

# LIVE THE LEGEND OF NORWAY

Signatur VOYAGES

The Svalbard Line The North Cape Line



The Coastal Express The Coastal Express – Tours

## THE HURTIGRUTEN DIFFERENCE

## HURTIGRUTEN

#### **130 YEARS OF RELIABILITY**

We are the original Norwegian voyage, sailing the coast every year, every season, through sun, snow, and storms since 1893. You can trust in our experience to take care of you every step of the way.

#### YOUR RELAXING HAVEN AT SEA

Our ships are much smaller than most other cruise ships, sailing with just a few hundred guests. We're about quality and authenticity, not casinos or water slides. The real show is Norway.

#### **BOOKING AND TRAVEL MADE EASY**

Don't worry about flights, hotels, or tours before or after your voyage. We can simply package everything together for you. Our dedicated boarding lounge in Bergen also means a smooth start to your sailing.

#### WELL-ORGANISED, FLEXIBLE FLEET

With nine ships, we have one of the largest cruise fleets on the Norwegian coast. No one else sails to more places in Norway or has as many unique experiences or travel dates for you to choose from.

#### DEEP KNOWLEDGE AND EXPERTISE

Sailing the coast for as long as we have, we know it better than anyone. Our Coastal Experience Team will be by your side to share stories and insights passed down through generations.

#### THE TRUE TASTE OF NORWAY

Our award-winning Norway's Coastal Kitchen food concept allows you to savour fjord-to-table dishes and drinks every day, sourced from our unmatched network of top local suppliers.

#### 'WORLD'S BEST ESG RANKED CRUISE COMPANY'

We care for the coast we call home and are proud to be the best ESG-ranked cruise company in the world\*. We are also working towards having our first zero-emission ship set sail in 2030.





### **FACTS ABOUT** NORWAY

100,000 km of coastline

Second longest coastline in the world

1,700 fjords

50,000 islands

2/3 of the country is mountainous

Warmed by the Gulf Stream

5.5 million population

### **FACTS ABOUT SVALBARD**

Part of Norway

Svalbard is 650 km from the North Pole

Northernmost settlements in the world

Three main islands: Spitsbergen is the largest

Warmed by the last branch of the Gulf Stream

2,500 population

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# NORWAY– A LIVING LEGEND

#### Dear curious seafarer,

We warmly welcome you to our home: a land of myth and magic.

Many of us Norwegians grow up to fairy tales and folklore inspired by the natural beauty Norway is known for.

Here, our mountains are made of trolls and the Northern Lights are our bridges to Valhalla.

I often think of Norway as one, large living legend: full of stories to tell, and to experience.

Sailing Norway's coast since 1893, we've been at the heart

The legend of Torghatten

of that legend, connecting people together, and sustaining communities for generations.

It's your turn to take your place in this legacy. Let us show you the true culture of Norway and its coast.

Sail with us and live the legend of Norway.

a har shine

**Hedda Felin** CEO Hurtigruten



"Here, our mountains are made of trolls and the Northern Lights are our bridges to Valhalla."

# OUR UNIQUE LEGACY

Hurtigruten and our ships are woven into the history of our home for more than 130 years.

#### Once distant and divided

Before 1893, going from southern Norway to northern Norway or vice versa was a long and difficult journey. Vast mountain ranges stood in the way of roads and railways. And with no single continuous voyage to connect south to north, people had to switch between several smaller ships each time.

In an era of no radar revealing where they were in the dark or in a storm, sailing was unreliable and often dangerous. Just sending a letter from north to south took weeks. A parcel needed months.

#### A determined visionary

Where others shrank back at the ambition to finally connect the length of the coast, Captain Richard With stepped forward.

Equipped with nautical charts drawn up by experienced local sailor Anders Holte, Captain With carefully prepared a route, schedule, and crew that enabled him to safely sail the coast not just by day, but also in the darkness of night.



Our story together

#### Changing the coast forever

Captain With's 'Hurtigruten' had its pioneering maiden voyage on 2 July 1893, welcomed at ports by locals who had gathered to cheer and wave in his ship. The day marked the start of a service that would transform life on the Norwegian coast from that moment on.

The fast, safe sailings meant friends, family, lovers, entrepreneurs were no longer cut off, but could now easily move from southern Norway to northern Norway and vice versa.

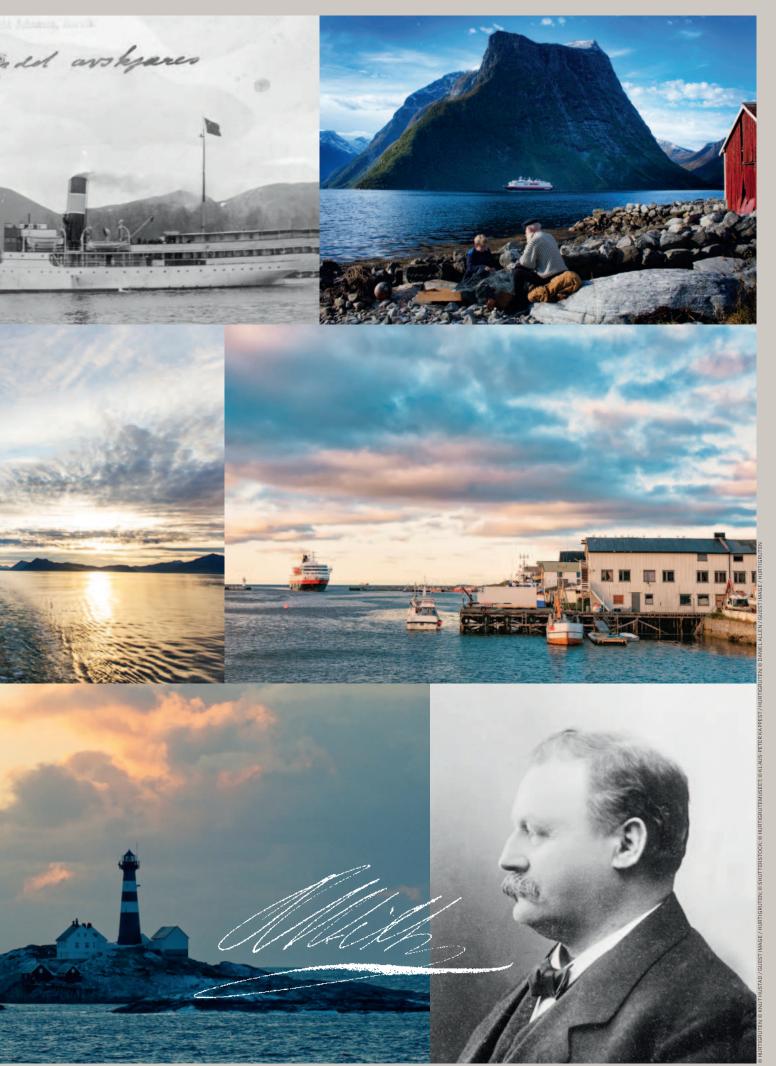
Goods such as fresh seafood could now be transported south and exported to the world. Likewise, imports and exotic ingredients, like refrigerators and bananas could be brought back to the north, improving the quality of life even high in the Arctic.

#### Be part of the legacy

Sailing on our ships, you are part of Captain Richard With's vision for the Norwegian coast all those years ago.

This is the history of the communities of the coast. The history of its people and of Norway. We warmly invite you to come and be part of it too.





# **SINCE** 1893

Our ships have changed a lot since our first steamship in 1893. But our dedication to Norway and its coast has stayed the same.

### 1893

Our first ever voyage: Captain Richard With sails steamship DS Vesteraalen from Trondheim on 2nd July 1893, arriving in Hammerfest three days later, 45 minutes ahead of schedule.

## <u>1936</u>

The fleet has 14 ships. More than 230,000 passengers, locals, and tourists alike, travel on The Coastal Express each year.

## **1983**

MS Vesterålen joins the fleet. Named after our first ship DS Vesteraalen, it continues the legacy first began 90 years ago.

TALAS

## 1898

The route along the Norwegian coast is extended further south and includes Bergen.

## 1940-45

700 lives and 14 ships are lost in WWII. New Coastal Express ships after the war are given the highest priority by the Norwegian government.

## **1993**

Our 100-year anniversary and the construction of MS Kong Harald mark the dawn of the modern era.

## 2015

Hurtigruten Foundation is established to reinvest in the communities we visit. We also launch the world's only Northern Lights Promise for our autumn, winter, and spring voyages.

## 2020

MS Lofoten, our longest serving ship, retires to become a training vessel. It had crossed the Arctic Circle 3,500 times and sailed a distance equal to 200 times around the equator.

## 2022-25

We recently invested €120 million into one of Europe's largest fleet upgrades to reduce emissions, including converting three of our ships to be hybrid-electric.

## <u>1908</u>

Kirkenes, at the most eastern point of Norway's coast, becomes the northern turning point of our voyage.

## <u>1949-52</u>

Seven ships are added to the fleet. The entire fleet now carries over 500,000 passengers a year.

## 2001

MS Lofoten, built in 1964, is declared a national monument by the Norwegian government, a testament to our continued service along the coast.

## **2018**

Tonnes of single-use plastic items are removed from all our ships. We celebrate our 125-year anniversary with a big, plastic-free party.

## **202**1

We begin phasing in sustainable biofuels on our ships.

## 2023

We commemorate our 130-year anniversary by launching our Signature voyages: The Svalbard Line and The North Cape Line.

## **1922**

Our ship DS Finnmarken is the first to sail through the Risøyrenna channel as we connect ports in Vesterålen to our route. Norway's King Haakon is on board.

### **1968**

We begin sailing a route to the town of Longyearbyen on the island of Spitsbergen in the Svalbard archipelago. The Svalbard Line operates every summer until 1982.

## 2011

A six-day voyage on MS Nordnorge is filmed live on Norwegian television across 11 cameras. At over 134 hours, it is the world's longest live broadcast.

### 2019

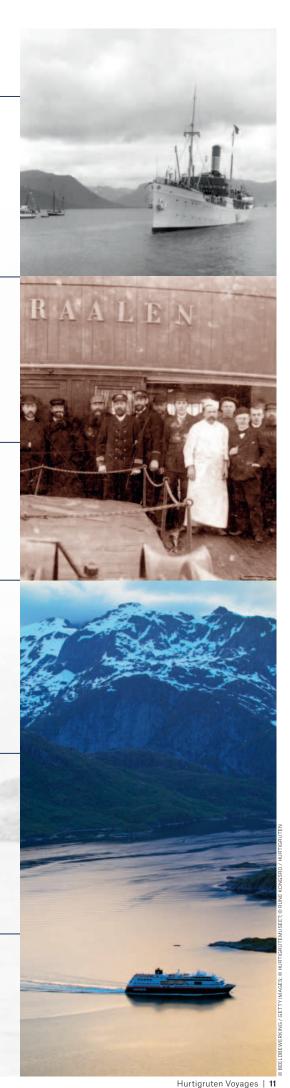
We launch our Green Stay for guests to opt out of cabin and linen cleaning, saving fresh water, electricity, and detergent each year.

## 2022

Our Sea Zero project begins development to build our first emission-free ship by 2030.

## 2024

We minimise food waste from our fleet with a compost reactor in Stamsund that turns edible food waste into fertiliser for nearby Myklevik farm to grow new food for us.



# **SEASONS OF INSPIRATION**

Each season in Norway brings its own special sensations and surprises. Which season will you sail?

### SPRING

March – May

Sailing the Norwegian coast in spring is like travelling through all four seasons. In the warmer south, admire blossom and birdsong. To the north, you'll enjoy the best of both sunshine and snow. Norwegians even have a specific word for the excitement this season makes us feel: *vårfølelse*, 'springfulness'.

## Average temperatures and average daylight hours

	Temp °C	Hours
Oslo	+3+12	10-18
Bergen	+5+11	10-18
Bodø	0 to +7	10-24
Tromsø	-2+6	10-24
Kirkenes	-6+4	10-24
Longyearbyen	-1-11	8-24

#### Wildlife

**Birdlife:** sea eagles, cormorants, eider ducks

**Sealife:** humpback, minke whales, harbour porpoises, orcas, Atlantic white-sided dolphins, Atlantic white-beaked dolphins

## Important annual events in Norway:

*Påske* (Easter): March / April *National Day*: 17 May Bergen International Festival: May – June



### SUMMER

June – August

Our long summer days are full of outdoor food fairs, flea markets, and festivals. Above the Arctic Circle, enjoy 24 hours of daylight with the Midnight Sun. You'll have more time to embrace the Norwegian concept of *friluftsliv*: exploring nature's turquoise fjords, soaring mountains, and roaring waterfalls that swell with meltwater.

## Average temperatures and average daylight hours

	Temp °C	Hours
Oslo	+16+18	14-18
Bergen	+15+16	10-18
Bodø	+11+14	15-24
Tromsø	+9+12	15-24
Kirkenes	+9+12	15-24
Longyearbyen	+4+8	18-24

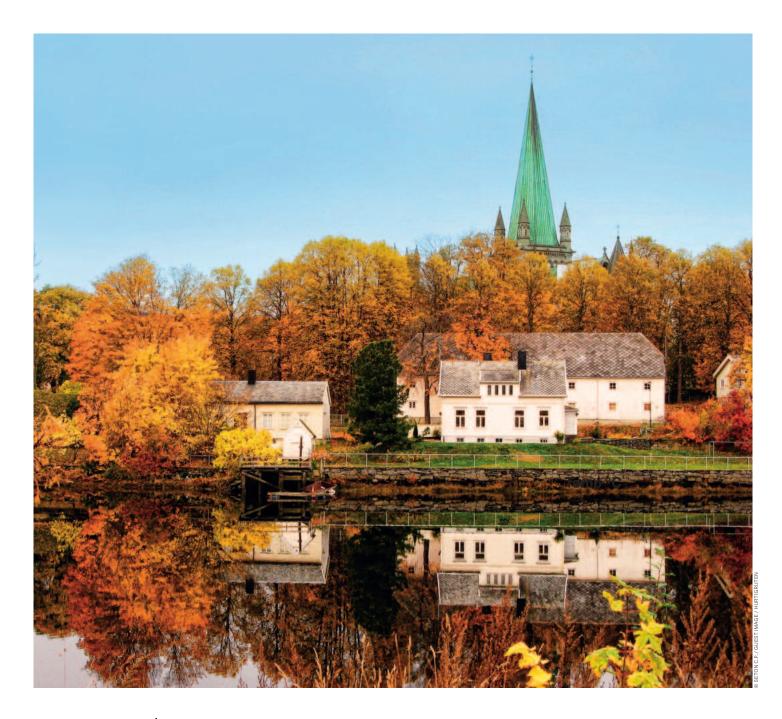
#### Wildlife

**Birdlife:** sea eagles, cormorants, eider ducks (with chicks), Arctic terns, skuas, puffins, razorbills, gannets, common guillemots, **Sealife:** fin, sei, minke, pilot whales, harbour porpoises, Atlantic white-sided dolphins, Atlantic white-beaked dolphins, common dolphins

## Important annual events in Norway:

Sankthans (St. John's): 23 June Molde Jazz Festival: mid-July





### AUTUMN

September – October

The summer crowds are gone by the time our forests turn gold, crimson, and copper. The crisp air is ideal for hikes, and we like to pick wild raspberries and cloudberries along the way. It is harvest time too, with many in-season ingredients delivered to our ships as we sail. At night, the aurora reappear among the stars again.

## Average temperatures and average daylight hours

	Temp °C	Hours
Oslo	+7+13	9-14
Bergen	+9+13	9-14
Bodø	+6+10	7-15
Tromsø	+3+8	7-15
Kirkenes	+1+7	7-15
Longyearbyen	-2+3	0-18

#### Wildlife

**Birdlife:** sea eagles, cormorants, eider ducks

**Sealife:** humpback, fin, minke whales, harbour porpoises, Atlantic white-sided dolphins, Atlantic white-beaked dolphins, orcas (late autumn)

## Important annual events in Norway:

Trondheim Chamber Music Festival: end of September *Høstferie* (autumn holiday) / *potetferie* (potato holiday): beginning of October



### WINTER

November – February

With blankets of snow coating the mountains and islands, the coast feels wilder and more magical. *Friluftsliv* is as alive as ever as we go skiing, snowmobiling, and snowshoeing. Next to the white landscapes, sunsets are more colourful, and twilight lasts for hours before the Northern Lights stream across the night sky.

## Average temperatures and average daylight hours

	Temp °C	Hours
Oslo	-2 +3	8-10
Bergen	+2+6	8-10
Bodø	-1+3	7-10
Tromsø	-3-0	6-10
Kirkenes	-10-4	6-10
Longyearbyen	-5-9	0-8

#### Wildlife

**Birdlife:** sea eagles, cormorants, eider ducks

Whales: humpback, minke, fin, pilot, sperm whales, orcas, harbour porpoises, Atlantic white-sided dolphins, Atlantic white-beaked dolphins

## Important annual events in Norway:

*Jul* (Christmas): 24 December *Nyttårsaften* (New Year's): 31 December Sámi National Day: 6 February





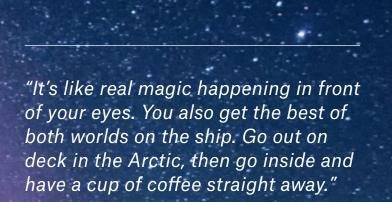
## NORTHERN LIGHTS PROMISE

If the Northern Lights don't occur within sight of your ship on a voyage with us of 11 days or more departing between 20 September and 31 March, we'll give you a **free** 6 or 7-day voyage<sup>\*</sup>.



NORTHERN LIGHTS PROMISE

Terms and conditions apply. Please see page XXX or visit our website for more details.



– Astronomer and our Chief Aurora Chaser, Tom Kerss





The Chief Aurora Chaser



#### The time to see is now

Solar physicist Dr Pål Brekke at the Norwegian Space Agency tell us that the Solar Maximum from 2024 through to 2026 is resulting in 'the most frequent and impressive Northern Lights displays'. The next Solar Maximum isn't for another 11 years. Will you wait that long?

#### In pole position

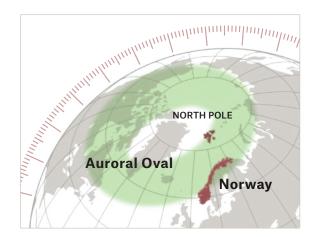
Unlike Iceland, northern Norway lies above the Arctic Circle. It is directly under the Auroral Zone, where the lights can appear multiple times in one night.

#### Your mobile, floating observatory

The crew of our ships are always on the lookout for the lights, meaning you don't have to. This is aurora hunting made as convenient and as comfortable as possible.

#### Stronger, brighter lights at sea

Being at sea away from the air and light pollution on land means the visibility and vibrancy of the lights are much better. We'll even switch off the lights on the observation deck for you.





Read more about the Solar Maximum and seeing the Northern Lights from our ships.

# RELAX IN BEAUTY

Welcome aboard. Here is where time slows down. Where you can breathe. Here, your worries drift away with the waves.

## See Norway through our eyes

Travelling with us is to travel with a true Norwegian company that has sailed these waters for over 130 years. You'll peer deeper into everyday life here, share in authentic culture, and meet genuine people who call the coast home.

#### A slow pace

We've designed our voyages to be your escape from the stresses of a fast-paced world. Settle into the soothing rhythm of life at sea. Admire the beauty of Norway's coast unfolding before you. Appreciate the moments of wonder.

#### **Time to reconnect**

Our ships are big enough for you to find quiet spots for some quality alone time, but small enough to create a cosy atmosphere that makes it easy to chat to like-minded shipmates. Here, you'll feel calm and content without any distractions.

#### Feel at home

We Norwegians are a downto-earth people and we don't believe in dress codes on board. Wear your hiking shoes to dinner or your slippers to breakfast. Swap stories in the bar, read in the lounge, do a jigsaw puzzle. It's up to you. We are your home at sea.

#### Travel with more meaning

The way you sail with us: going off the beaten track; being connected to the communities here; joining local excursions; tasting homegrown ingredients; caring for the nature of the coast – these all enrich your voyage. You won't just visit Norway. You'll live it.



*"I will never stop sailing the Norwegian coast. It's a way to keep myself alive. Every Hurtigruten voyage, I experience something new. I will keep coming back."* 

- Photographer, Jennifer Drescher





Jennifer's love story



*"I'm from Trondheim in Norway and have worked aboard Hurtigruten since 2017. I can't imagine any other job! I have family in northern Norway and like to tell stories about them in my lectures."* 

- Nature & Culture Guide, Hege Børresen

# WELCOME TO OUR HOME

The Coastal Experience Team will be right by your side as part of your voyage, sharing insights into the nature, culture, and history that make up the legend of Norway.

#### **Enriching your experience**

Enjoy fascinating nuggets of knowledge and stories from the team about Norway in lectures and presentations on board, on deck, and ashore.

Topics range from tips and tricks to photograph the Northern Lights through to old sea shanties and the importance of *friluftsliv* as a quintessential concept in Norwegian culture.

#### Local perspectives

Many of our Coastal Experience Team members are local Norwegians, born and raised on the coast or elsewhere in Norway. They are eager to share stories of their childhood and family with you. Other team members may have lived in Norway for several years, perhaps coming from the same country as you. See the coast through their eyes and learn what drew them to now call Norway home.

#### Quality time with family

Sailing the coast with us is to enter a world of fewer distractions and fewer devices. There's just the natural beauty of Norway unfolding before your eyes. And those of your children or grandchildren.

You'll marvel at the fjords together, watch the Northern Lights in awe, share in the thrill of dogsledding, and follow the Coastal Experience Team on enjoyable hikes to secret mountaintop viewpoints.





### **CULINARY AMBASSADORS**

If the ingredients are 'short-travelled', so is the talent. We've partnered with three toplevel professionals who live and work on the Norwegian coast: Head Chef **Astrid Nässlander**, Head Chef **Halvar Ellingsen**, and Master Mixologist **Halvor Digernes**.

These Culinary Ambassadors collaborate with our chefs and bartenders to create delicious, sustainable, and locally inspired dishes and drinks that showcase the best of Norway's exciting culinary scene.



Cooking with Culinary Ambassadors



Lofoten Seaweed: a success story

# NORWAY'S COASTAL KITCHEN

Our ships are floating kitchens, sourcing ingredients where we sail on the bountiful Norwegian coast. The fjords are our fish tanks, the mountains our herb garden.

#### Fresh, authentic flavours

Over 80% of the in-season food and 60% of the drinks we offer in our menus on board come from 80 local suppliers from all over Norway, delivered direct and fresh-as-can-be to our ships at the ports we sail to.

Showcasing Nordic cuisine on our ships for the past 130 years, no one else has a network of local Norwegian food and drink suppliers like we do, to give you a true taste of Norway.

#### Food that does good

Choosing homegrown producers means 'shorttravelled' food and drink that need a lot less energy on transportation and refrigeration.

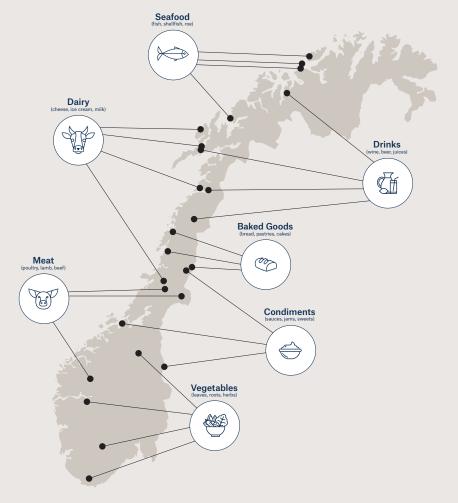
We're also able to support a local, circular economy. In fact, 99% of the local drinks suppliers we work with are family-owned businesses.

#### Towards zero food waste

We have several initiatives to reduce, reuse, and recycle food waste.

One of new projects involves placing food waste from our fleet into a specially designed composter in the port of Stamsund in the Lofoten islands. Millions of microbes in the composter break down the food waste to create fertiliser.

Nearby, Myklevik farm uses this fertiliser to grow new food for Norway and for our ships. By having our food go from farm to fleet and back to farm, we're able to keep food waste as low as possible.



# CARING FOR THE COAST

We love our home and do all we can to sustain the people, livelihoods, and nature of the Norwegian coast.

#### **Caring for people**

For many in the north, their first trip in life was with their parents on a Hurtigruten ship going home from hospital as a new-born baby.

Over the decades, we've also carried much-needed cargo home, including cattle, fresh fruit, and medicine. All to build lives and support families.



See our transparent ESG report

#### **Caring for livelihoods**

Each of our ships provides jobs for a team of mechanics, receptionists, waiters and more. We also make sure to partner with local businesses, whether food and drink suppliers or excursion operators.

As a household name, we are one of Norway's largest maritime apprenticeship organisations, training the nation's next generation of sailors, ship chefs, and engineers.

#### **Caring for nature**

We recently invested €120 million into green upgrades, including converting some of our ships to be hybridelectric. By 2030, we aim to complete Sea Zero: our first zero-emission electric ship.

In 2023, we went into a partnership with Lyngen Seaweed to grow and harvest seaweed, which is a 'blue' superfood and a great source of natural  $CO_2$  capture.

### World's Best \_\_\_\_\_ RANKED COMPANY IN 2023 for Environment, Social, and Governance

'World's best ESG ranked cruise company' in 2023\*

X

No singleuse plastics Three hybrid ships to four by 2025

Zero-emission ship by 2030

### ∎₽

9/9 ships with shore power connectivity

80% of our ingredients from local food suppliers €120million of green upgrades for the fleet

99% of our local drinks suppliers are family-owned ¢

-25% CO<sub>2</sub> and -80% NO<sub>x</sub> emissions by 2025

Food waste since 2019-2023: -70% Sustainable biofuels phased in

since 2021

X

130+ excursions from local suppliers

\*Best ESG ranking in 2023 of all cruise companies by Sustainalytics.

# SEA ZERO™

Welcome our exciting project where we are working to build the world's most energy-efficient cruise ship by 2030.

Here are some of the ideas that might be part of our ship for the future:

#### 1. Wind and solar sails

Three retractable aerodynamic sails will be covered in solar panels for a total surface area of 1,500 m<sup>2</sup>. In summer, our ship will be superpowered by northern Norway's Midnight Sun for 24 hours a day.

#### 2. Hidden thrusters

The two thrusters at the stern of the ship will retract into the hull when not needed, making the ship even more streamlined.

#### 3. Battery banks

Renewable energy from the sails, or from ports where the ship plugs in to charge, is stored in the ship's 60 MWhstrong battery system which will be free from cobalt and minimise nickel.

#### 4. Smart cabins

Heating and cooling throughout the ship will be taken care of by intelligent heat exchange



Learn more about our Sea Zero project pumps. Guests can monitor and control energy use in their cabin through an app.

#### 5. Al-guided bridge

The onboard AI uses dozens of exterior sensors and cameras to aid in manoeuvring. The bridge can be slimmed down to the size of a cockpit to give guests more living and viewing areas.

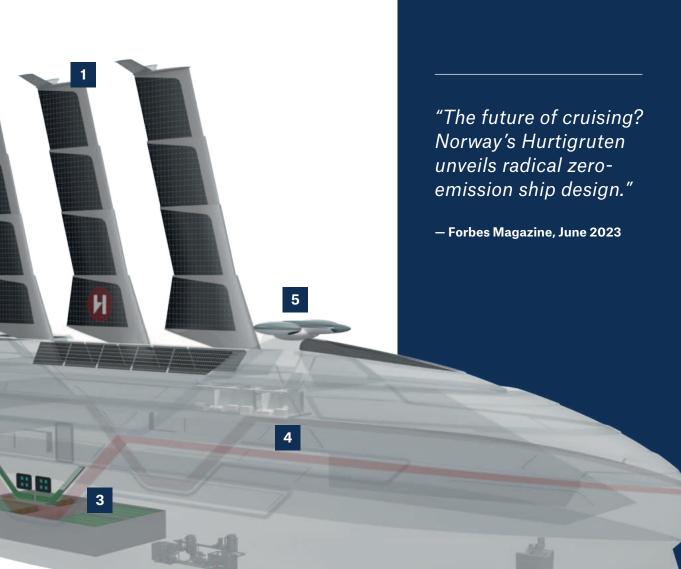
#### 6. Underwater air lubrication

To reduce water resistance and boost overall buoyancy, steams of air project out from the keel from the front of the ship allowing it to 'surf' on a bed of air bubbles.













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# **OUR VOYAGES**

There are two main ways to sail with us and experience the many wonders of the Norwegian coast all year round.

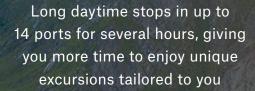
Signature VOYAGES

Sail with all-inclusive food and beverages to our top-handpicked destinations



Our famous route connecting local communities since 1893

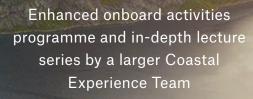
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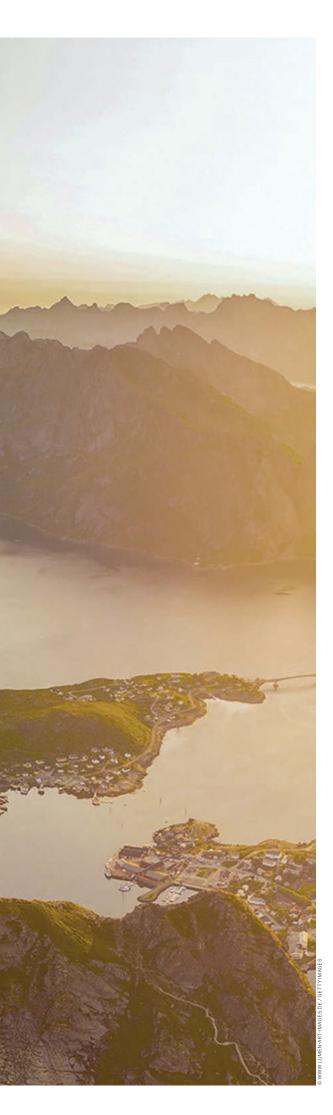




The best of our award-winning Norway's Coastal Kitchen cuisine across three exceptional onboard restaurants

A generous inclusive drinks package with a wide selection of alcoholic and non-alcoholic beverages





Sail with all-inclusive food and beverages to our top-handpicked destinations

### THE SVALBARD LINE

Sail the coast to the remote Arctic archipelago of Svalbard and the last town before the North Pole.

- Sailing in summer and autumn
- 15 days, 14 ports
- Northbound only: 8 days, 7 ports
- Southbound only: 8 days, 9 ports
- Port calls during the day only
- Average of 5 hours in each port
- 30+ optional summer excursions



### THE NORTH CAPE LINE

Your Northern Lights adventure between Oslo/Hamburg and North Cape at the top of Europe.

- Sailing in autumn, winter, spring
- 15 days, 12-13 ports
- Northbound only: 7 days, 7 ports
- Southbound only 9 days, 7-8 ports
- Port calls during the day only
- Average of 6 hours in each port
- 25+ optional seasonal excursions



32 | Hurtigruten Voyages



# IN A CLASS OF ITS OWN

Signature voyages are our elevated frontrow experiences to Norway's highlights, with premium all-inclusive food and beverages and enhanced onboard guiding.

#### Showing off our favourite places

We've handpicked the destinations on our Signature voyages because we know they'll give you the most enchanting, most breathtaking, and most once-in-a-lifetime discovery of Norway, all on a silver platter.

#### Take it slow, one port per day

We visit one or two ports each day for several hours at a time. This will give you plenty of time to walk around, join exciting tailored excursions curated by us, and get to know each place like a local.

#### All-inclusive delicious Nordic cuisine

Our chefs have, as we say in Norwegian, *satt alle kluter til* – 'set the sails to the full' – when it comes to the exceptional, award-winning food on our Signature voyages.

#### Twice the experts at your side

We have doubled the number of people on the Coastal Experience Team for our Signature voyages. Benefit even more from hands-on guiding and insights into Norway's nature, culture, and history.

#### Relax and unwind at sea

Enjoy inclusive activities like landscape painting and photography workshops. You can also de-stress in the fitness room, followed by a soothing sauna session.

Signature VOYAGES

## THE ART OF EXQUISITE CUISINE

We take our Norway's Coastal Kitchen all-inclusive food and drink concept to new heights on our Signature voyages.

#### Flora

The main restaurant, Flora, is inspired by Norway's herbs, berries, mushrooms, flowers, fruit, and vegetables. Enjoy an ever-changing menu of bountiful breakfast and lunch buffets and fixed seating à la carte dinners.

#### Brasserie Árran

Árran is the northern Sámi word for the fire at the heart of their traditional lavvo tent. This is the place for dishes like reindeer souvas with lingonberry aioli, pickled herring on rye bread with cured egg yolk, and desserts like applewoodsmoked cheesecake with sea buckthorn.

#### Røst

Winner of an international award for 'Best Fine Dining' on a small ship, this restaurant, named after an important fishing area in Lofoten, has exceptional three-to-five course menus that are nothing short of fabulous. All meals and drinks in Røst are included for guests in Suites.

#### 1893 bar

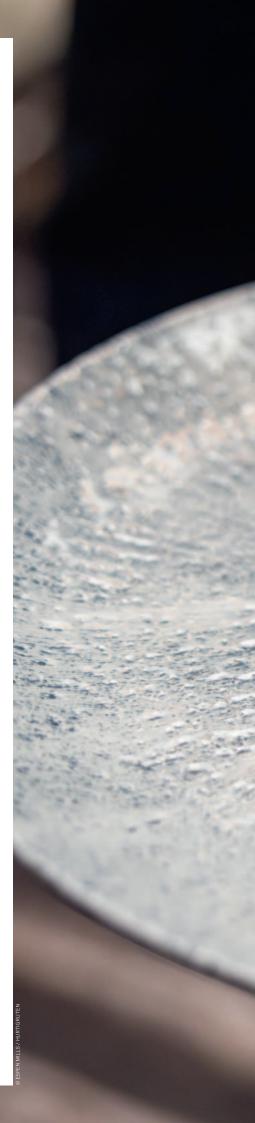
Four different Norwegian beers are on tap, with one of them – an organic IPA named 'Iconic' – made especially for us by Mack Brewery. Or will it be an Arctic Martini, Norgroni, or another of our handmade signature cocktails with a Nordic twist? We say: try all of them. *Skål!* 



















# SAIL IN STYLE

The ship of your Signature voyage is a Scandi-chic haven for you to return to after a day's activities in port.

#### **Classic and contemporary**

The décor of the 200 or so cabins and the communal areas evoke a sense of nostalgia, calling back to the golden era of small-ship sailing.

Enjoy floor-to-ceiling views from the onboard restaurants, the lounge, and even from the sauna and fitness room.

For fresh sea air and clear views of the fjords, mountains, islands, sunset, or the aurora above, the outdoor observation deck is the place to go.

#### **EXPEDITION SUITES**

Our spacious suites are all located on the upper decks and offer you the finest sailing experience with views to match. Expect elegant en-suite bathrooms, no charge for items in the mini bar which is refilled each day, and soft, king-size beds with fine linen.

Suite guests can also take all their meals at fine-dining restaurant Røst, with a wide range of deluxe drinks included.

#### **Owner's Suite**

These top-tier suites consist of a lounge area, bedroom, and an en-suite with a bathtub. The added wow-factor is a private balcony from where you can watch the Norwegian coast go by in all its beauty.

#### **Grand Suite**

The second largest suite on the ship has a dedicated seating area plus a bedroom with an en-suite. Most have bay windows, some have a bathtub, and a few have private balconies.





### Suite

These elegant suites come with a seating area as standard, in addition to the bedroom and an en-suite. Most feature a private balcony where you can enjoy the fresh sea air.

### Mini Suite

Smaller but by no means less stylish, these suites still sport a luxuriously large king-size bed to sleep and snuggle in. Most have chairs or a sofa to relax on as well.

#### CABINS

Varying in size, cabins can be found on every deck with en-suite bathrooms. Guests staying in cabins have fullboard dining for all three daily meals, including a selection of drinks, at the main restaurant Flora, Brasserie Árran, and 1893 bar.

### **Arctic Superior**

Pure comfort is the hallmark of these cabins. Situated on almost every deck, they all have en-suites with a shower and enjoy views of the coast.

### **Polar Outside**

Our Polar Outside cabins are mostly on the lower decks. All have en-suites with a shower. Most feature a window or small porthole for exterior views.

Some Polar Outside cabins are accessible to guests who require adapted bathrooms and other mobility aids.\*

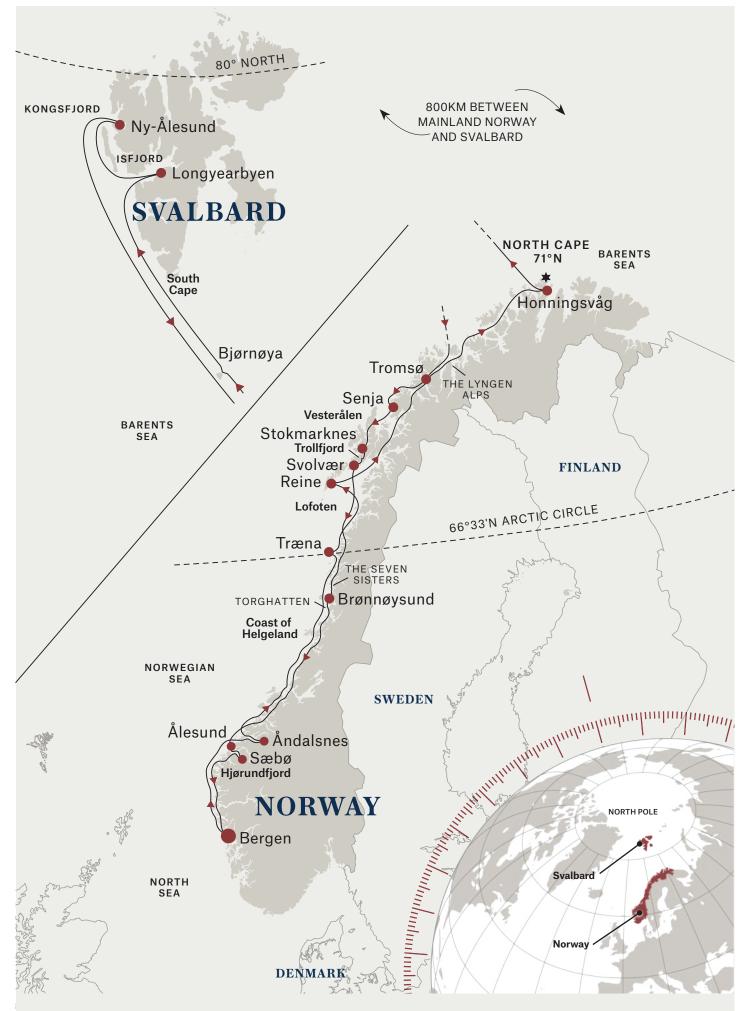
### **Polar Inside**

These are similar in size to Polar Outside cabins, just without the window. Cabins may have twin single beds, one of which converts into a sofa.



View MS Trollfjord deck plan

\*Please note that standard cabins have raised door sills and may not be suitable for larger mobility aids.



We always do our best to keep to our sailing schedule, but sometimes the weather and sea on the Norwegian coast has other plans. When the wind is too wild or the fog is too thick, we change the itinerary and adjust our services with safety in mind. This is part of the experience.

### VOYAGES

VOYAGES

### **THE SVALBARD LINE**

Sail the coast to the remote Arctic archipelago of Svalbard and the last town before the North Pole.

Sailing in summer and autumn 15 days | 14 ports Northbound only: 8 days, 7 ports | Southbound only: 8 days, 9 ports Port calls during the day only | Average of 5 hours in each port 30+ optional summer excursions





Signature Voyages | 39



### THE SVALBARD LINE

Follow summer's never-setting Midnight Sun along the Norwegian coast and up to the Arctic archipelago of Svalbard at the top of the world.



#### Bergen - Longyearbyen - Bergen

14 ports

**30+ optional excursions** 

**Departs May - September.** Check website for full list of departure dates.



### Day 1 | Bergen 📀

Welcome to Norway and its second largest city. If you've time before boarding the ship, browse the boutiques in Bergen's UNESCO-listed Bryggen area and visit the covered fish market. *Approx. departure time: 2:30pm* 

### Day 2 | Åndalsnes 🚸

This alpine village is Norway's mountaineering capital thanks to its location at the foot of beautiful mountains along the lsfjord and the Romsdalsfjord. *Approx. time in port: 6 hours* 

### Day 3 | Træna 🗇

An archipelago along the Helgeland coast, Træna is home to one of Norway's oldest fishing villages as well as a large population of Sea Eagles. *Approx. time in port: 4 hours* 

### Day 4 | Reine 🗇

This 18th century fishing village of red *rorbuer* below jagged mountain peaks in the Lofoten islands is one of the most photographed landscapes in all of Norway. *Time in port: 6 hours* 

### Day 5 | Tromsø 📀

Tromsø is the historic and modern-day jewel of the Arctic, boasting top restaurants and the iconic iceberg-shaped white Arctic Cathedral. *Approx. time in port: 8 hours* 

### Day 6 | Honningsvåg 📀

Welcome to the gateway to North Cape. At 71°N, it is the famed northernmost point of the European continent, marked by a clifftop globe monument. *Approx. time in port: 7 hours* 

### Day 7 | At sea 🗇

Relax in your ship's panorama lounge or on its large outdoor deck while taking in views of the isolated island of Bjørnøya in the middle of the Barents Sea.



### Day 8 | Longyearbyen 🚸

In the morning, we sail Billefjord and see the Nordenskjold glacier before arriving at the Arctic frontier town of Longyearbyen at the top of the world. *Approx. time in port: 6 hours* 

### Day 9 | Ny-Ålesund 🚸

We sail to Ny-Ålesund, a climate research centre in a former coal mine town. Then, scan for Svalbard wildlife like reindeer, whales, and walrus in Kongsfjord. *Approx. time in port: 4 hours* 

### Day 10 | At sea 📀

The ship turns south to head back to the Norwegian mainland via the Barents Sea. Enjoy lectures and activities from your Coastal Experience Team.

### Day 11 | Torsken 🔶

This small fishing village is on the island of Senja, called

#### INCLUDED

- 15-day full voyage on The Svalbard Line
- Daily breakfast, lunch, and dinner in the ship's main restaurant Flora
- Daily lunch and dinner in the ship's Brasserie Árran
- Drinks package on the ship with a wide selection of beverages
- Hands-on guiding by the larger onboard Coastal Experience Team
- Onboard activities programme and lecture series

#### VISIT HURTIGRUTEN.COM

'Little Norway' for its varied landscapes and placed in CNN's ranking of the top ten most beautiful islands in the world. *Time in port: 6 hours* 

### Day 12 | Stokmarknes and Svolvær 🔗

First, we head to Stokmarknes, the birthplace of Hurtigruten and home of the Hurtigruten Museum. Next, it's on to Svolvær, a bustling town at the heart of the Lofoten islands. *Approx. time in port: Stokmarknes: 2 hours Svolvær: 4 hours* 

### Day 13 | Brønnøysund 🚸

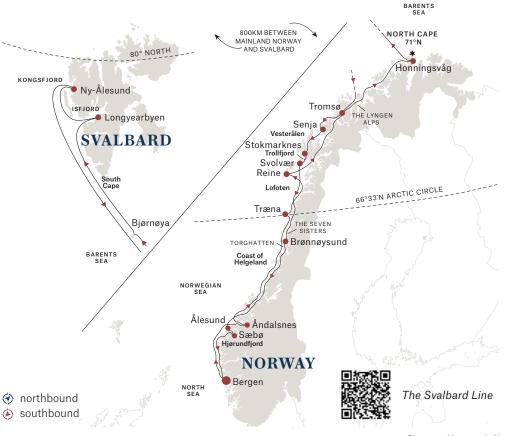
This stretch of the Norwegian coast, called Helgeland, is known for the UNESCO-listed Vega archipelago and for its distinctive mountains, like Torghatten, which have inspired local tales of trolls. *Approx. time in port: 4 hours* 

### Day 14 | Ålesund & Sæbø 🚸

A quick stop in the Art Nouveau town of Ålesund and we head into the Hjørundfjord in the Sunnmøre Alps. At the heart of the fjord is the peaceful little village of Sæbø. *Approx. time in port:* Ålesund: 2 hours, Sæbø: 4 hours

### Day 15 | Bergen 🚸

You return to Bergen in the morning, bringing back special memories of crossing the Arctic Circle and sailing to the edge of the world in Svalbard. *Approx. arrival time: 7am* 





Bergen – Longyearbyen

7 ports

15+ optional excursions

Departs May - September. Check website for full list of departure dates.

> 8 DAYS

### THE SVALBARD LINE-NORTH

The northbound leg of the full voyage is also available as a stand-alone half voyage.

Sail from Bergen, admire the Romsdal mountain valley, and then hug the Helgeland coast in Træna. A highlight on your journey is likely to be Reine, probably the most picturesque fishing village not just in Lofoten but in all of Norway.

After Tromsø and the North Cape, you'll go even further into the Arctic via the isolated island of Bjørnøya. From the open sea, the jagged peaks of Svalbard's mountains appear on the horizon. We dock into frontier town of Longyearbyen via the Isfjord. Welcome to the top of the world.

### Itinerary:

Day 1 | Bergen Day 2 | Åndalsnes Day 3 | Træna Day 4 | Reine Day 5 | Tromsø Day 6 | Honningsvåg Day 7 | At sea Day 8 | Longyearbyen





- 8-day northbound half voyage on The Svalbard Line
- Daily breakfast, lunch, and dinner in the ship's main restaurant Flora
- Daily lunch and dinner in the ship's Brasserie Árran
- Drinks package on the ship with a wide selection of beverages
- Hands-on guiding by the larger onboard Coastal Experience Team
- Onboard activities programme and lecture series



Longyearbyen - Bergen

9 ports

15+ optional excursions

**Departs May - September.** Check website for full list of departure dates.

DAYS

### **THE SVALBARD** LINE-SOUTH

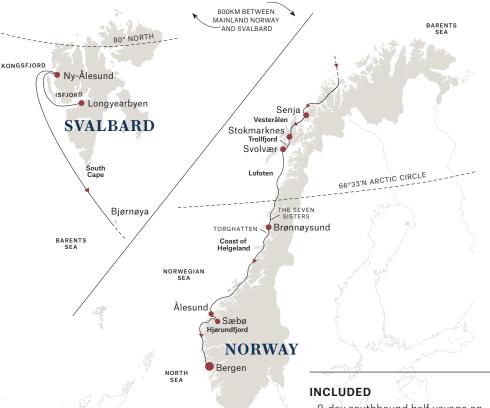
Or start your half voyage from Svalbard and head south to the coast of mainland Norway.

Your journey with us starts from Longyearbyen, the main settlement in Svalbard. From this colourful and surprisingly cosmopolitan town, your ship takes you north to Ny- Ålesund, a former coal mine that has turned into an international science research settlement.

You'll then experience the southbound route of The Svalbard Line, crossing the Barents Sea to mainland Norway. There, you'll explore the idyllic island of Senja, the show-stopping scenery in Lofoten, the Helgeland coast, and the original Ålesund on your way to the city of Bergen.

### **Itinerary:**

Day 1 | Longyearbyen Day 2 | Ny-Ålesund Day 3 | At sea Day 4 | Torsken Day 5 | Stokmarknes and Svolvær Day 6 | Brønnøysund Day 7 | Ålesund and Sæbø Day 8 | Bergen





- 8-day southbound half voyage on
- The Svalbard Line • Daily breakfast, lunch, and dinner in
- the ship's main restaurant Flora · Daily lunch and dinner in the ship's
- Brasserie Árran
- · Drinks package on the ship with a wide selection of beverages
- · Hands-on guiding by the larger onboard Coastal Experience Team
- · Onboard activities programme and lecture series



# The Svalbard Line **EXCURSIONS**

Enhance your experience by adding on optional excursions to really make the most of your adventure in Norway and Svalbard.

### Summer fun

Travelling Norway and Svalbard in summer gives you the opportunity to enjoy excursions that make the most of the long, leisurely days of the Midnight Sun.

Go dog sledding on a wheeled sled, fishing in Lofoten, and

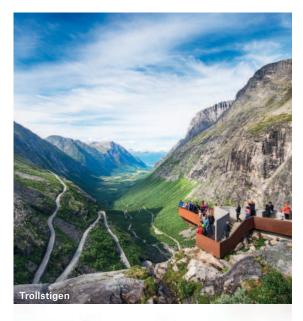
hiking with Vikings. Harvest and feast on king crab, enjoy an Arctic swim and sauna, and look for whales, seals, and reindeer on a safari.

### **Giving back**

Excursions add to your immersion in Norway, giving you an authentic experience with warm hospitality and a personal touch that only our local excursion suppliers can provide.

It feels great to know that your support directly benefits the people who call this beautiful place home, helping them to preserve local culture and the way of life here.







### THE RIGHT FIT

Our diverse excursions cater not just for varied interests but also for different mobility levels, so you can choose the activity that's right for you.

Level1 Easy	Suitable for most guests
Level 2 Moderate	Some mobility needed
Level 3 Active	Good mobility needed
Level 4 Challenging	Good mobility and fitness needed



The excursions we offer sometimes change. For an up-to-date list, more information, and prices, please visit our website.

### **OPTIONAL EXCURSIONS**

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			Hike in Urke Valley	3



We always do our best to keep to our sailing schedule, but sometimes the weather and sea on the Norwegian coast has other plans. When the wind is too wild or the fog is too thick, we change the itinerary and adjust our services with safety in mind. This is part of the experience.

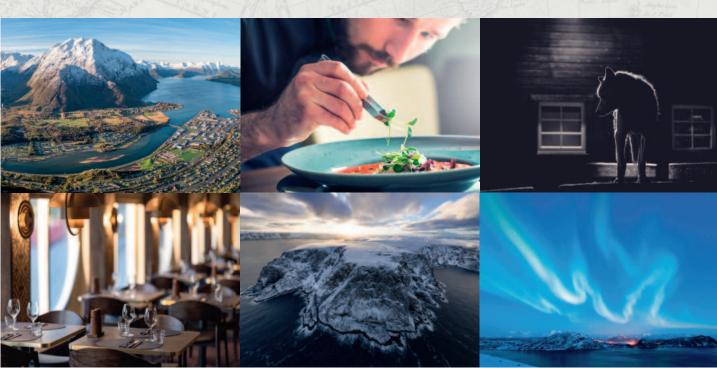
### VOYAGES

VOYAGES

### THE NORTH CAPE LINE

Your Northern Lights adventure between Oslo/Hamburg and North Cape at the top of Europe.

Sailing in autumn, winter, spring 15 days | 12-13 ports Northbound only: 7 days, 7 ports Southbound only 9 days, 7-8 ports Port calls during the day only Average of 6 hours in each port 25+ optional seasonal excursions





### THE NORTH CAPE LINE - WINTER

Sail from capital Oslo to North Cape at the top of the European continent, and back, being in awe whenever Norway's Northern Lights appear above.



Oslo – Honningsvåg – Oslo

13 ports

25+ optional excursions

**Departs September - April.** Check website for full list of departure dates



### Day 1 | Oslo 📀

What better way to start your Norwegian experience than by exploring the nation's capital? See the iconic iceberg-inspired Opera House and the nearby Munch Museum. *Approx. departure time: 8pm* 

### Day 2 | At sea 🗇

Relax and admire the beautiful soft scenery of southern Norway. Start getting to know your shipmates and the Coastal Experience Team.

### Day 3 | Lysefjord and Stavanger 🗇

We sail through the Lysefjord in the morning, giving you views of the famous Pulpit Rock. Wander around the colourful city of Stavanger, known as the 'Oil Capital of Norway'. *Approx. time in port: 5 hours* 

### Day 4 | Ålesund 🗇

This picturesque town at the end of a small peninsula is made even more beautiful by its colourful Art Nouveau architecture. Take in the views from nearby Mount Aksla. *Approx. time in port: 4 hours* 

### Day 5 | Rørvik 🗇

Count the 6,000 islands, reefs, and islets that make up the Vikna archipelago around the cosy fishing port of Rørvik. The town is home to the Norveg Coastal Museum. *Approx. time in port: 4 hours* 

### Day 6 | Svolvær and Stokmarknes 🗇

Svolvær is the heart of the beautiful Lofoten islands. Stokmarknes in Vesterålen is where we were founded in 1893, and the site of the shipin-a-bottle Hurtigruten Museum. *Approx. time in port: Svolvær: 5 hours Stokmarknes 2 hours* 

northbound
 southbound

### Day 7 | Tromsø 📀

You'll have all day to get to know Tromsø, the historic and modern-day city of the Arctic. It boasts impressive architecture, top restaurants, and a variety of optional excursions. *Approx. time in port: 8 hours* 

### Day 8 | Honningsvåg 📀

Welcome to the gateway to the North Cape. At 71°N, it is the famed northernmost point of the European continent, marked by a clifftop globe monument and café. *Approx. time in port: 12 hours* 

### Day 9 | Alta 🔶

Famous for its iconic Northern Lights Cathedral, Alta frequently enjoys clear skies, making it the perfect place for viewing the aurora borealis should they appear. *Approx. time in port: 7 hours* 

### Day 10 | Narvik 🚸

Narvik's position between mountains and fjords makes it a very scenic port town, with also strategic importance during WWII. Take the cable car up to Narvikfjellet for the best views.

Approx. time in port: 5 hours

### Day 11 | At sea 📀

The ship has now begun to sail south along the inner coastal route. Relax and admire the scenery from the lounge, keeping an eye out for Sea Eagles and whales.

Ålesund

### Day 12 | Åndalsnes 🚸

This alpine village is Norway's mountaineering capital thanks to its location at the foot of beautiful mountains along the Isfjord and the Romsdalsfjord. *Approx. time in port: 8 hours* 



### Day 13 | Bergen 🚸

'The City of Seven Mountains' is Norway's second largest city. Head to the top of Mount Fløyen via the funicular and browse the shops in the UNESCO Bryggen area. *Approx. time in port: 6 hours* 

### Day 14 | Kristiansand 🚸

This city embraces its status as Norway's southernmost city, from the whitewashed walls of Posebyen old town to the fine sand and palm trees of Bystranda urban beach. *Approx. time in port: 4 hours* 

### Day 15 | Oslo 🚸

You arrive back in Oslo in the morning, bringing back special memories of crossing the Arctic Circle up to the North Cape and hopefully seeing Norway's Northern Lights. *Approx. arrival time: 8am* 





### NORTHERN LIGHTS PROMISE

**Free** 6 or 7-day voyage if the aurora doesn't occur within sight of the ship on voyages of 11 days or more departing between 20 Sep & 31 Mar.\*

### INCLUDED

- 15-day full voyage on The North Cape Line – Winter
- The original Northern Lights Promise from Hurtigruten
- Daily breakfast, lunch, and dinner in the ship's main restaurant Flora
- Daily lunch and dinner in the ship's Brasserie Árran
- Drinks package on the ship with a wide selection of beverages
- Hands-on guiding by the larger onboard Coastal Experience Team
   Onboard activities programme and lecture series
- lecture series



Oslo - Tromsø

7 ports

12+ optional excursions

**Departs September - April.** Check website for full list of departure dates.

> 7 DAYS

### THE NORTH CAPE LINE – WINTER: NORTH

For a one-week Signature voyage in search of the Northern Lights, choose the northbound section of The North Cape Line.

This voyage sails between Norway's capital city of Oslo and the Arctic capital of Tromsø. Along the way, you'll bear witness to some of Norway's best sights, and enjoy the colours of the coast in autumn, winter, or spring, depending on when you choose to travel.

Gaze in awe at the iconic 604-metre-tall cliff known as Pulpit Rock as we sail the Lysefjord. Then, admire Art Nouveau architecture in the charming coastal town of Ålesund before bracing yourself for the sheer beauty that the islands and mountains of Lofoten never fail to display.

### Itinerary:

Day 1 | Oslo Day 2 | At sea Day 3 | Lysefjord and Stavanger Day 4 | Ålesund Day 5 | Rørvik Day 6 | Svolvær and Stokmarknes Day 7 | Tromsø







#### INCLUDED

- 7-day northbound half voyage on The North Cape Line - Winter: North
- Daily breakfast, lunch, and dinner in the ship's main restaurant Flora
- Daily lunch and dinner in the ship's
  Brasserie Árran
- Drinks package on the ship with a wide selection of beverages
- Hands-on guiding by the larger onboard Coastal Experience Team
- Onboard activities programme and lecture series

#### VISIT HURTIGRUTEN.COM

**50** | Hurtigruten Voyages



Tromsø - Oslo

8 ports

12+ optional excursions

Departs October - April. Check website for full list of departure dates.

**9** 

### THE NORTH CAPE LINE – WINTER: SOUTH

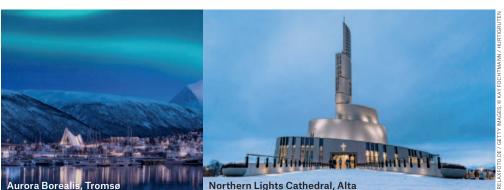
Start in 'the Arctic capital' of Tromsø, go north to the top of Europe, and then sail south to Bergen and eventually Oslo.

The southbound section of The North Cape Line is split between northern Norway and then western and southern Norway. This means you'll spend the first half of this voyage in the Arctic Circle, increasing your chances of seeing the aurora borealis over four and a half days.

Stand at the top of the European continent at North Cape via Honningsvåg. Drop in to Sorrisniva Ice Hotel in Alta and Iearn about WWII history in Narvik. Once south, you'll have the scenery of the Romsdal valley beckoning you, and the sights and sounds of Bergen's wharf district and fish market.

### Itinerary:

Day 1 | Tromsø Day 2 | Honningsvåg Day 3 | Alta Day 4 | Narvik Day 5 | At sea Day 6 | Åndalsnes Day 7 | Bergen Day 8 | Kristiansand Day 9 | Oslo





Signature VOYAGES

# The North Cape Line **EXCURSIONS**

Specially selected for The North Cape Line – Winter and The North Cape Line – Summer, these unique optional add-on experiences showcase the best of the Norwegian coast.

#### Seasonal escapades

As The North Cape Line sails over all four seasons, there are a range of excursions to suit the weather in each.

Search for Sea Eagles on a safari from winter to spring. See the fabled island of Nærøya, favoured by the Norse gods. Try ice-fishing on a frozen lake and enter the magical Sorrisniva Ice Hotel.

### **Closer connections**

Our Signature voyages build on relationships with both old and new local excursion providers. This creates sustainable tourism and a circular economy where we sail, supporting local people and livelihoods.

For you, it means more opportunities to meet local Norwegians, to experience what life is like here, and to take special memories back home.

### THE RIGHT FIT

Our diverse excursions cater not just for varied interests but also for different mobility levels, so you can choose the activity that's right for you.

**Level 1 Easy** Suitable for most guests

Level 2 Moderate Some mobility needed Level 3 Active Good mobility needed

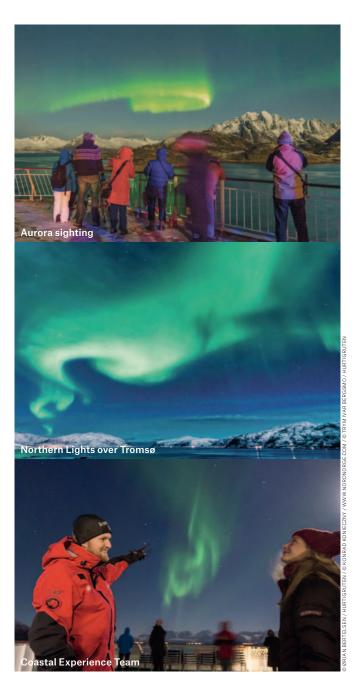
**Level 4 Challenging** Good mobility and fitness needed





### **OPTIONAL EXCURSIONS**

	The North Cape Line - Winter					
Day	Port	Excursion	Level			
3		On the Trail of the Vikings	2			
	Stavanger	Walking Tour in the Old Town of Stavanger	3			
	Ålesund	Ålesund on Foot	2			
4		Saga Islands Bus Tour to Alnes - Winter	1			
F	Rørvik	Time Travel through Rørvik	2			
5		Nærøya: The Island of the Gods	2			
		Lofoten Scenery and Henningsvær	1			
6	Svolvær and Stokmarknes	Fishing in Lofoten	2			
6		Kayaking in Lofoten	4			
		Lofoten RIB & Sea Eagle Adventure	3			
		The Arctic Capital	1			
7	Tromog	Explore Tromsø by E-bike	3			
7	Tromsø	Cross Country Skiing in Tromso	4			
		Dog Sledding in Winter Wonderland	3			
	Honningsvåg	The North Cape	1			
		North Cape & King Crab Experience	1			
8		ATV experience to North Cape	3			
		Snowmobile to the North Cape	3			
		Arctic Ice Fishing	3			
	Alta	Dogsledding in Alta	3			
		Dog Sledding on Wheels in Alta	3			
9		Visit the Magical Sorrisniva Ice Hotel	1			
		UNESCO Rock Art & Northern Lights Cathedral	1			
12	Åndalsnes	Åndalsnes Gondola and Town Walk	2			
10	Bergen	Bergen City Walk	3			
13		Discover Bergen by E-bus	1			
	Kristiansand	Kristiansand WWII History Tour	1			
14		Walking Tour of Kristiansand	1			
		Norwegian Christmas at Skraastad Farm	1			





The excursions we offer sometimes change. For an up-to-date list, more information, and prices, please visit our website.



# WHAT'S INCLUDED

Our Signature voyages come with a long list of inclusive benefits and possible upgrades.

### FOR GUESTS IN CABINS

Enjoy an impressive range of included benefits when you choose from our selection of comfortable options: Polar Inside, Polar Outside, and Arctic Superior cabins.

#### Accommodation

- Choice of cabin type
- Choice of cabin location
   FULL VOYAGES ONLY
- Accommodation in a comfortable cabin with ensuite bathroom

#### Food and beverages

- Daily breakfast, lunch, and dinner in the ship's main restaurant Flora
- Daily lunch and dinner in Brasserie Árran
- Unlimited selected drinks in Flora, Brasserie Árran, and 1893 Bar during opening hours
- Unlimited selected tea and coffee
- Afternoon snack in the bar
- Culinary demonstrations and food tastings

#### Life on board

- Complimentary Wi-Fi throughout the ship and in your cabin
- Multi-lingual Coastal Experience Team
- Daily themed lectures, photography guidance, arts and crafts sessions
- Access to the fitness room and sauna
- Music entertainment and library access
- Selection of equipment for outdoor activities
   off ship

#### + Upgrade your voyage with:

- + Daily breakfast, lunch, and dinner in awardwinning fine dining restaurant Røst
- + Unlimited selected drinks in Røst during opening hours with an upgraded wine selection
- + Unlimited handcrafted cocktails in the bar during opening hours
- + Afternoon tea with sparkling wine
- + Hurtigruten clothing package including shell jacket, wool sweater, wool hat
- + Camera equipment and binoculars rental
- + Wide range of optional seasonal excursions and guided hikes

### **FOR GUESTS IN SUITES**

For the absolute best in onboard comfort, cuisine, service, and beautifully appointed rooms, choose our Signature voyages suite experience.

#### Accommodation

- Choice of suite type
- Choice of suite location FULL VOYAGES ONLY
- · Fast track, priority check-in
- Accommodation in a stylish, spacious suite with ensuite bathroom
- · No charge on any items in your suite's minibar
- Daily minibar refill
- King-size beds
- Daily turndown service
- Hurtigruten clothing package including shell jacket, wool sweater, wool hat <sup>FULL VOYAGES ONLY</sup>

#### Food and beverages

- Choice of dining times during the main restaurant's opening hours
- Daily breakfast, lunch, and dinner in the ship's main restaurant Flora
- Daily lunch and dinner in Brasserie Árran
- Daily breakfast, lunch, and dinner in awardwinning fine dining restaurant Røst
- Exclusive dinner with the ship's officers
- Unlimited selected drinks in Flora, Brasserie
- Árran, and 1893 Bar during opening hours • Unlimited selected drinks in Røst during opening hours
- Unlimited cocktails in the bar during opening hours
- Unlimited tea and coffee (selected types offered)
- Culinary demonstrations and food tastings
- Occasional afternoon tea with cakes and sparkling wine

#### Life on board

- Complimentary Wi-Fi throughout the ship and in your suite
- Multi-lingual Coastal Experience Team
- Access to the fitness room and sauna
- Daily themed lectures, photography guidance, arts and crafts sessions
- Music entertainment and library access
- Selection of equipment for outdoor activities
   off ship
- Visit to the bridge when in port at the Captain's discretion
- Complimentary use of binoculars
- 2,500 NOK in onboard credit

#### + Upgrade your voyage with:

- + Camera equipment rental
- + Wide range of optional seasonal excursions and guided hikes

### Original vovages

Experience the original Coastal Express that Hurtigruten founded over 130 years ago, loved for generations The Coastal Express sails day and night to 34 diverse ports, from frontier Arctic cities to quiet fishing villages

. 10

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Local ingredients for our Norway's Coastal Kitchen onboard food concept are sourced where we sail at 15 ports Travel like a local with local Norwegians as our ships bring passengers, cargo, and cars to different communities



## Our famous route connecting local communities since 1893

### THE COASTAL EXPRESS

The voyage that gave us our name, named 'The World's Most Beautiful Voyage' by Lonely Planet.

- Sailing all year
- 12 days, 34 ports twice
- Northbound only: 7 days, 34 ports
- Southbound only: 6 days, 33 ports
- Average of 6 ports per day
- Port calls day and night
- Up to 4 hours in selected ports
- 70+ optional seasonal excursions

### BEST-SELLING TOUR PACKAGES

Scandinavian tour packages by land and sea. Including The Coastal Express.

### **ESCORTED SMALL-GROUP TOURS**

- 18-day Follow the Northern Lights Norway to Finland
- 15-day Follow the Northern Lights Finland to Norway
- Follow the Midnight Sun –
   Norway, Sweden and Finland

### **INDEPENDENT TOURS**

- Complete Norway Northern Lights
- Complete Norway Midnight Sun
- The Coastal Express North & The Snow Hotel

For all itineraries, please visit **hurtigruten.com** 

# HEART AND SOUL OF NORWAY

Our Original voyages sail The Coastal Express, the service our founder Captain Richard With began over 130 years ago. It is an intimate part of life on the coast and has been for generations.

### The Original, since 1893

USA has Route 66. Japan has the bullet train. For Norway, we have Hurtigruten's The Coastal Express. We are the original Norwegian coastal voyage, loved by locals and the world.

### 'The World's Most Beautiful Voyage'

That's how Lonely Planet described The Coastal Express. It is 12 days, 34 ports big and small, and 2,500 nautical miles from southwestern Norway to the Arctic Norwegian border and back.

### The charm of everyday Norway

Many Norwegians use our ships to return home on the coast.

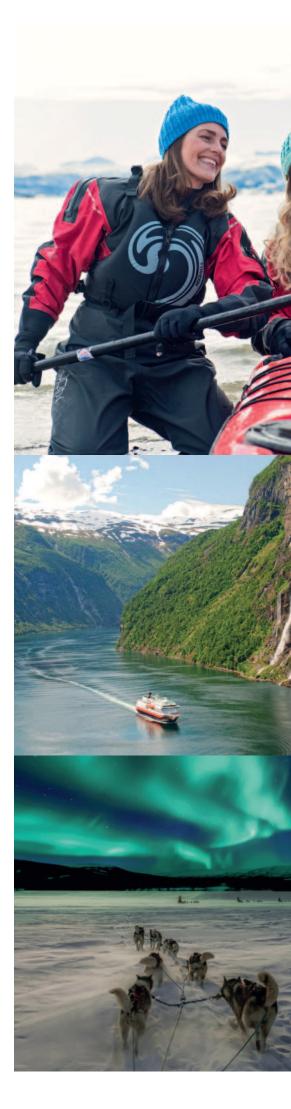
For our guests, you'll see heartwarming scenes of people greeting and hugging one another at many of our ports.

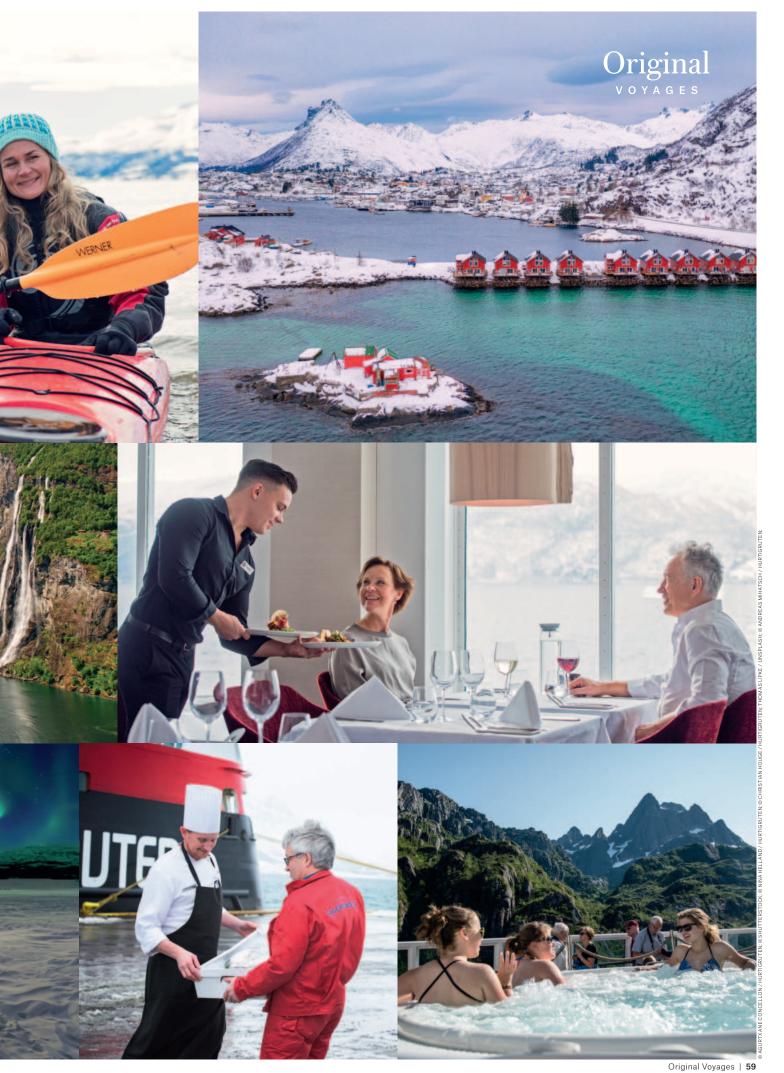
### Local ingredients, local flavours

We bring cargo to the coastal communities, including transporting cars. At 15 of the ports, we pick up food and drinks to serve you on board. It's as fresh and as local as it gets.

### Watch the coast float by

Fall into the peaceful rhythm of life at sea, gazing at the coast from the lounge, gym, sauna, or outdoor hot tubs. To learn more about Norway, join the Coastal Experience Team for a lecture.





# A JOURNEY OF FLAVOURS

Norway's coast is beautiful, raw, and bountiful. As we sail, we pick from its pantry. Its mountains are our herb garden. The fjords, our vegetable patch.

### Torget

Meaning 'marketplace' in Norwegian, our main restaurant offers a variety for all three daily meals, which are buffets and set menus. Expect a selection of meat, fish, vegetarian, and vegan dishes to enjoy.

### Kysten

Dine in style at 'The Coast', our à la carte option. You'll savour exquisite dishes crafted by our most skilled chefs, using the finest ingredients the Norwegian coast has to offer. We recommend the fresh and succulent king crab.

### Brygga

The name of this bistro is the Norwegian word for 'wharf'. It serves traditional Nordic dishes, as well as salads, pizzas, and other crowd-pleasers, like our signature fresh shrimp sandwich served with eggs and dill mayonnaise.

### Multe

This onboard bakery serves cakes, waffles, pastries, and open sandwiches called *smørbrød*, along with smoothies, coffees, and a range of ice creams from Lofoten. The name of the bakery means 'cloudberry' in Norwegian.

### **Explorer Bar**

The lounge's bar has hot drinks, fruit juices, various beers, wine, and a collection of Norwegian aquavit that would make any spirit lover jealous. Enjoy with a selection of snacks, including a Norwegian classic: dried fish.















ofoten Seaweed products

Arctic Superior Cab



Arctic Superior Cabin





# A FEELING OF KOSELIG

Feel cosy, warm, and calm on board our ships as you sail an Original voyage on The Coastal Express.

### Absolute comfort

We've applied a sense of Norwegian cosiness or *koselig* to the interiors of The Coastal Express fleet. Natural materials, comforting colours, soft lighting, and touches of décor add to a homely ambience.

### The sounds of sleep

Cabins on the middle and lower decks may be closer to working areas of the ship such as the cargo bay, which operates around the clock on The Coastal Express. If you're a light sleeper sensitive to noise, it's better to pick a cabin or suite from Deck 5 and up.

### **Expedition Suites**

Only located on the upper decks, these spacious, sublime rooms are the best The Coastal Express has to offer. All boast large windows with splendid views of the coast.

### **Arctic Superior**

Enjoy an outside window with these bigger cabins which are usually situated on the upper or middle decks. Most have views of the passing scenery.

### **Polar Outside**

Found on most decks, this category of cabin comes with a window or small porthole. Some cabins look out onto the mid-level walking deck. Some Polar Outside cabins are accessible to guests who require adapted bathrooms and other mobility aids. Please note that standard cabins have raised door sills and may not be suitable for larger mobility aids.

### **Polar Inside**

Similar in size to Polar Outside cabins, just without the window. Cabins may have single beds that can be combined into a double, or with one bed converting into a sofa.





We always do our best to keep to our sailing schedule, but sometimes the weather and sea on the Norwegian coast has other plans. When the wind is too wild or the fog is too thick, we change the itinerary and adjust our services with safety in mind. This is part of the experience.

### VOYAGES



### THE COASTAL EXPRESS

The voyage that gave us our name, named 'The World's Most Beautiful Voyage' by Lonely Planet.

Sailing all year 12 days, 34 ports twice Northbound only: 7 days, 34 ports Southbound only: 6 days, 33 ports Average of 6 ports per day Port calls day and night Up to 4 hours in selected ports 70+ optional seasonal excursions

### THE COASTAL EXPRESS - TOURS

Tour packages featuring a Coastal Express voyage, land tours, hotels and more.

#### **Escorted Small-Group Tours**

18-day Follow the Northern Lights – Norway to Finland

15-day Follow the Northern Lights – Finland to Norway

15-day Follow the Midnight Sun – Norway, Sweden and Finland

Independent Tours

Complete Norway - Northern Lights

Complete Norway - Midnight Sun

The Coastal Express – North & The Snow Hotel

### THE COASTAL EXPRESS - SHORT VOYAGES

Pick from different sections of our famous route for the ideal long weekend or for tailormade trips.

Sailing all year 5 days or less Average of 6 ports per day Port calls day and night Up to 4 hours in selected ports













### THE COASTAL EXPRESS

Our historic route as a lifeline to local communities sails the Norwegian coast day and night. Ports visited in the night on the northbound route are then seen by day southbound.



Bergen - Kirkenes - Bergen 34 ports twice Average of 6 ports per day Between 10 minutes to 4 hours in port Sailing all year





### DAY 1: Bergen 📀

Your journey begins in Bergen, 'The City of Seven Mountains', renowned for its colourful wooden wharves and bustling fish market.

### DAY 2: Florø - Molde 🛞

Sail through idyllic fjords, past islets and skerries to the town of Ålesund and its Art Nouveau architecture.

### DAY 3: Kristiansund – Rørvik ↔

Visit Nidaros Cathedral, Norway's most famous church, and stroll through the charming Bakklandet district in the old Viking city of Trondheim.

### DAY 4: Brønnøysund – Svolvær 📀

Join us out on deck for a traditional ceremony to mark crossing the Arctic Circle. You're now in the realm of winter's Northern Lights and summer's Midnight Sun.

### DAY 5: Stokmarknes -Skjervøy 🏵

Explore the city of Tromsø, the Arctic capital or enjoy an optional seasonal excursion such as skiing, kayaking, dog sledding, or cruising on a silent, electric boat.

### DAY 6: Øksfjord - Berlevåg 📀

Welcome to Troms & Finnmark, Sámi country, where the fjords make way for tundra, the bird cliffs of Honningsvåg and spectacular North Cape at the top of Europe.



### DAY 7: Båtsfjord - Kirkenes -Berlevåg 📀

Kirkenes, a short distance from the border, marks your turning point. Ports that were passed at night northbound are visited during the day southbound.

### DAY 8: Mehamn - Tromsø 📀

Visit Hammerfest, home to a UNESCO-listed Meridian Column. Take in the views of the Lyngen Alps before arriving in Tromsø to enjoy an optional midnight concert.

### DAY 9: Tromsø -Stamsund 🛞

See the unspoilt beauty of the fabled Vesterålen and Lofoten islands. Admire the dramatic scenery from out on deck or on an optional excursion.

### DAY 10: Bodø - Rørvik 📀

The stunning Helgeland Coast awaits, including the Seven Sisters mountain range and Torghatten Mountain, pierced by a natural tunnel.

### DAY 11: Trondheim -Ålesund 🍥

Revisit the royal city of Trondheim, then sail to Kristiansund, Norway's 'Bacalao Capital' before you reach Molde via the majestic Romsdal Alps.

You can choose to end your voyage in Trondheim. This gives you the option of taking the Dovre Railway to the cosmopolitan capital of Oslo.

NORWEGIAN

Kristiansund'

Ålesund Torvik

Hjørundfjord

Måløy

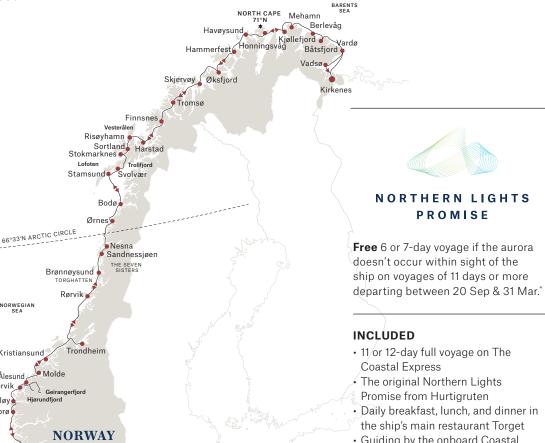
Florø

Bergen

### DAY 12: Bergen 📀

Don't miss views of Nordfjord before you disembark in Bergen. Book a postvoyage extension to explore more of this historic city.







Bergen - Kirkenes 7 days, 34 ports Average of 6 ports per day Between 10 mins to 4 hours in port Sailing all year



### **THE COASTAL EXPRESS** – NORTH

One week sailing north to the top of Norway, visiting the coast's biggest cities and towns along the way. Best for those that like history, culture, shopping, and sightseeing.

BARENTS SEA

Berlevåg

NORTH CAPE Mehamn

Starting from Bergen and disembarking in Kirkenes in the north, you'll be able to spend hours exploring the Art Nouveau inspired town of Ålesund; the royal city of Trondheim and its Nidaros Cathedral; Bodø just above the Arctic Circle, and Tromsø, capital of the Arctic.

It's not all about the towns and cities though. Sail in spring from March to May or autumn from September to October for the hidden gem of Urke in the Hjørundfjord or in summer between 1 June and 31 August to bask in the beauty of the UNESCO-listed Geirangerfjord.

### **Itinerary:**

Day 1 | Bergen Day 2 | Florø - Molde Day 3 | Kristiansund - Rørvik Day 4 | Brønnøysund - Svolvær Day 5 | Stokmarknes - Skjervøy Day 6 | Øksfjord - Berlevåg

Day 7 | Båtsfjord - Kirkenes



#### INCLUDED

- 7-day northbound half voyage on The Coastal Express
- Daily breakfast, lunch, and dinner in the ship's main restaurant Torget
- · Guiding by the onboard Coastal Experience Team



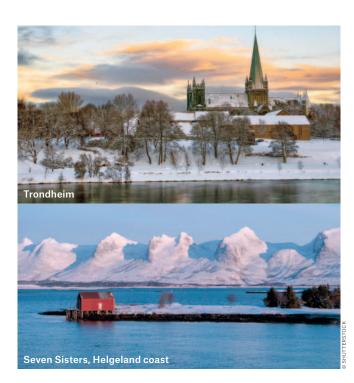


Kirkenes – Bergen 33 ports Average of 6 ports per day Between 10 mins to 4 hours in port Sailing all year



### THE COASTAL EXPRESS – SOUTH

The ideal pick for nature lovers with less than a week to spare. You'll enjoy daytime sailings of Norway's most beautiful archipelagos and striking mountain ranges.



Sail from the dramatic Arctic landscapes of northern Norway down past Lyngenfjord to Senja, one of Norway's most scenic islands. We'll then weave through the beautiful Vesterålen and Lofoten islands, with a possible detour into Trollfjord.

Further south, the ship takes in views of the Helgeland Coast. Legend has it that the Seven Sisters mountain range are seven troll princesses turned to stone. Likewise, the dramatic natural tunnel that pierces the centre of Torghatten mountain is also the inspiration for some local lore.

### Itinerary:

- Day 1 | Kirkenes
- Day 2 | Mehamn Tromsø
- Day 3 | Tromsø Stamsund
- Day 4 | Bodø Rørvik
- Day 5 | Trondheim Ålesund
- Day 6 | Ålesund Bergen



### INCLUDED

- 6-day southbound half voyage on The Coastal Express
- Daily breakfast, lunch, and dinner in the ship's main restaurant Torget
- Guiding by the onboard Coastal Experience Team



Bergen – Kirkenes – Bergen 34 ports twice Average of 6 ports per day Between 10 minutes to 4 hours in port Departure dates from Sept – March



### ASTRONOMY VOYAGE

### THE COASTAL EXPRESS WITH AN EXPERT ASTRONOMER

Enjoy the fascinating insights of our galaxy and the aurora with a qualified astronomer on board.

### BASED ON OUR 12-DAY CLASSIC VOYAGE

Discover more about the magical Northern Lights, the Arctic sky, and the solar system with a renowned astronomer who will accompany you on your voyage. You'll also enjoy an exclusive visit to the Northern Lights Planetarium in Tromsø.

### YOUR ONBOARD ASTRONOMERS

### Dr John Mason, MBE

Applied physicist, principal lecturer at the South Downs Planetarium in Chichester and fellow of the Royal Astronomical Society since 1976. Appearances on BBC TV's 'The Sky at Night.'

### **Dr Sadie Jones**

Astronomy Public Engagement Leader at the University of Southampton, researcher on Space Environment Physics 2020 Svalbard expedition, and curator of aurora display workshops 'The Aurora Zoo'.

### Tom Kerss, FRAS

Astronomer, astrophotographer, author, and Hurtigruten's official Chief Aurora Chaser. Founder of Royal Observatory Greenwich's Stargazing London.

### Dr Darren Baskill

Lecturer on physics and astronomy at the University of Sussex, and initiator of the Royal Observatory Greenwich's Astronomy Photographer of the Year competition and exhibition.





### NORTHERN LIGHTS PROMISE

**Free** 6 or 7-day voyage if the aurora doesn't occur within sight of the ship on voyages of 11 days or more departing between 20 Sep & 31 Mar.\*

### INCLUDED

- 12-day full voyage on The Coastal Express
- The original Northern Lights Promise from Hurtigruten
- Lectures and guiding by an onboard expert astronomer
- Entrance to the planetarium in Tromsø
- Daily breakfast, lunch, and dinner in the ship's main restaurant Torget
- Guiding by the onboard Coastal Experience Team



\*Visit our website for terms and conditions.

### Original VOYAGES

### **SHORT VOYAGES**

You can also choose to do just a few days of The Coastal Express route. These are ideal as an add-on to your other plans in Norway.



### NORTHBOUND

West Fjords to the Arctic Capital 5 days | Bergen-Tromsø

**West Fjords to Lofoten** 4 days | Bergen-Svolvær

Lofoten to the Norwegian Border 4 days | Svolvær-Kirkenes

West Fjords to the Viking Capital 3 days | Bergen-Trondheim

Viking Capital to the Arctic Capital 3 days | Trondheim-Tromsø

Arctic Capital to the Norwegian Border 3 days | Tromsø-Kirkenes

### SOUTHBOUND

Lofoten to the West Fjords 4 days | Svolvær-Bergen

Arctic Capital to the West Fjords 4 days | Tromsø-Bergen

Arctic Capital to the Viking Capital 3 days | Tromsø-Trondheim

Norwegian Border to Lofoten 3 days | Kirkenes-Svolvær

Norwegian Border to the Arctic Capital 2 days | Kirkenes-Tromsø

Viking Capital to the West Fjords 2 days | Trondheim-Bergen



Original Voyages | 71

### Original voyages

# WHAT'S INCLUDED

Sail on one of our Original voyage and enjoy our feel-at-home Hurtigruten hospitality.

Ø

Jannie



Enjoy various included benefits when you choose from our selection of comfortable options: Polar Inside, Polar Outside, and Arctic Superior cabins.

#### Accommodation

- Choice of cabin type
- Choice of cabin location FULL VOYAGES ONLY
- Accommodation in a comfortable cabin with ensuite bathroom

#### Food and drink

- Daily breakfast, lunch, and dinner in the ship's main restaurant Torget
- Unlimited selection of tea and black filter coffee

#### Life on board

- Complimentary Wi-Fi throughout the ship and in your cabin
- Multi-lingual Coastal Experience Team
- · Daily themed lectures

#### + Upgrade your voyage with:

- + Wine package (House, Superior, Premium)
- + Priority check-in
- + Welcome basket with sparkling wine
- + Traditional Norwegian wool sweater
- + Choice of dining time
- + Dinner in fine dining restaurant Kysten
- + Wide range of optional seasonal excursions and guided hikes

#### FOR GUESTS IN SUITES

For the best in our Original voyages' onboard comfort, cuisine, service, and beautifully appointed rooms, choose our suite experience.

#### Accommodation

- Choice of suite type
- Choice of suite location FULL VOYAGES ONLY
- Fast track, priority check-in
- Accommodation in a stylish, spacious suite with ensuite bathroom
- Welcome basket with sparkling wine
- Traditional Norwegian wool sweater
   FULL VOYAGES ONLY

#### Food and drink

- Daily breakfast, lunch, and dinner in the ship's main restaurant Torget
- Unlimited selection of tea and black filter coffee

#### Life on board

- Complimentary Wi-Fi throughout the ship and in your cabin
- Multi-lingual Coastal Experience Team
- · Daily themed lectures

#### + Upgrade your voyage with:

- + Wine package (House, Superior, Premium)
- + Choice of dining time
- + Dinner in fine dining restaurant Kysten
- + Wide range of optional seasonal excursions and guided hikes



## The Coastal Express **EXCURSIONS**

Over 70 seasonal optional excursions allow you to go deeper into the dramatic landscapes and culture of Norway.

#### Something for everyone

Choose from active adventures like kayaking around Ålesund to a tour of Nidaros Cathedral in Trondheim. Cultural visits will introduce you to Sámi culture or to a family-run dairy farm in Lofoten.

On some excursions, you'll be so busy exploring that you'll stay longer than the scheduled port stop, instead meeting up with your ship at the next port later in the day.

## *Friluftsliv* the legend of Norway

Embrace the Norwegian concept of *friluftsliv* whatever the season. Cycling and RIB boat safaris take advantage of the summer and autumn weather while dogsledding or skiing let you enjoy the spring and winter wonderland.

Depending on the season and weather, the Coastal Experience Team may also offer optional mountain hikes, bringing you to beautiful viewpoints or hidden spots that only a few know about.

#### **THE RIGHT FIT**

Our diverse excursions cater not just for varied interests but also for different mobility levels, so you can choose the activity that's right for you.

**Level 1 Easy** Suitable for most guests

**Level 2 Moderate** Some mobility needed Level 3 Active Good mobility needed

Level 4 Challenging Good mobility and fitness needed



#### **OPTIONAL EXCURSIONS**

Day	Port	Excursion	Level
DAY 2	Ålesund	Alnes Lighthouse	2
	Ålesund	Art Nouveau Walk (autumn)	2
	Ålesund	Art Nouveau Walk (spring & winter)	2
	Ålesund	Atlanterhavsparken Aquarium & Mt Aksla	2
	Ålesund	Hjørundfjord - Tastes and Traditions	2
	Hjørundfjord	Hjørundfjord, Geiranger, and Ålesund	1
	Ålesund	Kayaking in Ålesund	4
	Ålesund	Silent Hjørundfjord	2
	Urke	A Taste of Norway	1
	Geiranger	Geiranger with Trollstigen Pass	1
	Urke	Hike with a Visit to a Shieling	3
	Urke	Mountain Hike in Hjørundfjord	4
DAY 3	Trondheim	Cycling in Trondheim	4
	Trondheim	Kayaking on the River Nid	4
	Trondheim	Nidaros Cathedral & Ringve Museum	2
	Trondheim	Trondheim City Walk	3
	Trondheim	Trondheim with Nidaros Cathedral	1
	Bodø	Arctic Coastal Walk	4
DAY 4	Bodø	Experience Bodø and Saltstraumen	2
	Bodø	RIB Safari to Saltstraumen	3
	Bodø	Sámi Heritage	1
	Ørnes	Svartisen Glacier	2
	Stamsund	Farm Visit in Lofoten	2
	Stamsund	Highlights of Lofoten	1
	Stamsund	Meet the Vikings - Winter	1
	Stamsund	Meet the Vikings - Summer	1
DAY 5	Tromsø	Cross-Country Skiing	4
	Tromsø	Dog Sledding	4
	Tromsø	Polar History Walk	2
	Tromsø	Explore Tromsø by E-bike	3
	Tromsø	Snowshoeing in Tromsø	4
	Tromsø	The Arctic Capital Tromsø	1
	Honningsvåg	Birdwatching Safari	2
DAY 6	Honningsvåg	Fishing Village Visit	2

Day	Port	Excursion	Level
	Honningsvåg	The North Cape	1
DAY 6	Honningsvåg	The North Cape Exclusive	1
DAY 6	Kjøllefjord	Sámi Culture	1
	Kjøllefjord	Snowmobile Trip in the Arctic	3
	Kirkenes	ATV/Quad Safari to Norwegian Border	3
	Kirkenes	Husky Tour	3
	Kirkenes	King Crab Adventure - Summer	1
DAY 7	Kirkenes	King Crab Adventure - Winter	1
27.117	Kirkenes	Kirkenes Snowhotel	2
	Kirkenes	Riverboat to the Norwegian Border	2
	Kirkenes	The Norwegian Border	1
	Kirkenes	Snowmobile Safari	3
	Hammerfest	Mountain Hike in Hammerfest	4
	Hammerfest	The Northernmost Town in the World	1
DAY 8	Honningsvåg	Breakfast at the North Cape	1
	Mehamn	Snowmobile Trip in the Polar Night	3
	Tromsø	Midnight Concert in the Tromsø Cathedral	1
	Trollfjord	Sea Eagle Safari	2
	Svolvær	Lofotpils Brewery	2
	Harstad	A Taste of Vesterålen	1
DAY 9	Stokmarknes	The Hurtigruten Museum	1
	Svolvær	Lofoten by Horse	3
	Svolvær	Lofoten Islands	1
	Svolvær	RIB Adventure in Lofoten	3
	Brønnøysund	Hike to Torghatten Mountain	4
DAY 10	Brønnøysund	Visit the Salmon	2
	Sandnessjøen	UNESCO Vega Archipelago	1
	Kristiansund	Bergtatt – Magnificent Marble Mine	2
_	Kristiansund	The Atlantic Road	1
DAY 11	Trondheim	The Hidden Rooms of Nidaros Cathedral	2
	Trondheim	Trondheim with Nidaros Cathedral	2



The excursions we offer sometimes change. For an up-to-date list, more information, and prices, please visit our website.





## **BEST-SELLING TOUR PACKAGES**

Scandinavia by land and sea

Explore the Nordics with our range of exclusive tour packages featuring handpicked, deeply immersive experiences.

Feel the freedom of choosing a cruise-inclusive itinerary that best suits your travel style, whether it be an escorted small-group journey or independent tour.

Our coveted Follow the Northern Lights tour will have you exploring Norway, Sweden and Finland in a small group of up to 24 like-minded travellers, escorted by our expert guides. While in search of Mother Nature's ultimate light show, enjoy activities along the way including our Coastal Express voyage, husky sleigh rides and 'Norway in a Nutshell'.

If independent exploration is your preference, we present our self-guided tours. Our Complete Norway itineraries are available in winter and summer, showcasing the seasonal highlights. Start your journey by exploring the stunning mountain and fjord scenery between Oslo and Bergen before embarking on the complete Hurtigruten Coastal Express voyage visiting all 34 ports.

Whether it be a self-guided, escorted multi-day tour package and even flights to complete your journey, we've got you covered.





Oslo - Bergen - Kirkenes - Helsinki

34 ports | up to 8 ports per day

Between 10 minutes to 4 hours in port

Departure dates: Sep - Mar

Escorted small-group tour

18 DAYS

## FOLLOW THE NORTHERN LIGHTS – NORWAY TO FINLAND

#### INCLUDING THE COASTAL EXPRESS -NORTH & NORWAY IN A NUTSHELL

Two days exploring Oslo before a two-day train trip to Bergen via Flåm and Voss. From there, sail up to Kirkenes, travel down through Finland and spend a day in Estonia.

#### INCLUDES OUR

#### 7-DAY CLASSIC VOYAGE NORTH

#### Days 1-2

Arrive in Oslo and take in the sights on a city tour of a few of its many highlights.

#### Days 3-4

Travel to Bergen via the villages of Flåm and Voss aboard train, mountain railway, and ferry.

#### Days 5-11

Sail our 7-day Classic Voyage North to Kirkenes and visit the Sámi capital, Inari on the last day.

#### Day 12

Go on a reindeer safari in Saariselkä, Finland and get to know a local Sámi family.

#### Day 13

Visit Santa Claus Village before we head to our glass igloos at the Arctic Snowhotel in Sinettä.

#### Days 14-15

We move to Rovaniemi for husky dog sledding in the Lapland wilderness.

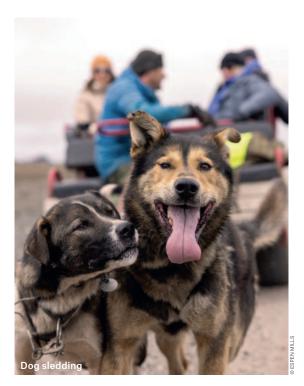
#### Days 16-18

Enjoy the attractions of Helsinki, including a day trip across to Tallinn, capital of Estonia.

**BEST SELLER** 



78 | Hurtigruten Voyages





#### INCLUDED

- 4-day Norway in a Nutshell tour from Oslo to Bergen
- (4 hotel nights + breakfast, 3 trains, 1 bus, and 1 ferry ride)
- 12-day full voyage on The Coastal Express
- Daily breakfast, lunch, and dinner in the ship's main restaurant Torget
- Guiding by the onboard Coastal
- Experience Team

#### VISIT HURTIGRUTEN.COM

#### \*Visit our website for terms and conditions.





Helsinki - Kirkenes - Bergen - Oslo

33 ports

**Between 10 minutes** to 4 hours in port

Departure dates: Oct - Mar

**Escorted small-group tour** 

15

## **FOLLOW THE NORTHERN LIGHTS -**FINLAND TO NORWAY

#### **INCLUDING THE COASTAL EXPRESS & NORWAY IN A NUTSHELL**

Travel up through Finland from its capital to join the ship at Kirkenes for your voyage down to Bergen. Finish with a train ride to Oslo.

#### **INCLUDES OUR 6-DAY SOUTHBOUND VOYAGE**

#### Days 1-2

Meet in Helsinki for a welcome dinner and take a walking tour of the capital's sites of interest.

#### Days 3-4

We travel to Rovaniemi in Lapland by train and enjoy a husky cart or sled ride at the local kennel.

#### Day 5

Visit Santa Claus Village before continuing to Saariselkä for a night in an Aurora Cabin or Glass Igloo.

#### Day 6

See the SIIDA museum in Inari. the Sámi capital. Cross into Norway for one night at the Snowhotel in Kirkenes.

#### **Days 7-12**

Sail our 6-day Classic Voyage South from Kirkenes to Bergen, with optional excursions to add on.

#### **Dav 13**

Enjoy a one-day tour from Bergen to Oslo via the villages of Voss and Flåm on the mountain railway.



Lofoten

Brønnøysund

Rørvi

Trondheim

**NORWAY** 

Oslo

NORWEGIAN

Ålesund

Torvik Måløy

Florø

Kristiansund,

Molde

øvfiord

Days 14-15



Join a sightseeing coach ride of

Oslo, including Holmenkollen Ski

Helsinki

## NORTHERN LIGHTS

BARENTS

Berlevåg

NORTH CAPE Mehamn 71°N Ber

### PROMISE

#### INCLUDED

- English-speaking Tour Manager
- All transfers (airports, hotels, ship)
- 8-nights with breakfast
- · Husky and reindeer sled ride
- 6-day southbound half voyage on The Coastal Express
- · Daily breakfast, lunch, and dinner in the ship's main restaurant Torget
- · Guiding by the onboard Coastal Experience Team
- 1-day Norway in a Nutshell tour from Bergen to Oslo
- · 1-day sightseeing tour in Oslo

#### **VISIT HURTIGRUTEN.COM**



Bergen - Kirkenes - Bergen 34 ports twice Average of 6 ports per day Between 10 minutes to 4 hours in port Departure from Jan - Mar Independent tour

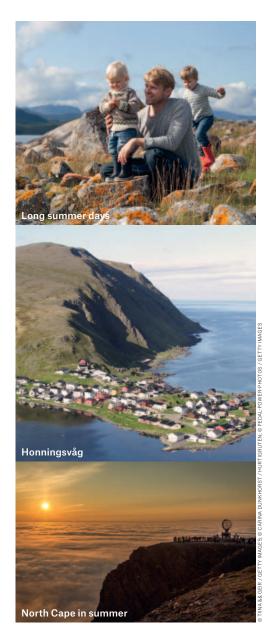


## **COMPLETE NORWAY -MIDNIGHT SUN**

#### **INCLUDING THE COASTAL EXPRESS & NORWAY IN A NUTSHELL**

The same as Complete Norway - Northern Lights, but enjoying the long summer days to see more of Norway's scenery.

#### **INCLUDES OUR 12-DAY CLASSIC VOYAGE**







- 4-day Norway in a Nutshell tour from Oslo to Bergen
- 12-day full voyage on The Coastal
- Daily breakfast, lunch, and dinner in the ship's main restaurant Torget

BARENTS

Båtsfjord Vadsø

Kirkenes

• Guiding by the onboard Coastal Experience Team

#### VISIT HURTIGRUTEN.COM



Stockholm – Bergen Bask under the Midnight Sun Traverse Sweden, Finland and Norway Escorted-small group tour



## FOLLOW THE MIDNIGHT SUN SOUTHBOUND

#### **INCLUDING THE COASTAL EXPRESS SOUTH**

Bask in long summer days under the Midnight Sun, as you explore Finnish Lapland and take in the Norwegian coastal towns.

#### **INCLUDES OUR**

#### 7-DAY CLASSIC VOYAGE SOUTH

#### Day 1

Meet your Tour Manager along with the rest of your group and be treated to a welcome dinner at the hotel which will be a threecourse set menu or a buffet.

#### Day 2

See more of Stockholm on a private four-hour guided tour of the city, including the old town and City Hall, where the Nobel Peace Prize ball is held each year. This evening, board a ferry bound for Helsinki.

#### Day 3

After disembarking the overnight ferry, board a private coach for a three-hour tour of Helsinki including the 'Church of Rock' and Sibelius Park.

#### Day 4

After breakfast board a train to Rovaniemi, the home of Santa Claus. Our journey will take us across the Arctic Circle, to the far north of Finland.

#### Day 5

Explore Santa Claus Village before we continue our journey north to the Midnight Sun Village in Saariselkä, where for the next two nights you'll be staying in your very own Midnight Sun cabin.

#### Day 6

Today you'll get to meet friendly Siberian huskies as they accompany you on a hike through the wilderness. Learn about arctic wildlife, pick fresh berries and take a drink straight from a mountain stream along the way. Enjoy dinner at the hotel followed by a Midnight Sun Photography Expedition.

#### Day 7

Today we'll board a private coach to continue our journey through Finnish Lapland. Our first stop is the small township of Inari where we'll explore the newly renovated SIIDA museum. Continuing north, we'll cross the border into Norway and arrive at Kirkenes.

#### Day 8

Today we visit the Snowhotel Kirkenes 365. This is the first hotel completely made of snow and ice. Enter a real-life winter wonderland, even in the middle of summer. Visit the resident huskies and reindeer before we board our ship headed south. The tour manager leaves the group after embarkation.

#### Day 9

On your Hurtigruten voyage south, we stop at 34 ports along the coast. Today we make early morning stops at Honningsvåg and Havøysund, before continuing to Hammerfest and then eventually Tromsø where we arrive just before midnight. Take a stroll around the city under the Midnight Sun - you might be surprised at how busy it is.

#### Day 10

Today, you'll be exploring the archipelagos of Lofoten and Vesterålen, real highlights of our Norway scenic route, before we continue to Stokmarknes. This is where The Hurtigruten Coastal Express began almost 130 years ago.

#### Day 11

Crossing the Arctic Circle is an important 'rite of passage', we'll celebrate the occasion with a taste of Arctic tradition – a spoonful of cod liver oil. Leaving the Polar region means saying goodbye to the Midnight Sun, but you'll still see incredibly long days throughout the rest of the summer voyage.

#### Day 12

This morning, you'll have the opportunity to explore the historic royal city of Trondheim for a few hours. Be sure to visit the majestic Nidaros Cathedral, built over the burial site of King Olav II who reigned from 1015 to 1028.

#### Day 13

On our last day onboard we'll dock at Florø, Norway's westernmost community, in the morning. As we leave the port, get ready to snap some shots of Stabben Lighthouse. After disembarking, we'll board a private bus for a city sightseeing tour of Bergen, including the UNESCO World Heritage-listed Bryggen, St Mary's Church, Håkon's Hall and the home of Norway's most famous composer, Edvard Grieg.

#### Day 14

You have the day at leisure to explore the city, then join the group for tonight's farewell dinner at a local restaurant.

#### Day 15

Our journey ends after breakfast.





Original VOYAGES

#### The Coastal Express

## EXPLORE MORE NORWAY

Get the most out of your holiday by adding a day or more before or after your voyage with us.

#### NORWAY IN A NUTSHELL

Take the scenic train from either Bergen or Oslo to the mountain station at Myrdal. There, you'll transfer to the Flåm Mountain Railway, one of the most beautiful train journeys in the world, including a photo-stop at Kjosfossen waterfall.

Once in the fjord-side village of Flåm, drop into the Flåm Railway Museum before an electric boat brings you out onto Aurlandsfjord for a twohour cruise to UNESCO-listed Nærøyfjord. The mountains that flank the fjords range between 1,400 and 1,600 metres high, creating a truly spectacular landscape.

Disembark the boat at Gudvangen where a bus drive you through Nærøydalen valley. The driver will take the mountain road that leads to the village of Voss where you'll catch the train back to Bergen or Oslo. Availability: All year Start point: Bergen or Oslo End point: Bergen or Oslo

#### One-day tour

Duration: 9-14 hours

#### Two-day tour

One hotel night in Flåm or in Voss

#### **Three-day tour**

One hotel night in Flåm and one hotel night in Voss



84 | Hurtigruten Voyages

#### SOGNEFJORD IN A NUTSHELL

Similar to the Norway in a Nutshell programme, this tour also includes a train from either Bergen or Oslo to Myrdal, and then the Flåm Mountain Railway with a photo-stop at Kjosfossen waterfall.

You'll visit the Railway Museum in Flåm before joining a cruise that starts from Aurlandsfjord, an arm of Sognefjord, Norway's longest fjord. The cruise then takes you through most of Sognefjord, giving you front-row seats to the so-called 'King of Fjords' and the surrounding mountains which tower some 2,000 metres tall.

Exiting Sognefjord, the boat will travel out into open sea, and hug the coast south to Bergen. Those headed to Norway's capital can then take the train from Bergen to Oslo.

Availability: 1 June – 30 Sept Start point: Bergen or Oslo End point: Bergen or Oslo

**One-day tour** Duration: 10-14 hours

**Two-day tour** One hotel night in Balestrand

#### SNOWHOTEL AND GAMME CABINS, KIRKENES

Open year-round and made from several tonnes of snow and ice, the large, extended igloo contains illuminated sculptures and wall carvings throughout its interiors, including in the Snow Bar and Snow Suites.

Reindeers graze behind the hotel and the nearby Dogyard is home to 180 friendly Alaskan husky dogs and their loveable puppies. The hotel offers a range of seasonal activities, including fishing, dog sledding, mountain hiking, and snowmobiling.

Warm up with a session in the sauna before enjoying a delicious three-course dinner, made from locally sourced ingredients. Choose to spend the night in a unique Snow Suite, complete with thermal sleeping bag, or in a wooden, ensuite Gamme Cabin with their signature large windows.

Availability: All year Start point: Kirkenes End point: Kirkenes

## Two-day stay (one night) in a Snow Suite

#### Two-day stay (one night) in a Gamme Cabin







## MEET OUR FLEET

#### **MS RICHARD WITH**

Proudly bearing the name of the famous Captain who founded Hurtigruten.

- 199 cabins and 19 suites
- Nordic style décor, refurbished in 2018
- Coastal Experience Team
- Torget restaurant, Kysten fine dining, Brygga bistro, Multe bakery, and Explorer bar
- Sauna and panoramic fitness room
- Sun deck and two outdoor hot tubs
- Shop

#### **MS KONG HARALD**

In honour of His Majesty of Norway, the reigning monarch King Harald.

- 221 cabins and 2 suites
- Nordic style décor, refurbished in 2016
- Coastal Experience Team
- Torget restaurant, Kysten fine dining, Brygga bistro, Multe bakery, and Explorer bar
- Sauna and panoramic fitness room
- Sun deck and two outdoor hot tubs
- Shop

#### **MS NORDNORGE**

Named after northern Norway, a region which lies above the Arctic Circle.

- 211 cabins and 12 suites
- Nordic style décor, refurbished in 2016
- Coastal Experience Team
- Torget restaurant, Kysten fine dining, Brygga bistro, Multe bakery, and Explorer bar
- Sauna and panoramic fitness room
- Sun deck and two outdoor hot tubs
- Shop



#### **MS NORDKAPP**

The name means 'North Cape', the northernmost point on mainland Europe.

- 214 cabins and 10 suites
- Nordic style décor, refurbished in 2016
- Coastal Experience Team
- Torget restaurant, Kysten fine dining, Brygga bistro, Multe bakery, and Explorer bar
- Sauna and panoramic fitness room
- Sun deck and two outdoor hot tubs
- Shop

#### **MS POLARLYS**

Translates to 'Polar Lights', a reference to the aurora which appears in polar regions.

- 218 cabins and 6 suites
- Nordic style décor, refurbished in 2016
- Coastal Experience Team
- Torget restaurant, Kysten fine dining, Brygga bistro, Multe bakery, and Explorer bar

- Sauna and panoramic fitness room
- Sun deck and two outdoor hot tubs
- Shop

#### **MS NORDLYS**

Norwegian for the 'Northern Lights', another name for the aurora borealis.

- 200 cabins and 19 suites
- Nordic style décor, refurbished in 2019
- Coastal Experience Team
- Torget restaurant, Kysten fine dining, Brygga bistro, Multe bakery, and Explorer bar
- Sauna and panoramic fitness room
- Sun deck and two outdoor hot tubs
- Shop

#### **MS MIDNATSOL**

Named after summer's 'Midnight Sun': 24-hour daylight in Arctic Norway.

• 251 cabins and 21 suites

- Nordic style décor, refurbished in 2019
- Coastal Experience Team
- Torget restaurant, Kysten fine dining, Brygga bistro, Multe bakery, and Explorer bar
- Sauna and panoramic fitness room
- Sun deck and two outdoor hot tubs
- Shop

#### **MS TROLLFJORD**

Flagship of our signature voyages, refurbished in 2023. Named after a spectacular fjord in the Versterålen archipelago in Arctic Norway.

- Røst fine-dining, Rustic Sámi inspired cuisine at Brasserie Árran, Flora dining and 1893 Bar
- Double-storey viewing lounge on the top floors
- Large outdoor observation deck and walk-around deck
- Sauna with large windows on the upper floor
- Coastal Experience Team

Shop

Travele

#### **TERMS AND CONDITIONS**

#### **1. YOUR CONTRACT**

These Booking Terms and Conditions together with our privacy policy, the information contained in your brochure and any other written information that we brought to your attention before we confirmed your booking, form the basis of your contract with Hurtigruten Ltd whose registered office is at Bedford House, 69-79 Fulham High Street, London, SW6 3JW (Company No: 02865967), a company wholly owned by Hurtigruten AS.

When you book an air package holiday or sailing with us the contract between us will exist as soon as you or your travel agent asks us to confirm your booking. We then become responsible to provide you with the voyage arrangements or air package holiday you have booked and you become responsible to pay for them, in each case subject to these terms and conditions. You will also become responsible to pay for any additional arrangements made by us on your behalf including International Flights not included in any air package, optional excursions, travel insurance or other arrangements requested by you and booked.

When you make a booking you guarantee you have the authority to accept and do accept on behalf of your party the terms of these booking conditions and accept responsibility for making all payments to us for all members of the party. We are unable to accept provisional or conditional bookings. We will send all documents and other information to you and you will be responsible for ensuring that all other members of the party are kept fully informed.

A confirmation invoice which you should check as soon as you receive it will be sent on receipt of your deposit. If you wish to change or cancel any arrangements later you may have to pay an amendment or cancellation charge and additional costs (see clauses 5 and67 below) which may be as much as the whole of the original price of your arrangements. Only one invoice and one set of documents will be issued. No verbal amendments may be made by either party to these written booking conditions; any change must be in writing signed by the Chief Executive of Hurtigruten AS.

If you book your holiday through a travel agent all communication must be through that agent. Please quote your booking reference number in all communications.

You are responsible for complying with any visa or other entry requirements for you or any of your party who are not full European Union Passport Holders.

#### 2. PAYMENT

Once you have asked us to confirm your booking the total price of the arrangements you have booked is due and is payable as follows:

(i) If you book more than 90 days before your scheduled departure date a non-refundable deposit of 25%. The balance is due 90 days before your scheduled departure date. No second invoice will be sent. Travel documents will be issued 7 to 14 days prior to departure.

(ii) If you book less than 90 days before your scheduled departure date the full price is payable when you book.

Our preferred method of deposit payment is by bank debit card or credit card. Balance payment may be made by cash, bank debit card, credit card or cheque (providing there is time to clear it to meet the payment schedule shown above - you should allow 5 working days for clearance from the time we receive it).

#### **Online Bookings**

Bookings made online that cost less than A\$ 1,482 or made within 90 days of departure require full payment at the time of booking and no refund is made if cancelled.

Your booking may be cancelled if we do not

receive payment by the due date (we will not normally send reminders) and cancellation charges as set out under 'If You Cancel' (see below) will be payable by you.

#### 3. FITNESS TO TRAVEL ON THE SHIP, PREGNANCY, DISABILITY OR REDUCED MOBILITY, MEDICAL/MOBILITY EQUIPMENT

In order to ensure that the Carrier is able to carry passengers safely and in accordance with applicable safety requirements established by international, EU or national law or in order to meet safety requirements established by competent authorities including the ships flag state every Passenger warrants that he/she is fit to travel by sea and that his/her conduct or condition will not impair the safety of the ship or inconvenience the other passengers. We reserve the right to require any Passenger to produce medical evidence of fitness to travel in order to assess whether that Passenger can be carried safely in accordance with applicable international, EU or national law. If we consider it necessary, we are entitled to administer a health questionnaire prior to boarding

If it appears to us, the Master or the Company's nominated medical representative that a Passenger is for any reason unfit to travel, likely to endanger safety, or likely to be refused permission to land at any port, or likely to render the Carrier liable for Passenger maintenance, support or repatriation, then the Carrier or the Master shall have the right to take any of the following courses:

(i) Refuse to embark the Passenger at any port;

(ii) Disembark the Passenger at any port;

(iii) Transfer the Passenger to another berth or cabin;

(iv) If the Company's nominated medical representative considers it advisable, to place or confine him/her or to transfer the Passenger to a health facility at any port, at the Passenger's expense;

(v) to administer first aid and administer any drug, medicine or other substance or to admit and/or confine the Passenger to a hospital or other similar institution at any port provided that the ship's nominated medical representative and/or Master considers that any such steps are necessary.

Where a Passenger is refused embarkation as a result of safety and/or fitness to travel, neither we nor the carrier shall be liable for any loss or expense occasioned to the passenger thereby, nor shall the passenger be entitled to any compensation from the Carrier.

Passengers who need assistance and/or have special requests or need special facilities or equipment with regard to accommodation, seating or services required or need to bring medical equipment must notify us at the time of booking. If there are any particular conditions, disabled or reduced mobility which require personal care or supervision then such personal care or supervision must be organised by the passenger and at the passenger's expense. Those passengers confined to wheelchairs must furnish their own standard size foldable wheelchairs but needn't be accompanied by a travelling companion. Unless we and or the Carrier agree otherwise and in writing Passengers are limited to bringing

2 items of such mobility or medical equipment on board per cabin with a total value not exceeding A\$4,075. All equipment must be capable of being carried safety and must be declared before the sailing. The Carrier may decline to carry such equipment where it is not safe to do so or where it has not been notified in time to enable a risk assessment to be carried out.

Pregnant women are highly recommended to seek medical advice prior to travel at any stage

of their pregnancy. Women who are up to 23 weeks pregnant at the end of the cruise are required to produce a medical certificate of fitness to travel. The Carrier cannot for safety reasons carry pregnant passengers of 24 weeks or more by the end of the cruise.

#### 4. A - PRICES

All Voyage prices shown in this brochure are in Australian Dollars and are per person per cabin twin share unless otherwise stated. Prices are valid as at March 2023.

Single/Sole occupancy of cabins with more than one berth is at our discretion as single/ sole use of multiple berth cabins will be limited. The price of your voyage or air package holiday arrangements was calculated using exchange rates quoted in the Financial Times Guide to World Currencies on 19.01.2018, Norwegian Kroner (NOK) 10.86; Euros 1.13. We reserve the right to change any of the prices quoted in this brochure although there will be no change within 30 days of your departure date. You will be advised of the current price of the voyage or air package holiday you wish to book before your contract is confirmed.

The price of your confirmed holidays is subject at all times to variations in:

(i) the price of transportation resulting from the cost of fuel or other power sources;

 (ii) the level of taxes or fees applicable to the holiday imposed by third parties not directly involved in the performance of your holiday, including tourist taxes, landing taxes or embarkation or disembarkation fees at ports and airports; or

(iii) the exchange rates relevant to your package.

You will be charged for the amount of any increase in accordance with this clause and, where this is necessary, we will notify you of the relevant adjustments by issuing a new invoice. However, if this means that you have to pay an increase of more than 8% of the total price of your confirmed holiday (excluding any amendment charges and/or additional services or travel arrangements), you will have the option of accepting the price increase and paving the requested amount, accepting a change to another holiday if we are able to offer one (if this is of equivalent or higher quality you will not have to pay more but if it is of lower quality you will be refunded the difference in price), or cancelling and receiving a full refund of all monies paid to us, except for any amendment charges and/or additional services or travel arrangements not forming part of your package. Should you decide to cancel for this reason, you must exercise your right to do so within 14 days from the issue date on your new invoice.

Should the price of your voyage or air package holiday go down due to changes above then any refund due will be paid to you, less an administration fee of A\$111. Please note that travel arrangements are not always purchased in local currency and some apparent changes have no impact on the price of your travel due to contractual or other protection in place.

There will be no change made to the price of your confirmed holiday within 20 days of your departure nor will refunds be paid during this period.

#### 4. B - VOYAGE AND AIR PACKAGE HOLIDAY Prices Do Not Include:

• Travel Insurance • Luggage Handling • International Flights except where included in the Air Package Holiday Price • Optional Excursions • Gratuities

Optional Excursions booked before you travel or local excursions or other activities that you may choose to book and pay for whilst on holiday are not part of your voyage or air package holiday arrangements provided by us nor are we agents for the provider of the service. For any excursion or other activity you book before departure or with which you are assisted in arranging whilst on holiday, your contract will solely be with the supplier of the excursion or activity and not with Hurtigruten. We are not responsible for the provision of your excursion or activity or for anything that happens during the course of its provision by the supplier.

#### 5. IF YOU CHANGE OR TRANSFER YOUR BOOKING

If you wish to change your travel arrangements after they have been confirmed we will do our utmost to help but it may not always be possible. Any request for changes to be made must be in writing by the person who made the booking or your travel agent. You will be asked to pay an administration charge of A\$111 per person and any further cost we incur in making this alteration. NB: most airlines will charge a fee for ticket changes. Costs may increase the closer to the departure date that changes are made. For example, the transfer within 60 days of departure of arrangements involving a scheduled flight will mean the cancellation and re-booking of this flight and a significant additional charge.

If you change the number of people in your party, the price of the arrangements will be recalculated for the new party size e.g. this may mean that accommodation is under-occupied and each member of the party may have to pay an increased price.

Any increase in price caused by changes you have requested is not a cancellation charge even though it may arise because a member of your party has cancelled. Any change by you to your confirmed arrangements after departure is in all cases subject to availability and any relevant costs.

Transfer of Booking: If any member of your party is prevented from travelling, that person(s) may transfer their place to someone else, subject to the following conditions:

that person is introduced by you and satisfies all the conditions applicable to the Arrangements;

we are notified not less than 7 days before departure;

you pay any outstanding balance payment, an administration fee of A\$185 per person as well as any additional fees, charges or other costs arising from the transfer; and

the transferee agrees to these booking conditions and all other requirements applicable to the holiday booking.

You and the transferee remain jointly and severally liable for payment of all sums.

If you are unable to find a replacement, cancellation charges as set out will apply in order to cover our estimated costs. Otherwise, no refunds will be given for passengers not travelling or for unused services.

#### 6. IF YOU CANCEL

You, or any member of your party, may cancel your travel arrangements at any time. Written notification from the person who made the booking or your travel agent must be received at our offices. We recommend 'Recorded Delivery'. Cancellation takes effect the day we receive your letter or email. Since we incur costs in relation to your arrangements from the time we confirm your booking you will have to pay the applicable cancellation charges as shown in the table below (which also applies if we cancel because you have failed to make payments on time - see 'Payment' section) together with the cost of any air fare for which we have had to pay at the time of the booking and will be payable immediately on cancellation.

#### NORWEGIAN COASTAL VOYAGES:

When the cancellation letter is received by us before
departure
90 or more days
60-89 days
28-59 days
14-27 days
Less than 14 days

Charges as a % of the total holiday cost (excl. insurance premiums) 25% 40% 70% 90% 100%

If you have to cancel for a reason covered by your travel insurance you may be able to reclaim the cancellation charges, less applicable excess. Insurance premiums are not refundable.

#### 7. IF YOU CANCEL DUE TO FORCE MAJEURE

You have the right to cancel your confirmed holiday before departure without paying a cancellation charge in the event of unavoidable and extraordinary circumstances occurring at your holiday destination or its immediate vicinity and significantly affecting the performance of the holiday or which significantly affects transport arrangements to the destination. In these circumstances, we shall provide you with a full refund of the monies you have paid but we will not be liable to pay you any compensation. Please see clause 9 for more information on Force Majeure.

#### 8. IF WE CHANGE OR CANCEL YOUR BOOKING

We reserve the right to change any of the details, and correct any errors in this brochure or invoices at any time. If changes are made before you have made your booking we will advise you before we confirm your arrangements.

We reserve the right in any circumstances to cancel your travel arrangements (for example if a minimum number of participants for a particular travel arrangements not reached, we may have to cancel it) and to change airline, aircraft types, vessels and itineraries without liability for any subsequent loss. Even after we have confirmed your booking we may have to cancel or make alterations to your booking but we will not cancel your travel arrangements less than 60 days before your departure except for reasons of force majeure or failure by you to pay the final balance in full.

Most alterations will be minor and while we will do our best to notify you or your travel agent of any changes as soon as reasonably possible if there is time before your departure, we will have no other liability to you.

Occasionally we may have to make

a significant change ("Significant Change") to your confirmed arrangements.

(a) accept the Significant Change and the contract between us will then be varied to incorporate the change; or

(b) take alternative arrangements altogether (subject to availability). If the alternative arrangements selected are a lower price than those originally confirmed the difference will (if already paid) be refunded to you; or

(c) withdraw from the booking completely in which case we will, as soon as possible, refund all money paid to us.

You must inform us of your decision as soon as reasonably possible and not later than 7 days of being informed of the alteration. If you choose (a) or (b) above, you will receive as compensation a credit towards the cost of your arrangements, or any alternative selected, as per the amount shown in Scale A below. If you choose (c) we will pay you compensation shown in Scale B below. In all cases we will have no liability for any other or greater compensation or for expenses or losses incurred.

0-7 davs

8-14 days

15-28 days

29-42 days

43-59 days

Credit/Compensation per fare paying passenger (excluding infants)\* Scale A Scale B A\$93 A\$46 A\$74 A\$37 A\$56 A\$28 A\$37 A\$19

A\$9

\*The compensation shown above applies to full fare paying adults only. Children or others travelling at concessionary rates will receive compensation pro rata based on the concessionary price against the full adult price as shown on the confirmation.

A\$19

**IMPORTANT NOTE:** We will not pay you compensation in the following circumstances:

where we make a change that is not a Significant Change;

where we make a Significant Change or cancel your arrangements more than 60 days before departure;

where we have to cancel your arrangements as a result of your failure to make full payment on time;

where the change or cancellation by us arises out of alterations to the confirmed booking requested by you;

where we are forced to cancel or change your arrangements due to Force Majeure (see clause 9)

Please note: where arrangements with a higher price than the original arrangements are offered by us and accepted by you, the difference in price will be deducted from any compensation payable. In no case will we pay compensation if the arrangements offered by us and accepted by you are of a higher price than those originally booked by you and in the same location where no additional payment is made by you.

If we become unable to provide a significant proportion of the arrangements that you have booked with us after you have departed, we will make alternative arrangements for you at no extra charge and, if appropriate in all the circumstances, will pay you reasonable compensation.

A flight or ship delay does not constitute a change to holiday arrangements.

#### 9. FORCE MAJEURE

Except where otherwise expressly stated in these Booking Conditions we are unable to accept liability or pay compensation where the performance or prompt performance of our contractual obligation is prevented or affected by reason of circumstances amounting to 'force majeure' i.e. any event which we or the supplier(s) of the service(s) could not, even with due care foresee or avoid. Such events may include, but are not limited to, war, threat of war or civil commotions, riots, terrorist activity, industrial dispute, natural or nuclear disaster, adverse weather, fire, flood, drought, government action, airport and port regulations and closures, technical transportation problems, maintenance to vessels, scheduling of transport and similar events outside our control.

A flight or ship delay does not constitute a change to holiday arrangements.

#### **10. COMPLAINT PROCEDURE**

If there is a problem during your holiday, you must report it on board immediately or to the relevant airline, ground handler, hotelier or other supplier, so that prompt efforts can be made to resolve the problem. In the unlikely event that a problem cannot be resolved at the time and you wish to complain, you must send us full written details within 28 days of your return.

#### **TERMS AND CONDITIONS**

Failure to take either or both of these steps will prejudice our ability to resolve your problem and / or investigate it fully. In consequence, any right to compensation you may have will be extinguished or, at the very least, substantially reduced.

Where the port of embarkation for your sailing is in the EU then any complaints relating to EU Regulation 1177/2010 on Passenger Rights when travelling by Sea and Inland waterways must be made to us in writing no later than 2 months after return from travel or the date on which the service complained of was performed. We will provide a final reply within 2 months. You must supply full details to enable us to deal with your complaint.

Please note that we offer an Alternative Dispute Resolution service through our ABTA membership. Please see clause 11 for further details. You can also access the European Commission Online Dispute (ODR) Resolution platform at http://ec.europa.eu/ consumers/odr/. This ODR platform is a means of registering your complaint with us; it will not determine how your complaint should be resolved.

#### **11. OUR LIABILITY TO YOU**

(i) We will accept responsibility for those arrangements we agree to provide or arrange for you as an 'organiser' under the Package Travel, Package Holidays and Package Tours Regulations 1992 and the EU Directive 2015/2302 on Package Travel (and subsequent UK regulations) as set out below. Subject to these booking conditions, if we or our suppliers perform or arrange your contracted holiday arrangements negligently, taking into consideration all relevant factors, we will pay you reasonable compensation. The level of such compensation will be calculated taking into consideration all relevant factors such as but not limited to: following the complaints procedure as described in these conditions and the extent to which ours or our employees' or suppliers' negligence affected the overall enjoyment of your holiday. Please note that it is your responsibility to show that we or our supplier(s) have been negligent if you wish to make a claim against us.

(iii) Where death and or personal injury and or loss of or damage to property occurs during carriage by air or by sea then liability and the extent of damages recoverable will be dealt with by International Conventions as set out in paragraphs (v) and (vi) and not otherwise.

(iv) As set out in these booking conditions we limit the maximum amount we may have to pay you for any claims you may make against us which do not involve personal injury, illness or death. Except where loss of and/or damage to luggage or personal possessions is concerned if we are found liable to you on any basis the maximum amount we will have to pay you is twice the price (excluding insurance premiums and amendment charges) paid by or on behalf of the person(s) affected in total unless a lower limitation applies to your claim under clause 12 (vi) below.

(v) Where any claim or part of a claim (including those involving death or personal injury) concerns or is based on any travel arrangements (including the process of getting on and/or off the transport concerned) provided by any air, sea, rail or road carrier or any stay in a hotel, the maximum amount of compensation we will have to pay you will be limited. The most we will have to pay you for that claim or that part of a claim if we are found liable to you on any basis is the most the carrier or hotel keeper concerned would have to pay under the international convention or regulation which applies to the travel arrangements or hotel stay in question. (for example, the Warsaw Convention as amended or unamended and the Montreal Convention for international travel by air and/or for airlines with an operating licence granted by

an EU country, the EC Regulation on

Air Carrier Liability No 889/2002 for national and international travel by air, the Athens convention for international travel by sea).

Please note: Where a carrier or hotel would not be obliged to make any payment to you under the applicable International Convention or Regulation in respect of a claim or part of a claim, we similarly are not obliged to make a payment to you for that claim or part of the claim. When making any payment, we are entitled to deduct any money which you have received or are entitled to receive from the transport provider or hotelier for the complaint or claim in question. Copies of the applicable International Conventions and Regulations are available from us on request. We do not have any liability to you by virtue of the Regulation 261/2004 which applies solely to the operating carrier. Any liability we may have to you under our contract with you, arising out of the same facts, is limited to the remedies provided under the Regulation as if (for this purpose only) we were a carrier; any sums you receive from the carrier will be deducted from any amount due from ourselves

(vi) Travel by sea is governed by the provisions of the Convention Relating to the Carriage of Passengers and their Luggage by Sea 1974 as amended in 1976 ("The Athens Convention) and where applicable from 1 January 2013 EU Regulation 392/2009 relating to the Liability of carriers of passengers by sea in the event of accidents ("EU Regulation 392/2009). For the purposes of the Athens Convention and EU Regulation 392/2009 we are the Contracting Carrier.

The Athens Convention and EU Regulation 392/2009 limit the Carriers' liability for death or personal injury or loss or damage to luggage and makes special provision for valuables. It is presumed that luggage has been delivered to you undamaged unless written notice is given by us and/or the performing Carrier.

a) in the case of apparent damage, before or at the time of disembarkation or redelivery; or

b) in the case of damage which is not apparent or of loss, within 15 days from the date of disembarkation or redelivery or from the time when such redelivery should have taken place.

Damages for cabin luggage payable by the Carrier are limited up to the Athens Convention limit of 833 SDRs or 2250 SDRs if EU Regulation 392/2009 applies. Limits shall be reduced in proportion to any contributory negligence by the Client and by the maximum deductible specified in Article 8(4) of the Athens Convention or EU Regulation 392/2009.

In so far as we may be liable to a Client in respect of claims arising out of carriage by sea, we shall be entitled to all the rights, defences, immunities and limitations available, respectively, to the actual carrier and under the relevant Conventions and nothing in these Booking Conditions shall be deemed as a surrender thereof. To the extent that any provision in these Booking Conditions is made null and void by the Athens Convention or EU Regulation 392/2009 or any legislation compulsorily applicable or is otherwise unenforceable, it shall be void to that extent but not further.

Any liability in respect of death and personal injury and loss of and damage to luggage which we may incur to you shall always be subject to the limits of liability contained in the Athens Convention or EU Regulation 392/2009 for death/personal injury of 46,666 Special Drawing Rights (SDR) or 300,000 SDR under Athens Convention or 400,000 SDRs under EU Regulation 392/2009 except in the case of liability for war or terrorism 250,000 SDRs. We are not liable for valuables, monies or other securities including jewellery and watches. If they have been deposited with the reception desk on the ship for safe keeping and a receipt issued then in those limited circumstances the Carriers liability will be as set out in the Athens Convention or EU Regulation 392/2009. The use of safes on board a Vessel is not a deposit with the ship or with the company under the Athens Convention or EU Regulation 392/2009 or otherwise. The limits are 1200 SDRs pursuant to Athens or 3,375 SDRs pursuant to EU Regulation 392/2009.

(vii) Where there is any loss of or damage to property including luggage which is not covered by any international convention and where liability is not limited by reference to any enactment, terms of conditions, then any legal liability that we may have for any such losses or damage will not exceed A\$926 per guest.

(viii) You must provide ourselves and our insurers with all assistance we may reasonably require. You must also tell us and the supplier concerned about your claim or complaint as set out in clause 10 above. If asked to do so, you must transfer to us or our insurers any rights you have against the supplier or whoever else is responsible for your claim or complaint (if the person concerned is under 18, their parent or guardian must do so). You must also agree to cooperate fully with us and our insurers if we or our insurers want to enforce any rights which are transferred.

(ix) Please note, we cannot accept any liability for any damage, loss or expense or other sum(s) of any description: (a) which on the basis of the information given to us by you concerning your booking prior to our accepting it, we could not have foreseen you would suffer or incur if we breached our contract with you; or (b) relate to any business.

(x) We will not accept responsibility for services or facilities which do not form part of our agreement or where they are not advertised in our brochure. For example any excursion you book whilst away, or any service or facility which your hotel or any other supplier agrees to provide for you.

#### 12. YOUR RESPONSIBILITIES AND INDEMNITY

When you book arrangements with us you accept responsibility for the proper conduct of yourself and your party. If your actions or omissions cause damage to any property in the provision of the contracted arrangements, or cause delay or diversion to any flight or other means of transportation, you agree to fully indemnify us against any claim (including professional fees and legal costs) made against us by or on behalf of the owner of such property or the operator of the flight or other means of transportation. The Captain of an aircraft or Master of a ship has authority over the aircraft/ ship and passengers at all times when they are boarding or on board. There will be no liability on our part, or that of any supplier, for any refund, compensation, or costs thus incurred. Additionally, we will have the right to recover full costs resulting from the incident from the passenger.

At any port or place we may refuse to embark or may disembark any passenger who, in the opinion of the ship's authorized personnel, might be excluded from landing at further destinations by local authorities or who may be suffering from any contagious or infectious disease. or whose presence may be detrimental to the wellbeing of passengers or crew. In cases of quarantine of the ship, or individual passengers (passengers may be required to remain in their cabin or as instructed by authorised personnel on board if they or any other occupant of the accommodation presents any symptoms or may be considered to put other passengers at risk) we will not be liable for expenses thus caused and in such cases as above there will be no entitlement to any refund or compensation and we will have no liability for costs incurred as a result

Your specific passport and visa and health requirements and other immigration requirements are your responsibility and you should confirm these with the relevant Embassies and/or Consulates. We do not accept responsibility if you cannot travel because you have not complied with the latest requirements. If you have made independent travel arrangements you accept responsibility for joining the ship in good time, regardless of any change to the sailing time or date, or to the itinerary. We are not able to refund monies paid to us, or any third party acting on our or your behalf, or make compensation or other payments where, for whatever reason, you fail to join the ship. Passengers going ashore are responsible for reboarding the ship prior to departure from port.

We reserve the right to substitute another vessel for the scheduled vessel whether or not owned or operated by Hurtigruten. Any part of the travel arrangements and the voyage is subject to cancellation, delay, modification, or island/ mainland visit cancellation for any reason, including medical disembarkation of crew or passengers or any other circumstances beyond our or our suppliers' control. You therefore acknowledge and agree that the scheduled itinerary for the voyage and the announced departure and arrival times are not guaranteed and we shall not be liable to passengers for any damages or other claims in the event of any delay, changes in itinerary or inability to perform services by reason of any event or events beyond our or our suppliers' control.

#### **13. INSURANCE**

It is a condition of the contract with us that every member of the booking has travel insurance in force for the entire duration of the booking, covering at least the cancellation of the booking and providing medical cover for illness or injury and repatriation while overseas. Please provide us with the name of your insurer, together with their 24-hour emergency number when you book or as soon as possible.

#### 14. TIMINGS, DELAYS & OTHER TRAVEL INFORMATION

Timings are estimates only and cannot be guaranteed, even if shown on tickets. They may be changed due to regulatory authority requirements, weather conditions, maintenance or technical reasons, and the ability of passengers to check in and board on time. Sometimes delays cannot be avoided but in such situations, in conjunction with our local agents or representatives, we will try to ensure your comfort during the course of any delay.

Where the port of embarkation is in the EU and the company reasonably expects the departure of a cruise to be delayed for more than 90 minutes beyond its scheduled departure time, passengers departing from port terminal shall be offered free of charge snacks, meals or refreshments as are appropriate given the waiting time, provided they are available and can reasonably be supplied. If the delay in departure necessitates a stay of one or more nights or a stay additional to that intended by the passenger where and when physically possible the Company shall, subject to the Package Travel Regulations 1992 and the EU Directive 2015/2302 on Package Travel (and subsequent UK regulations, offer passengers departing from port terminals free of charge adequate accommodation on board or ashore, and transport to and from the port terminal and place of accommodation in addition to the snacks, meals and refreshments previously referred to. The maximum amount that the company will pay for accommodation ashore and transport to and from the port terminal shall be equivalent to 80 Euros per person per night for a maximum of three nights. The company will not have an obligation to provide such accommodation ashore where the delay is caused by weather conditions endangering the safe operation of the ship.

Please note the existence of a "Community list" (available for inspection at https://ec.europa. eu/transport/modes/air/safety/air-ban\_en) detailing air carriers that are subject to an operating ban with the EU Community.

#### **15. PROMPT ASSISTANCE**

If the contract we have with you is not performed or is improperly performed as a result of failures attributable to you or a third party unconnected with the provision of the arrangements, or as a result of failures due to unusual and extraordinary circumstances, and you suffer an injury or other material loss, we will offer you such prompt assistance as is appropriate in the circumstances. In particular, we will provide you with appropriate information on health services, local authorities and consular assistance, and with distance communications and finding alternative travel arrangements. Where you experience a delay which is not owing to any failure by us, our employees or sub-contractors, this prompt assistance is likely to extend to providing help in locating refreshments, accommodation and communications but not paying for them. Any airline or other transport supplier may however pay for or provide refreshments and/ or appropriate accommodation and you should make a claim directly to them. Subject to the other terms of these conditions, we will not be liable for any costs, fees or charges you incur in the above circumstances, if you fail to obtain our prior authorisation before making your own travel arrangements

#### **16. VALIDITY OF TERMS AND CONDITIONS**

These terms and conditions are valid from January 2018 and the details and prices may be superseded. Changes may occur after the date of release, and some hotel/ship facilities may become unavailable. While this website features photography and descriptions of local wildlife, there is no guarantee of sightings.

#### **17. LAW AND JURISDICTION**

Your contract shall be governed by English law and the jurisdiction of the English Courts. You may however choose the law and jurisdiction of Scotland or Northern Ireland if you wish to do so.

#### **18. DATA PROTECTION**

In order to process your booking and ensure your travel arrangements run smoothly and meet your requirements we, Hurtigruten Ltd, need to use the information you provide such as name, address, any special needs/dietary requirements etc. We take full responsibility for ensuring that proper security measures are in place to protect your information. We must pass the information on to the relevant suppliers of your travel arrangements such as airlines, ships, hotels, transport companies etc. The information may also be provided to security or credit checking companies, public authorities such as customs/immigration if required by them, or as required by law. Additionally, where your holiday is outside the European Economic Area

(EEA), controls on data protection in your destination may not be as strong as the legal requirements in this country. We will not pass any information on to any person not responsible for part of your travel arrangements. This applies to any sensitive information that you give to us such as details of any disabilities, or dietary/ religious requirements. (If we cannot pass this information to the relevant suppliers, whether in the EEA or not, we cannot provide your booking. In making this booking, you consent to this information being passed on to the relevant persons.) Please note that where information is also held by your travel agent, this is subject to your agent's own data protection policy. Hurtigruten is not responsible for the privacy practices of any other companies.

Please see our privacy policy for further information: https://www.hurtigruten.com.au/ practical-information/statement-of-privacy/

Date: June, 2024

The air holidays in this brochure are **ATOL** protected by the Civil Aviation Authority. Our ATOL number is 3584. Please see booking conditions for more information. ATOL protection only applies to holidays that include international air travel, and therefore does not apply to all holiday and travel services shown in this brochure. Please ask us to confirm what protection may apply to your booking.

#### **COVID-19 TERMS AND CONDITIONS**

The COVID-19 policies and procedures take into account advice from our medical advisors, guidance and directives from health authorities and applicable law. The virus and the pandemic continues to change, and the directives may change from time to time. The COVID-19 policies and procedures may therefore also be amended by Hurtigruten to reflect such changes. Please refer to our website to view current T&Cs applicable to your sailing.



CARBON FOOTPRINT

In partnership with **Climate Care** (jpmorganclimatecare.com), we would like to invite each passenger to make a small financial contribution that will be donated to projects offsetting emissions generated by air travel.



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