your Itinerary at the time of making Your Booking.

**3.3** You must pay Your Booking Deposit within 7 days after making Your Booking. If We do not receive Your Booking Deposit within 7 days after You make Your Booking, We will automatically cancel Your Booking without further notice to You.

**3.4** If You have made Your Booking through a travel agent, Your travel agent should forward Your Booking Deposit or Journey Price to Us on Your behalf. However, payments by You to Your travel agent are not considered to be payments by You to Us. We will consider payment has been received by Us only when We receive payment from Your travel agent.

**3.5** Any accommodation, sightseeing or flights We book for You separately to those stated in Your Itinerary are not included in the Booking Deposit or Journey Price, and You must pay both the deposit and full costs for such additional services separately to the Booking Deposit and Journey Price at the time which We notify to You at or before You make Your Booking. Any requests for such additional services will not be processed until Your Booking Deposit is paid in full.

**3.6** For some special offers, We may require payment of a further deposit before the balance of the Journey Price is due. We will notify You of any such requirement before You complete Your Booking and will confirm the payment details when We confirm Your Booking. You must make payment by the date notified by Us.

**3.7** Except as required by law or in accordance with the Flexible Booking Plan or as otherwise provided in the Contract, Booking Deposits are not refundable and are not transferable to other Journeys or Bookings.

**3.8** If You make Your Booking within 90 days of Your Journey Departure Date, You must pay Your Booking Deposit before We can process Your Booking and confirm Your Journey Price. Your Booking is not confirmed until You have paid the Journey Price. We will notify You of the Journey Price promptly after We have calculated it. If You do not confirm Your acceptance of the Journey Price in writing within 7 days of receipt of notification from Us, You will be deemed to have rejected the Journey Price. If You notify Us that You have rejected the Journey Price or if You are deemed to have rejected the Journey Price, We will cancel Your Booking and refund Your Booking Deposit. If You accept the Journey Price, You must pay the outstanding Journey Price within 72 hours of Us notifying You of the Journey Price, or We will cancel Your Booking and retain Your Booking Deposit.

**3.9** If clause 3.8 does not apply, You must pay to Us the balance of the Journey Price and all other amounts payable under the Contract no later than 90 days before the Journey Departure Date. If Your Journey includes a Cruise, You must pay the balance of the Journey Price to Us no later than 120 days before the Journey Departure Date.

**3.10** If You wish to change any incidental component of Your Booking, such as any pre or post Journey accommodation or add-ons, You must contact Us. We may accept or reject Your request. If We accept, We will notify You of additional costs (if any) resulting from the change (such as additional cost associated with additional days of accommodation requested by You or resulting from a change to Your flights that You requested).

(a) If there are no additional costs, You must pay a change fee to Us for each change in accordance with clause 4.7 of these Conditions.

(b) If there are additional costs and You reject these, Your Booking will not be changed.

(c) If there are additional costs and You accept these, You must pay a change fee to Us for each change in accordance with clause 4.7 of these Conditions and the additional costs resulting from the change.

**3.11** You may cancel a Booking by sending Us written notice of cancellation at the Customer Service Contact Address. If You cancel a Booking You will be liable to pay a cancellation fee in accordance with clause 4.8 of these Conditions.

**3.12** A name change for a Guest or a change to the Journey Departure Date is considered a cancellation of the original Booking.

#### 4 Prices, inclusions and fees

**4.1** All Journey Prices are quoted in Australian Dollars.

**4.2** If You pay Us by credit card, a surcharge may be added, please enquire for details. There is no surcharge for payments made by cash, cheque or direct transfer to Our nominated bank account.

**4.3** Your Journey Price includes all coach, rail and cruise travel set out in the Itinerary, the services of a Cruise Director (if applicable) and/or Tour Director, airport transfers outside Australia, meals as specified in Your Itinerary, economy class group flights and air taxes as set out in Your Itinerary, accommodation, sightseeing and admissions, where stated in Your Itinerary, port charges, all gratuities and tipping on land Journeys and any other specific inclusions identified in Your Itinerary.



**4.4** Unless expressly listed in Your Itinerary as an inclusion, Your Journey Price does not include airfares, airline taxes, shore excursions on ocean cruises, additional optional activities, accommodation upgrades, meals not specified in Your Itinerary, drinks, laundry, passport fees, visas, vaccinations, medical assistance, government taxes and charges (excluding GST) or any items or expenses of a personal nature.

**4.5** Unless stated as an inclusion in Your Itinerary, overnight accommodation required to meet Your Journey and/or any flight connections are not included in the Journey Price and will be at Your expense.

**4.6** We reserve the right not to honour any published prices that were erroneous due to printing, electronic, or clerical error. If You make a Booking based on erroneous pricing, We will offer You the option of cancelling the Booking and receiving a refund of any amount paid by You or confirming the Booking by paying the difference between the erroneous price and the correct price, as determined by Us.

**4.7** The following Fees are payable in addition to the Journey Price: If You change Your Booking, other than by varying the Journey Departure Date, You must pay a change fee of \$50.00 per Booking. This fee is on account of administrative expenses incurred by Us in changing Your Journey and is a genuine and reasonable estimate of Our expenses.

**4.8** Cancellation fees payable by You:

(a) If You cancel Your Journey for any reason prior to Your Journey Departure Date (including by changing Your Journey Departure Date or the name of a Guest), You will be liable for the following cancellation fee:

**Days of notice prior to Cancellation charge**

**Journey commencement (per person)**

**Over 91 days** Loss of Booking Deposit

**90 to 62 days** 50% of Journey Price

**61 to 0 days** 100% of Journey Price

You may also be liable to pay cancellation fees to airlines, hotels and other third parties.

(b) If using a Future Travel Credit and You cancel Your Journey for any reason prior to Your Journey Departure Date (including by changing Your Journey Departure Date or the name of a Guest), You will lose a portion of the Future Travel Credit equivalent to the cancellation fee that You would otherwise be liable for under clause 4.8(a). For the avoidance of doubt:

(i) if You seek to cancel Your Journey prior to 91 days before the Journey Departure Date, You will be liable for a cancellation charge against your Future Travel Credit that is equivalent to the amount of the Booking Deposit that would have been payable by You at the time of making Your Booking if you were using a payment method other than a Future Travel Credit; and  
(ii) regardless of when you cancel, You will be notified of the relevant cancellation amount prior to the processing of your proposed cancellation.

You may also be liable to pay cancellation fees to airlines and other third parties. Any portion of the Journey Price that has been paid by You to Us in the form of the Future Travel Credit in excess of the applicable cancellation charge will be refunded to You in the form of a Future Travel Credit and must be used by You within 24 months of the date on which You originally obtained the relevant Future Travel Credit.

**4.9** We may vary Your Journey Price at any time before You have paid the Journey Price in full to the extent necessary to meet any increase in the Journey costs for reasons outside of Our control, including airfares, fuel, government taxes and charges, exchange rate fluctuations or other Journey related costs or tariffs. If We make such changes to Your Journey Price, We will notify You using Your Guest Contact details or via Your travel agent and give You a right to have Your Journey cancelled and receive a refund for the portion of the Journey Price that You paid directly to Us. We will not vary the Journey Price after We have received the total Journey Price from You, regardless of any increases in the costs incurred by Us.

**4.10** You are responsible for and must pay for all costs and expenses incurred by You as a result of any change made by You to Your Itinerary after the Departure Time. This includes changes due to illness or other personal reasons.

**5 Cancellation and changes to Your Journey and Itinerary**

**5.1** Your acknowledgement:

(a) Subject to any rights you may have under the Australian Consumer Law and subject to clause 7.8, you acknowledge that:

(i) there are general risks associated with travelling which are outside of Our control (in addition to Force Majeure Events) including Journey variations or interruptions caused by road, river, ocean or sea, weather conditions, public holidays, port or lock closures, unscheduled vessel or vehicle maintenance or emergency situations. We are not liable to You for any loss, cost or damage You may incur as a result of these general risks, except to the extent that such risks are a result of Our negligence, fraud or wilful misconduct; and  
(ii) We will not have any liability to You in relation to the cancellation of Your Journey by Us, or changes to Your Journey or Itinerary (including the costs of any affected travel arrangements and personal expenses, such as food) other than as set out in this clause.

(b) Your rights and remedies in this clause are subject to clause 8 (Force Majeure Event).

**5.2** Notice: If We cancel or make any changes to your Journey or Itinerary at any time for reasons in or outside of Our control, We will use reasonable endeavours to give You reasonable notice of the cancellation or change (as applicable). If the cancellation or change occurs prior to the Departure Time, We will notify You using Your Guest Contact details or via Your travel agent. If the cancellation or change occurs after the Departure Time, You will be notified personally by the Cruise Director or Tour Director. You acknowledge that there may be circumstances outside of Our control and knowledge in which case We may only provide You with little or no advance notice of the cancellation or change.

**5.3** Cancellation: We may cancel Your Journey for any reason (separate to Force Majeure Events), at any time (including prior to and after the Departure Time). For example, We May cancel Your Journey prior to the Departure Time if We do not receive a minimum number of Journey or Cruise passenger bookings to operate the Journey and ensure an enjoyable group atmosphere. If We cancel Your Journey prior to the Departure Time under this clause, You will be entitled to a refund of the Journey Price that You paid directly to Us. If We cancel Your Journey after the Departure Time under this clause, You will be entitled to a pro rata refund of the Journey Price that You paid directly to Us and that directly relates to the cancelled part of the Journey.

**5.4** Minor changes to Your Journey or Itinerary: We may make certain non-material changes to Your Journey and/or Itinerary (separately to changes as a result of Force Majeure Events) at any time (including prior to and after the Departure Time) (Minor Changes). Minor Changes may include an inability to sail for part of a day, the use of coaches to transfer You to an alternative Cruise Vessel, changes in ports of embarkation or disembarkation, changes to Your cabin on the Cruise Vessel, changes to sightseeing activities, changes to Your Itinerary on board a Cruise Vessel and changes to the amount of time spent at a particular location. We have no liability to you for a Minor Change and You will not be entitled to a refund or any other

remedy in the event of a Minor Change.

**5.5** Other changes to Your Journey or Itinerary prior to the Departure Time: We may make any changes to Your Journey and Itinerary prior to the Departure Time (separately to changes as a result of Force Majeure Events), including changes to the planned departure date. If We make such changes, We may offer you an alternative Journey or Itinerary and notify you of any applicable difference in the Journey Price. If You accept the alternative Journey or Itinerary (as applicable) within 7 days of being notified by Us and:

(a) the original Journey Price exceeds the alternative Journey Price, then We will refund You the difference; or  
(b) the alternative Journey Price exceeds the original Journey Price, then You must pay us the difference.

If You do not accept the alternative Journey or Itinerary (as applicable) within 7 days of being notified by Us, We will cancel Your Journey and refund You the Journey Price that You paid directly to Us.

**5.6** Other changes to Your Journey or Itinerary after the Departure Time:

(a) We may also be required to make other changes to Your Journey after the Departure Time for reasons outside of Our control (and separately to changes as a result of Force Majeure Events). Such changes may include cancellation of sightseeing activities, continuous cruising without stopping, operating part of the Journey by coach and provision of off-ship accommodation in hotels or other accommodation.

(b) If We make a material change to Your Journey or Itinerary under this clause but provide You with a reasonably appropriate and equivalent alternative arrangement, then You may not be entitled to a refund and our liability to You will be limited to the arrangements offered under this clause, subject to clause 5.6(c).

(c) To the extent We make a material change to Your Journey under this clause and We do not offer You a reasonably appropriate and equivalent alternative arrangement, You may be entitled to a proportionate refund of the Journey Price that You paid directly to Us (as determined by Us, acting reasonably).

**6. Your Journey obligations**

**6.1** For the comfort and safety of You and Your fellow passengers and other people, You must follow the Tour Director's, Captain's and Cruise Director's instructions at all times.

**6.2** If We, the Captain or Cruise Director, the Tour Director or Our staff or any Service Provider consider that You are negatively affecting Your own health, safety or enjoyment, or that of other passengers, including by refusing to comply with instructions of the Tour Director, Captain or the Cruise Director, We may terminate the Contract and withdraw You from the Journey with immediate effect. If it is reasonably practicable to do so, the Tour Director, Captain or Cruise Director will provide a warning to You and allow You an opportunity to rectify Your behaviour before We withdraw You from the Journey.

**6.3** If You are withdrawn from the Journey under clause 6.2, You must make Your own travel and other arrangements at Your own expense and We are not liable to You for any loss, cost or damage You may suffer or incur as a result.

**6.4** You must have a valid passport with an expiry date of at least six (6) months after the last scheduled day of Your Journey.

**6.5** You must ensure that You obtain prior to the Journey Departure Date all required entry visas for all countries to be visited during the Journey, as failure to obtain correct documentation may affect Your participation in certain shore excursions and entry to certain countries during the Journey.

**6.6** If You do not have the correct visa or other documentation necessary to enter a country or participate in any aspect of a Journey (Documentation):

(a) We will not refund to You any portion of the Journey Price; and  
(b) You will be responsible for all costs You incur as a result of Your failure to obtain the required Documentation, including any costs associated with re-joining the Journey.

**6.7** If You are unhappy with something that does or does not happen on Your Journey, You must first use all reasonable endeavours to negotiate with Us in good faith to settle the dispute before commencing proceedings in any court or tribunal, including your participation in any class action purported or proposed class action or any other representative action.

**6.8** In the first instance, You should raise any concern with the Tour Director or the Cruise Director as soon as reasonably practicable, as it may be possible for them to take steps to resolve Your concern with minimal delay.

**6.9** You must make Your own enquiries regarding Your Journey, including being aware of any relevant government travel safety warnings.

**7. Liability**

**7.1** Nothing in these Conditions or the Contract operates to exclude, restrict or modify the application of any provision of the Competition and Consumer Act 2010 (Cth), including the Australian Consumer Law, or any equivalent State or Territory legislation, the exercise of a right conferred by such a provision, or any of Our liability for breach of a guarantee, condition or warranty implied by such a provision, where it is unlawful to do so. All exclusions and limitations of Our liability under the Contract must be read subject to this clause.

**7.2** To the maximum extent permitted by law and subject to clause 7.1, You acknowledge and agree that We accept no responsibility and will not be liable to You (or any third party) for any loss, cost or damage (including loss of enjoyment), except to the extent that such loss, cost or damage is a result of Our negligence, fraud or wilful misconduct, suffered directly or indirectly in connection with:

(a) any Journey risks or other aspects of the Journey disclosed to You in the Contract;  
(b) subject to any remedies You may have under clause 5, delays in departure or arrival times of aircraft, vessels or otherwise during Your Journey;  
(c) any loss or damage to Your baggage or belongings;  
(d) any personal injury or death resulting from the acts or omissions or negligence of any third parties providing goods or services to You during the Journey, including air carriers, hotels, shore excursion operators, restaurateurs, transportation providers and medical personnel; or  
(e) any disappointment or loss of enjoyment due to circumstances outlined in the Contract or otherwise outside of Our control.

**7.3** Subject to clause 7.1, but despite any other provision of the Contract, and to the extent permitted by law, Our maximum liability to You or any third party is limited to the Journey Price You have paid to Us, except to the extent that such liability is a result of Our negligence, fraud or wilful misconduct.

**7.4** To the maximum extent permitted by law and subject to clause 7.1, You acknowledge and agree We are not liable to You, under any circumstances, for any loss of enjoyment, opportunity, profit, savings, revenue or interest or any other consequential or indirect, incidental, special or punitive loss, damage or expenses, except to the extent that such loss, damage or expense is a result of Our negligence, fraud or wilful misconduct.

**7.5** You acknowledge and agree that We are not liable for any delay or failure by Us or any Service Provider to perform Our obligations under the Contract, resulting from or as a

## Terms & Conditions

consequence of a Force Majeure Event.

**7.6** To the extent permitted by law and subject to any rights you may have under the Australian Consumer Law, all express or implied warranties, guarantees, representations, or terms are expressly excluded. Where the law implies any guarantee, condition or warranty which cannot be excluded, to the maximum extent possible, Our liability to You for breach of such an implied guarantee, condition or warranty is limited, to one or more of the following at Our option:

(a) in the case of goods: the repair of goods, replacement of goods, the supply of equivalent goods or the cost of repair, replacement or supply of equivalent goods; or  
(b) in the case of services: supplying the services again or payment of the cost of supplying the services again.

**7.7** Subject to clause 7.1, You acknowledge and agree that where Your Journey, any part of Your Journey, accommodation, flights or any other good or service are not directly provided by Us, but are provided by a Service Provider, in the event of any dispute or claim including for loss, damage, breach of contract or negligence arising from the conduct of the Service Provider, You must pursue Your claim directly against the relevant Service Provider.

**7.8** Notwithstanding any other provision in these terms, Our services come with guarantees that cannot be excluded under the Australian Consumer Law. For major failures with the service, You are entitled:

(a) to cancel Your service contract with Us; and  
(b) to a refund for the unused portion, or to compensation for its reduced value.

You are also entitled to be compensated for any other reasonably foreseeable loss or damage. If the failure does not amount to a major failure, You are entitled to have problems with the service rectified in a reasonable time and, if this is not done, to cancel Your contract and obtain a refund for the unused portion of the contract.

### 8. Force Majeure Event

**8.1** Force Majeure Events are events outside of Our control. As set out in clause 1.8(b), we strongly recommend that you obtain travel insurance that adequately protects you against these risks.

**8.2** If the performance of Our or a Service Provider's obligations is hindered, prevented, delayed or affected by the occurrence of a Force Majeure Event, those obligations are suspended for the duration of the Force Majeure Event.

**8.3** We will use reasonable endeavours to give You notice as soon as reasonably practicable of the occurrence of a Force Majeure Event that prevents, materially affects or delays, or is likely to prevent, materially affect or delay, the performance by Us or a Service Provider of Our obligations under the Contract.

**8.4** We may cancel, redirect, delay or amend a Journey as a result of the occurrence of a Force Majeure Event which prevents, materially affects or delays, or which We reasonably determine is likely to prevent, materially affect or delay, Our or a Service Provider's ability to provide the Journey:

(a) in accordance with the Contract; or  
(b) to a standard which We consider will meet the reasonable expectations of the Journey participants.

**8.5** If We cancel Your Journey or make any changes to Your Journey or Itinerary (including changes to the planned departure date, change to the mode of transport or provision of onshore instead of onboard accommodation) as a result of a Force Majeure Event:

(a) We will not have any liability to You; and  
(b) You may not be able to exercise the rights and claim the remedies that would otherwise be available to You under this Contract, including any right You may otherwise have to a full or partial refund of Your Journey Price.

**8.6** You acknowledge that this clause 8 is reasonably necessary to protect Our legitimate business interests and that We are unlikely to be able to recover our costs and expenses on the occurrence of a Force Majeure Event.

### 9. Future Travel Credits

**9.1** Without limiting anything in clause 5 (Cancellations and changes to your Journey and Itinerary) or clause 8 (Force Majeure Events), We may elect to, but are in no way obliged to, provide you with a Future Travel Credit, upon the occurrence of a Force Majeure Event.

**9.2** If you are provided with a Future Travel Credit, the following rules apply to the use of Your Future Travel Credit:

- (a) You may apply it towards any future booking for a Journey with a Journey Departure Date within 24 months after the date on which We cancel Your Booking, subject to availability and any Future Travel Credit capacity limits applicable to Your selected Journey or cruise;
- (b) If We provide You with a refund by way of a Future Travel Credit, then You must apply all amounts to any future booking for a Journey with a Journey Departure Date within 24 months of the date on which We provided you the refund by way of the Future Travel Credit;
- (c) If Your original booking was for an ocean or river cruise, the Future Travel Credit can only be applied to available ocean and river cruises within the following brands within Our corporate group: Scenic Luxury Cruises & Tours, Emerald and Evergreen Cruises & Tours;
- (d) If Your original booking was for a land Journey, the Future Travel Credit can be applied to available land Journeys or ocean and river cruises within the following brands within Our corporate group: Scenic Luxury Cruises & Tours, Emerald and Evergreen Cruises & Tours;
- (e) You may, with Our prior written consent, which We will not unreasonably refuse, transfer it to another person to apply towards any future Booking for a Journey with a Journey Departure Date within 24 months after the date on which We cancel Your Booking;
- (f) its use for any future booking is subject to availability;
- (g) It cannot be applied against stand-alone products or upgrades from third parties or Service Providers in conjunction with the standard Journey Itinerary;
- (h) It is not redeemable in whole or in part for cash and will expire to the extent it is not used; and
- (i) You (or the person to whom it is transferred) must pay any shortfall between the value of the Future Travel Credit and the Journey Price for the new Booking in accordance with clause 3 of these Conditions.

### 10. Privacy and Data Protection

**10.1** In order for Us to process Your Booking and provide the Journey to You, You will need to provide to Us, and We will need to use Personal Information. We will need to provide Your Personal Information to Service Providers, as well as customs and immigration authorities. We may also provide Your Personal Information to security and credit checking organisations. Some of the persons to whom We provide Your Personal Information are located overseas, including in countries that may not provide the same level of protection of Personal Information as Australia. By making a Booking You give Us Your consent to use and disclose Your Personal Information in the manner described in this clause 10.1.

**10.2** We will otherwise deal with Your Personal Information in accordance with Our privacy

policy, which can be found on Our Website or provided on request. For the avoidance of doubt, the Privacy Policy does not form part of this Contract.

### 11. General Provisions

**11.1** We may only waive a right or remedy created under these Conditions in writing. Our delay in exercising a right or remedy does not constitute a waiver of that right or remedy, nor does any waiver by Us (either wholly or in part) operate as a subsequent waiver of the same or any other right or remedy.

**11.2** The Contract is governed by the laws in force in New South Wales, Australia.

**11.3** The parties submit to the non-exclusive jurisdiction of the courts of New South Wales, Australia and any courts competent to hear appeals from those courts.

**11.4** Any term which is, by its nature, intended to survive termination of the Contract survives termination.

**11.5** In these Conditions, unless the context otherwise indicates a contrary intention:

- (a) headings are for convenience only and do not affect interpretation;
- (b) singular includes the plural and vice versa;
- (c) a reference to a party includes its successors, permitted assigns, administrators and substitutes;
- (d) where a word or phrase is defined, its other grammatical forms have the corresponding meaning;
- (e) the word 'include' in any form is not a word of limitation;
- (f) no rules of construction apply to Our disadvantage on the basis that these Conditions or the Contract were prepared by Us;
- (g) a reference to a natural person includes their personal representatives; and
- (h) a reference to a body (including institute, association or authority) which ceases to exist or whose powers or functions are transferred to another body is a reference to the body which replaces it or which substantially succeeds to its powers or functions.

**11.6** If a provision of the Contract, or a right or remedy of a party under this Contract is invalid or unenforceable in a particular jurisdiction, it is read down or severed in that jurisdiction only to the extent of the invalidity or unenforceability and it does not affect the validity or enforceability of that provision in another jurisdiction or the remaining provisions in any jurisdiction.

**11.7** The Journey Brochure is valid for the Journey Departure Dates within the Validity Period, unless otherwise indicated in Your Itinerary, and supersedes all previous brochures.

### 12. Important notices about Your Journey

#### 12.1 Journey Participation

(a) **Special needs:** We welcome You if You have a disability or other special need, provided You are accompanied by a companion capable of providing all the assistance You require. Please note that although We will use reasonable endeavours to provide You with all the activities on Your Itinerary, depending on Your disability, You may not be able to participate in every activity and the Tour Director or Cruise Director will have the right to refuse Your participation if the Tour Director or Cruise Director believes Your health and safety or the health and safety of any other person may be impacted by Your participation. You must advise Us (or Your travel agent) of any disability, medical condition or dietary requirement at the time of Booking.

(b) **Facilities:** It is important to note that:

- (i) some cruise vessels do not have elevators, and vessels that are equipped with elevators may not have elevator access to all decks;
- (ii) wheelchair passengers should be aware that cabin doors, rest rooms and corridors may not be wide enough to provide access for standard wheelchairs;
- (iii) requests for disabled rooms must be made at the time of Booking and are subject to availability;
- (iv) for safety reasons, passengers in wheelchairs cannot be carried on boarding ramps (which may be steep due to water levels) whilst the Cruise Vessel is tied up or at anchor, or onto motor coaches; and
- (v) wheelchairs and walkers can be carried in the luggage compartment of motor coaches, subject to space limitations.

(c) Other reasons for which Your Booking may be declined: We may decline Your Booking if We are of the view that:

- (i) We cannot adequately provide for any of Your special needs;
- (ii) Your health, safety or enjoyment, or that of any other passengers attending the Journey may be at risk; or
- (iii) You cannot or will not abide by any reasonable directions of the Tour Director or Cruise Director.

#### 12.2 Cruises

If Your Journey includes a Cruise, the following provisions apply:

- (a) **Deckplan:** The deck plan, cabin sizes, images, inclusions and layout in the Journey Brochure are indicative only and may vary. Pictured representations of cabins or rooms in Journey Brochures are not drawn to scale. Suite dimensions within each category may vary in size depending on their location on each deck. Suite measurements are based on gross calculations and include internal technical spaces.
- (b) **Cruise Cabins:** Your Journey Price is based on the Cabin category indicated in the Journey Brochure. Upgrades are subject to availability and will be at an additional cost.
- (c) **Port Arrival and departure times:** arrival and departure times are an indication only and are always subject to change without notice.
- (d) **Shore Excursions:** Shore excursions provided by Service Providers are at Your own expense and can be purchased prior to Your Journey Departure Date. We recommend booking shore excursions at least 120 days prior to Your Journey Departure Date.
- (e) **Dinner Reservations:** Dinner times are scheduled on board. Preferred meal times may be requested at the time of booking and are subject to availability.
- (f) **Photography:** Our Journeys offer some of the most spectacular and beautiful photographic scenery in the world. However, We cannot guarantee that every scene or highlighted featured in a Journey Brochure or Itinerary will be available on each Journey. No refund or other compensation will be available for any missed scene or photographic 'opportunity'.
- (g) **Smoking:** Smoking is limited to designated smoking areas during Your Cruise and may be limited to designated smoking areas during other parts of Your Journey.
- (i) You acknowledge that We may restrict smoking to specific times and locations during Your Cruise for the comfort of all passengers.
- (ii) Smoking is not permitted on coaches or such other places as nominated by Us from time to time.
- (iii) Although We will use reasonable endeavours to ensure there are opportunities for You to smoke during the Journey, We cannot guarantee such opportunities will be available.

(h) Noise, vibration and odour: While the Operators take reasonable steps to minimise noise, vibration and odours on the cruise vessels, You acknowledge and accept that some noise, vibration and intermittent odours may be experienced on the Cruise Vessel, and that We accept no responsibility, and will not be liable to You in relation to any such noise, vibration or odour.

(i) Docking Position: During port stops, vessels may dock side by side, obstructing views and requiring You to pass through other vessels to embark and disembark. You agree and acknowledge that You will have no claim in respect of any such matters.

#### 12.3 Drones

(a) General prohibition: Unless provided by Us or an Operator as part of an organised activity during Your Journey, the use of Drones is strictly prohibited at all times on Your Journey.

(b) Legal restrictions: You should also be aware that, in addition to the prohibition in paragraph 12.3(a), the use of Drones is regulated or prohibited by law in many locations and unlawful use may result in arrest or prosecution by the relevant authorities.

(c) Organised Activities: If We or an Operator allow You to operate a Drone as part of an organised activity during Your Journey, You must strictly comply with all instructions of the activity leader.

#### 12.4 Coaches

(a) Seat rotation: To ensure all passengers have the opportunity to enjoy front and window seats, a daily seat rotation system is employed on all of Our coaches and You must follow the seat rotation system.

(b) Travel sickness: If You suffer from travel sickness, We strongly recommend that You arrange medication or other alternatives to treat Your symptoms, as We cannot make allowances for this.

### 13. Additional Important Information

#### 13.1 Air Travel and baggage

(a) Airfare Conditions

(i) All airfares are subject to availability and conditions apply.

(ii) Our reservations consultant will book an appropriate fare for Your Journey.

(iii) Some discounted airfares have conditions which make them unsuitable to be used in conjunction with Our Journeys. Full details and conditions may be obtained from Our reservations consultant or Your travel agent. If You have any questions or concerns, please contact Us or Your travel agent.

(iv) Airfares booked as part of Your Journey may not be a direct flight and some included flights are unescorted. If You request a customised route or direct flight, You will be responsible for all additional costs.

(v) Depending on departure date and time of booking, the required booking class for airfare offer may be too far in advance to book with the appropriate airline. If the required booking class is unavailable, air surcharges may apply. The flight quote including air taxes and surcharges will be confirmed once all air sectors are booked and confirmed.

(vi) Taxes (including all airline and government taxes and surcharges) are subject to change and will be advised at the time of flight reservation.

(vii) All flights are subject to schedule changes and class downgrades, as determined by the operating airline. You acknowledge and agree that We accept no responsibility and will not be liable to You for any costs associated with these changes.

(viii) All airfares are subject to availability and scheduled for travel to meet the Journey Departure Dates set out in the Journey Brochure. Any requests outside of the Journey dates may incur seasonal surcharges, as enforced by the airline.

(b) Airport Transfers

(i) Airport transfers are only available on the first and last day of Your Journey and at times We designate. Transfers outside these times will be at Your expense and must be secured by Your own arrangements.

(ii) Passengers who have purchased Our pre and / or post Journey hotel accommodation and airfares will be provided with airport transfers to and / or from their hotel in the Journey start or end city only (applicable), on the day of the pre or post accommodation booking (as applicable).

(iii) If You do not book Your flights with Us, You must ensure Your flight details are provided to Us at least 60 days before the Journey Departure Date by:

(A) entering Your flight details at the trip personaliser on the Website; or

(B) contacting Us at the Customer Service Contact Address.

(iv) No refund will be given for unused transfers. Transfers cannot be routed to other pick-up points or destinations.

(v) If You miss the pre-booked transfer, You will be responsible for making Your own way to the Journey departure point, at Your own expense.

(vi) Unless expressly stated in Your Itinerary, airport transfers may be group transfers scheduled to coincide with multiple flight arrival and departure times. Private transfers, including Royal Suites transfers (available for Scenic Brand only) are not available in all locations. Please enquire for further details.

(c) Carriers: The carriers (including airlines, rail and sea carriers used in association with the Journeys) are not responsible for statements or features in Journey Brochures. The conditions of sale of each carrier constitute a separate contract between You and the carrier and We have no responsibility in relation to contracts between You and the carriers.

(d) Luggage

(i) Journey participants are entitled to one suitcase per person. Your suitcase must not exceed 76 x 53 x 28cms (30" x 21" x 11") and must not weigh more than 23kg (50lbs). All luggage must be stored in Your suite while on the Cruise Vessel, there are no additional luggage storage facilities available.

(ii) Airline passengers should consult with their airline as size and weight restrictions on luggage may vary from airline to airline and according to the class booked.

(iii) It is Your responsibility to ensure Your luggage complies with these requirements and You acknowledge that We, contracted airlines or Service Providers may elect not to carry overweight items.

(iv) You will be responsible for any excess baggage charges.

#### 13.2 Sightseeing, Excursions and Special Activities on Journey

(a) Sightseeing: Sightseeing in many historic villages, towns and cities can only be undertaken by walking as motorcoach access is not possible. Sightseeing may involve stairs and extensive walking over uneven surfaces. Consequently, a reasonable level of fitness is required.

(b) Mountain Excursions: Some Journeys include mountain excursions involving high altitudes. Please consult with Your doctor to ensure that You have an adequate level of fitness and are in good health before participating in these excursions.

(c) Scenic Freechoice (Scenic Brand only): All Scenic Freechoice activities and Scenic Freechoice Dining can be booked during Your Journey with Your Cruise Director or Tour

Director (unless otherwise stated) but are subject to availability, seasonal and operational factors. Some activities require a minimum or maximum number of participants to operate.

(d) Scenic Enrich (Scenic Brand only): It may not always be possible to offer every Scenic Enrich activity in the Journey Brochure on Your Journey. Wherever possible, suitable alternatives will be provided without liability to You.

(e) DiscoverMORE Optional Tours (Emerald Brand only): Additional activities undertaken by You such as sightseeing tours purchased by You in addition to those activities outlined in the Journey Brochure during Your Journey are not included in Your Journey Price and incur an additional cost. Additional activities are subject to availability, seasonal and operational factors and must be pre-booked prior to Your Journey Departure Date. Some activities require a minimum and maximum number of participants to operate.

#### 13.3 Passenger Requirements

(a) Special Diets: You must advise Us in writing of any and all special requests and dietary requirements at the time of Booking. We will make every reasonable effort to accommodate Your dietary requests but cannot guarantee that such requests will be met.

(b) Vaccinations: It is Your responsibility to ensure You have all required vaccinations for Your Journey and We recommend You refer to [www.smarttraveller.gov.au](http://www.smarttraveller.gov.au) for full details and also consult Your doctor.

(c) Medical Conditions: We strongly recommend a visit to Your doctor prior to Your Journey.

(d) Solo Passengers and Single Accommodation

(i) Prices quoted in Journey Brochures are on a twin share per person basis. If Your Booking is not a twin share booking, We will notify You of the applicable single supplement rate for Your Journey (Single Supplement Rate), and You must pay such Single Supplement Rate in addition to the price quoted on a twin share per person basis at the time of Booking.

(ii) If You are willing to share a room with another single traveller of the same gender, You must pay the Single Supplement Rate and We will use reasonable endeavours to match You with another single traveller of the same gender, but We cannot guarantee availability. If We are able to match You with another traveller and You remain matched throughout the entire Journey, You will be refunded Your Single Supplement Rate within two (2) weeks of Your Journey completion. We accept no responsibility for the suitability of the allocated rooming partner.

(iii) If at any time during the Journey, You consider Your rooming partner unsuitable, You may notify Us and We will use reasonable endeavours to arrange single accommodation for You for the remainder of the Journey, subject to availability, and at Your own cost.

(iv) A limited number of single rooms and/or cabins are available at a Single Supplement Rate for each Journey. In some locations, single rooms are smaller than twin rooms and may not be available. You acknowledge that if there is no availability of single accommodation for the remainder of the Journey, You will be required to continue to share with Your nominated rooming partner for the remainder of the Journey.

(e) Young Passengers:

(i) Passengers under the age of 18 years (as at the Journey Departure Date) must be accompanied by an adult and share their accommodation with an adult.

(ii) Children under the age of 12 years are not encouraged (with the exception of Christmas Journeys and Cruises) and are accepted or rejected at Our discretion.

#### 13.4 Maps, Pictures and Images

(a) Maps: Maps or Journey depictions contained in Journey Brochures or any other brochures We issue are intended as an indication only and should not be relied upon as the actual route to be taken during the Journey.

(b) Images: All images in Journey Brochures represent typical scenes and descriptive detail for each Journey, however it is possible that the particular subject matter may not be seen or experienced on Your Journey. Also, some pictures may have been digitally enhanced.

#### 13.5 Hotel Accommodation

(a) Substitution: We may substitute hotel accommodation of a similar standard in place of the advertised hotel due to hotel availability issues. Any changes will be notified once confirmed with the hotel.

(b) Responsibility: Although We have taken reasonable steps to secure the most suitable hotel accommodation in the area of the Journey, We are not liable to You for the quality, size or fitness of hotel rooms.

#### 13.6 Flexible Booking Plan

Our Flexible Booking Plan is available at a cost of \$125 per person per Journey, excluding Amazon cruises and Galapagos cruises and Journeys. The cost is non-refundable and must be paid at the time of booking Your Journey. The Flexible Booking Plan does not, nor is it intended to, replace travel insurance. Details and terms and conditions of the Flexible Booking Plan are available on Our Website.

#### 13.7 Contact Details

To make, change or cancel a Booking or to make any enquiries regarding a Booking or to otherwise give Us any notice in accordance with the Contract, You should contact Our customer service centre as follows:

For the Scenic Brand:

Email: [info@scenic.com.au](mailto:info@scenic.com.au)

Telephone: 1300 170 588

Postal: PO Box 807, Newcastle, NSW 2300 Australia

For the Emerald Brand:

Email: [info@emeraldcrises.com.au](mailto:info@emeraldcrises.com.au)

Telephone: 1300 286 110

Postal: PO Box 807, Newcastle, NSW 2300 Australia

13.8 Our customer service centre is open from 7.30am to 6.00pm Monday to Friday and 9.00am to 1.00pm Saturday (excluding public holidays in New South Wales) (Australian Eastern Standard Time). Although We hope You won't need it, Our after-hours emergency number when calling in Australia is freecall 1800 620 105. Other emergency contact details are included in Your travel documents.

13.9 If You need to contact Us during Your Journey, We recommend that if it is practicable to do so, in the first instance, You should try to contact the Tour Director or Cruise Director. Depending on the purpose of Your contact, they may be able to assist You, but otherwise they may direct You to contact Our customer service centre.

13.10 We will use the Guest Contact Details if We need to contact You before the Journey Departure Date. It is therefore very important that You keep the Guest Contact Details up to date and notify Us immediately of any changes. To update Your Guest Contact Details, please contact Us at the Customer Service Contact Address.



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## *Scenic Destinations*

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### **Scenic Eclipse Ocean Voyages**

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Antarctica  
The Arctic & Fjords  
Europe & The Mediterranean  
North America  
South & Central America  
Australia, New Zealand & The Pacific  
Indonesia & Japan

### **Scenic River Cruises**

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Europe  
South East Asia  
Egypt

### **Land Journeys**

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Canada, Alaska & USA  
United Kingdom & Europe  
Japan & South Korea  
Africa & Egypt  
Australia  
New Zealand

Contact your local Travel Advisor or call

# 138 128

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#### **Australia**

25 Watt Street, Newcastle, NSW 2300

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#### **Worldwide Offices**

New Zealand Canada USA United Kingdom EMEA

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